

Form Approved
OMB No. 1902-0251
Expires on: 03/31/2013

SURVEY QUESTIONS

Note: Terms shown in bold-blue are defined in the glossary.

Q1. Please provide the following identification and contact information:

Entity Identification: Enter the full legal name of the industry participant (entity) for which the survey is being completed. Enter your entity's ID number (shown in the email you received. If you don't know your ID number, please contact FERC at 1-888-585-9232). Choose from the drop-down menu, the type of entity for whom you are filing.

| Entity Name: | | - 11 | ID No.: [| | |
|----------------|------------|------|-----------|-------------|--|
| Survey Contact | | | | | |
| First Name: | Last Name: | | Ema | il address: | |
| Title: | Phone No.: | | Fax | No.: | |
| Address 1: | Address 2: | | City: | | |
| State: | Zip Code: | | Cour | ntry: | |

Survey Contact's Supervisor:

| First Name: | Last Name: | Email address: |
|-------------|------------|----------------|
| Title: | Phone No.: | Fax No.: |
| Address 1: | Address 2: | City: |
| State: | Zip Code: | Country: |



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Q2. Enter the state and report the total number of your entity's <u>advanced meters</u> being used for advanced metering purposes and the total number of all meters being used by your entity. Report the data as of the end of calendar year 2009 by <u>customer sector</u> for each state.

Note: Advanced meters measure and record usage data at a minimum, in hourly intervals, and provide usage data to both consumers and energy companies at least once daily. Data are used for billing and other purposes. Advanced meters include basic hourly interval meters and extend to real-time meters with built-in two-way communication capable of recording and transmitting instantaneous data.

| Residential | | Commercial | and Industrial | Other (for example,transportation, agricultural) | |
|---------------------------|------------------------------------|---|---|--|--|
| Number of advanced meters | Total number of meters (all types) | Number of advanced meters | Total number of meters (all types) | Number of advanced meters | Total number of meters (all types) |
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| | Number of advanced | Number of advanced Total number of meters | Number of advanced Total number of advanced meters Number of advanced | Number of advanced Total number of advanced Total number of advanced of meters | Number of advanced Total number of meters Number of advanced Total number of advanced |



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ENTITIES WITHOUT DEMAND RESPONSE PROGRAMS OR TIME-BASED RATES/TARIFFS

If the **entity** for which you are providing information **OFFERS demand response programs** or **time-based rates/tariffs**, please **SKIP Q3** and answer the questions that follow beginning with Q4.

Note: A demand response program includes a company's service/program/tariff related to demand response, or the change in customer electric usage from normal consumption patterns in response to changes in the price of electricity over time or in response to incentive payments designed to induce lower electricity use at times of high wholesale market prices, or a change in electric usage by end-use customers at the direction of a system operator or an automated preprogrammed control system when system reliability is jeopardized.

Q3. Enter the **number** of **retail electric customers** and retail electric meters your entity has as of the end of calendar year 2009, by **customer sector**, **ONLY** if the **entity** for which you are filing **DOES NOT** offer any **demand response programs** or **time-based rates/tariffs**.

Enter the information separately for each **regional entity** in which your **entity** operates. If entities are split across regional entity boundaries, please fill out one row per regional entity.

| NERC Regional Entity | Residential | | Commercial and Industrial | | Other (for example, transportation, agricultural) | |
|-------------------------|-------------|--------|---------------------------|--------|---|--------|
| | Customers | Meters | Customers | Meters | Customers | Meters |
| | | | | | | |
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| If the entity for which you are providing informatior | DOES NOT offe | er any demand response | or time-based rates/tariffs | , <u>YOU ARE</u> |
|---|--------------------|---------------------------|------------------------------|------------------|
| FINISHED WITH THE SURVEY after answer | ing this question. | . Please submit it to FER | C as specified in the instru | ıctions. |

