
FEDERAL ENERGY REGULATORY COMMISSION

WASHINGTON, D.C. 20426



NEWS RELEASE

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FOR IMMEDIATE RELEASE

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COMMISSION ENFORCEMENT HOTLINE HAS NEW TOLL-FREE TELEPHONE NUMBER

The Federal Energy Regulatory Commission's Enforcement Hotline has a new toll free number: 1-(888)-889-8030.

The Enforcement Hotline is just one of the ways that the Commission's Office of Market Oversight and Investigations (OMOI) oversees and assesses the operations of the nation's natural gas and electricity markets.

The Commission invites market participants and the general public to informally call or e-mail the Hotline to complain or report market activities or transactions that may be an abuse of market power, an abuse of an affiliate relationship, tariff violations, or other possible violations by FERC regulated entities. Callers are assured of complete confidentiality. Hotline information is confidential under Part 1b of the Commission's rules. You also may contact the Hotline anonymously.

Past Hotline calls have included complaints about bidding anomalies, price spikes, inappropriate use of certain financial instruments, fluctuations in available capacity on electric transmission lines, discrimination involving natural gas pipelines and generation interconnection, and improper market affiliate transactions.

The Hotline, which was formerly part of the Office of General Counsel, is also widely used by the public to informally resolve disputes in matters within the Commission's jurisdiction without litigation or other formal, lengthy proceedings. Hotline staff mediators have been effective in resolving disputes, including landowner/pipeline disputes, tariff disputes, market disputes and disputes over procedural questions. Hotline discussions do not preclude anyone from taking formal action if the

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dispute is not resolved.

Market participants, jurisdictional entities and members of the public also may ask the Hotline for help or information about any matters within the Commission's jurisdiction.

More information about the Enforcement Hotline can be found on the Commission's internet site at www.ferc.gov. The Hotline can be contacted by e-mail at hotline@ferc.gov. It can also be reached locally in the Washington, D.C., area at (202) 502-8390.

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