

What is the FEVS?

- A survey administered by the Office of Personnel Management (OPM) since 2002 across all federal agencies (required by the CFR)
- It measures employee perceptions in areas including overall satisfaction, leadership, supervisors, and intrinsic work experience
- OPM releases results at the FERC, office, division, and regional-office level; each component must have at least 10 responses to receive results
- The survey results determine the “Best Places to Work in the Federal Government” rankings. In 2019, FERC was ranked [first among mid-size agencies](#); no details yet on when the 2020 rankings will be released

What is unique about the administration of the 2020 FEVS?

- The survey was delayed from last spring; it was administered at FERC from September to October 2020 over a 6-week period
- The 2020 survey was a shorter survey
- OPM included some new questions to assess employees’ perceptions on the way agencies handled the COVID-19 pandemic

FERC’s 2020 FEVS Results Highlights:

- **FERC’s response rate was 86%**, which matches last year’s rate (our highest rate since the inception of the survey, and over 40 percentage points above the government-wide rate).
- **Employees’ overall satisfaction with their jobs, their pay, and their organization was 84% positive.** This is an increase of 3 percentage points from 2019 and the highest rate it has ever been at FERC. This measure is known as the Global Satisfaction Index and is depicted in the graphs in the subsequent pages.
- **The perception employees have of their leaders, their supervisors, and their intrinsic work experiences was 85% positive.** This is also an increase of 3 percentage points from 2019 and the highest rate ever for this measure at FERC. This measure is known as the Employee Engagement Index and is depicted in the graphs in the subsequent pages.
- **Please refer to the graphs in the subsequent pages for a summary of these results.**

The Global Satisfaction Index (GSI) is an average of these four questions on the survey:

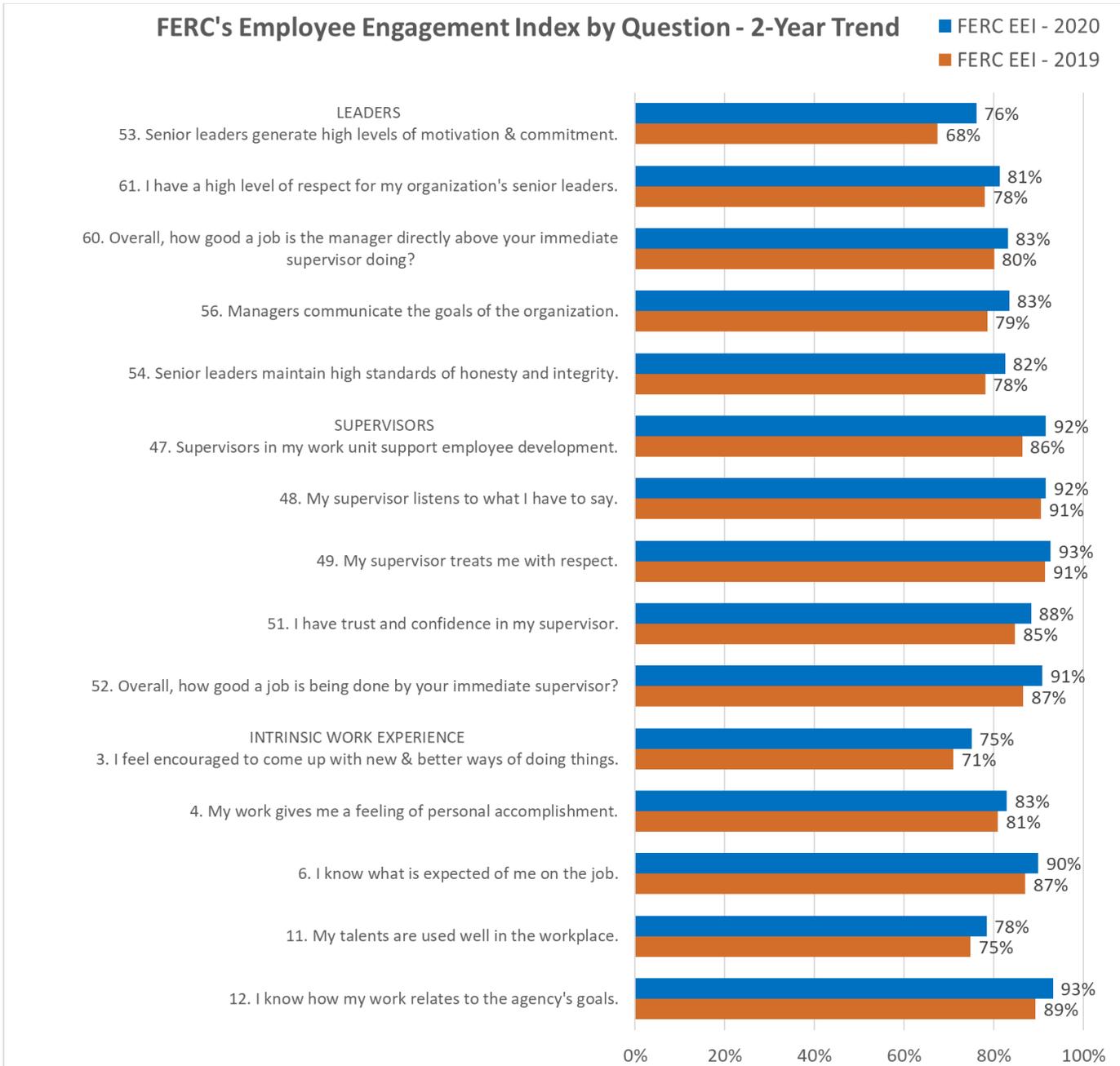
- Overall, how satisfied are you with your job?
- Overall, how satisfied are you with your pay?
- Overall, how satisfied are you with your organization?
- I recommend my organization as a good place to work.

The below graph depicts the results of the GSI by question for 2019 and 2020.



## FERC's 2020 FEVS Results Summary

The Employee Engagement Index (EEI) is an average of these fifteen questions, in three categories, on the survey. Below is a graph that depicts all questions on this index and the percent positive results from the 2019 and 2020 survey.



The below graph shows the results of the Employee Engagement Index by category for 2019 and 2020.