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ENTITIES WITH DEMAND RESPONSE PROGRAMS OR TIME-BASED RATES/TARIFFS

Q4. For those retail customers that are provided data concerning the amount and frequency of their electricity use which is measured at least hourly, please provide the **number** of customers who have the capability to receive these data via each of the following methods.

| Customer Sector | Via the Internet | On their Bills/Invoices | Via a Display Unit (e.g., an In-Home Display Monitor) |
|---|------------------|-------------------------|---|
| Residential | | | |
| Commercial and Industrial | | | |
| Other (for example, transportation, agricultural) | | | |



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Q5. Provide your **entity's** near- and long-term plans for new **demand response programs** and **time-based rates/tariffs**.

| | During | Calendar Year 2010 | During Calendar Years 2011 and 2012 | | During Cal 2013 thr | lendar Years ough 2015 |
|--|-----------------------|-------------------------------------|--|--|------------------------|--|
| Program Type | Number of Programs | Potential Peak Reduction (MW) | Number of Programs | Average Potential Peak Reduction (MW) | Number of Programs | Average Potential Peak Reduction (MW) |
| Direct Load Control | | | | | | |
| Interruptible Load | | | | | | |
| Critical Peak Pricing with Controls | | | | | | |
| Load as Capacity Resource | | | | | | |
| Spinning Reserves | | | | | | |
| Non-Spinning Reserves | | | | | | |
| Emergency Demand Response | | | | | | |
| Regulation Service | | | | | | |
| Demand Bidding and Buyback | | | | | | |
| Time-of-Use Pricing | | | | | | |
| Critical Peak Pricing | | | | | | |
| Real-Time Pricing | | | | | | |
| Peak Time Rebate | | | | | | |
| System Peak Response Transmission Tariff | | | | | | |
| Other (Describe below) | | | | | | |
| Description of Other Program Type: | | | | | | |
| Description of Potential Peak | | | | | | |
| Reduction estimation method (optional): | | | | | | |



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| Q6. Please list each state within each NERC regional entity in which your entity operates. | | Q7. Provide your entity's number of retail customers customer sector , for the state and NERC regional en (selected in Question 6) in which your entity operates. | | |
|--|-------|--|---------------------------|---|
| NERC Regional Entity | State | Residential | Commercial and Industrial | Other (for example, transportation, agricultural) |
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Q9. Provide the following information for each demand response program your entity offered to wholesale customers and curtailment service providers during calendar year 2009, for the regional entity and state:

| NERC Regional entity: | |
|-----------------------|--|
| state: | |

| WHOLESALE PROGRAM/TARIFF | |
|---|-------------|
| Program name (If the entity offered more than one program, complete Q9, then click the Add Page button at the bottom of the form. Enter data for the next program on the new page. Respondents filing a paper version of this form should make copies of and complete Q9 for each program offered by the entity.) | |
| Program description (include website address if available) | |
| Program type (From the drop-down list provided, choose the program that most closely matches the one offered by your entity. If the entity offers more than one program for the selected customer sector, complete Q9, then click the "Add Page" box at the bottom of the form. Enter information for another program on the new page. For paper filers, please see the list of program types on the last page of the glossary.) | |
| Potential peak reduction (MW) | |
| Realized demand reduction attributed to program in 2009 (MW) | |
| Minimum reduction required for participation (MW) | |
| Response time (hours) | |
| Energy payment for MWh curtailed (\$/MWh) | |
| Minimum payment rate (\$/MWh) | |
| Capacity payment rate (\$/kW-month) | |
| Minimum duration of event (hours) | |
| Maximum duration of event (hours) | |
| Specific event limits (Number) | |
| Bid limit (maximum acceptable bid) (\$/MWh) | |
| Program start date (MM/YYYY) | |
| Program end date (MM/YYYY) | |
| Minimum term (years) | |
| Are participants in the program excluded from taking part in other demand response programs? | ○ Yes/ ○ No |
| May participants in this program be charged penalties? (Y or N) | ○Yes/ ○No |

Click this button to create another WHOLESALE PROGRAM/TARIFF page (like this one).

Click this button to delete this page.