

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

BEFORE THE
FEDERAL ENERGY REGULATORY COMMISSION

- - - - -x
IN THE MATTER OF: : Docket Numbers
MANDATORY RELIABILITY STANDARDS : RM06-16
FOR THE BULK-POWER SYSTEM :
- - - - -x

Room 2C
Federal Energy Regulatory
Commission
888 First Street, NE
Washington, DC
Thursday, July 6, 2006

The above-entitled matter came on for technical,
conference pursuant to notice, at 9:35 a.m.

BEFORE: JOSEPH T. KELLIHER, CHAIRMAN

P R O C E E D I N G S

(9:30 a.m.)

CHAIRMAN KELLIHER: This meeting is called to order. Can we close the doors? Thank you.

I'm make some brief opening remarks, then Joe can describe how the day's going to be structured. Then we can get to the presentations. Today the Commission holds a technical conference focusing on the May 11, 2006 staff preliminary assessment of the North American Electric Reliability Council's Proposed Reliability Standards. This assessment was issued as part of the Commission's duty to establish enforceable standards that assure bulk power system reliability.

The assessment finds that NERC's existing program of voluntary standards represents a solid foundation on which to maintain and improve the nation's reliability. However, the assessment finds various deficiencies in the proposed standards. The assessment makes no legal findings and makes no recommendation about which standards should be accepted, conditionally accepted or remanded by the Commission.

To date, the Commission has received over 50 comments totalling nearly a thousand pages, including responses from federal and provincial agencies within Canada. Although the commentators were not necessarily in

1 agreement about every aspect of the preliminary assessment,
2 many were highly complimentary about the quality of the
3 staff review and the manner in which the assessment was
4 organized. I've also personally heard from several
5 organizations about the quality and content of the
6 assessment and my thanks and congratulations go out to the
7 Commission staff and to Division of Reliability who are
8 responsible for the composition of such a high quality and
9 professional document.

10 I also want to recognize the tremendous progress
11 NERC has made over the past year towards strengthening
12 reliability standards. Moving from a regime of voluntary
13 compliance with unenforceable reliability standards to one
14 of mandatory compliance with standards backed by a
15 significant penalty authority is not an easy matter. While
16 the preliminary assessment identified deficiencies in the
17 proposed reliability standards the fact is that the
18 reliability standards proposed by NERC are stronger than the
19 standards that existed on the day the Energy Policy Act of
20 2005 was enacted and I think NERC deserves credit for this
21 progress.

22 These proceedings will help establish a record
23 that will assist the Commission to issue a notice of
24 proposed rulemaking in the fall to act on each of the
25 reliability standards that have been submitted by NERC.

1 Interested parties will have further opportunity to comment
2 on the standards and the process for reviewing those
3 standards after the NOPR is released by the Commission.
4 After notice and comment, the Commission will issue a final
5 rule approving, conditionally approving or remanding
6 reliability standards. Once approved, those standards will
7 be mandatory and enforceable as to all users, owners and
8 operators of the bulk power system.

9 I do want to clarify one point, though. We will
10 not follow our usual practice at this technical conference.
11 Usually, at a technical conference we have a further round
12 of comments. In this case we will not have a further round
13 of comments in order to maintain our schedule towards
14 development of a NOPR. So this is it. So be persuasive.

15 (Laughter.)

16 CHAIRMAN KELLIHER: We have a legal duty under
17 the Energy Policy Act to assure that proposed reliability
18 standards provide for reliable operation of the bulk power
19 system. To me, that means carefully reviewing proposed
20 reliability standards and assuring that they have technical
21 support and are written so that they are enforceable against
22 all users, owners and operators of the bulk power system as
23 the law provides. We will, of course, give due weight to
24 the technical expertise of the ERO and regional entities
25 organized on an interconnection-wide basis.

1 In my view, we do not have the discretion to
2 approve standards that fall short of the statutory criteria.
3 However, we do have discretion on how to proceed in the
4 event of a proposed reliability standard does not clearly
5 meet the statutory test. We are not limited to two stark
6 choices of approving unconditionally or remanding. We
7 actually have more options than that available to us. We
8 cannot let the perfect be the enemy of the good, but we also
9 cannot make standards enforceable if we cannot find those
10 standards assure bulk power system reliability. Once we
11 approve standards that meet the statutory tests, the focus
12 then turns on assuring effective enforcement and improving
13 reliability standards over time.

14 Today's discussions will focus on (1) the
15 standards ability to meet criteria established in Order 672;
16 (2) the common issues identified by the assessment and their
17 applicability when reviewing the standards; (3) how existing
18 reliability standards can be improved over time and where
19 necessary new standards can be developed; and (4) what
20 processes might be necessary when coordinating across
21 international borders to enact and subsequently enforce
22 mandatory reliability standards. It would also perhaps be
23 most helpful if we were to, in this discussion, discuss what
24 happens in the event the Commission cannot approve all of
25 the proposed reliability standards. How should we proceed

1 after that point? How do we prioritize the work on the
2 standards that we cannot approve? If we get to that point,
3 what kind of work plan would be developed? How do we
4 prioritize and identify which standards are most important
5 to assuring reliability of the bulk power system.

6 As I conclude, I want to recognize and welcome
7 Kellan Fluckiger. I mispronounce your name every time --
8 from the Alberta Department of Energy; Kim Warren from
9 Ontario and also David Burpee and Ivan Harvey from Natural
10 Resources Canada and Carlotta Cahigas and Jose Famete from
11 the Commision Reguladora De Energia in Mexico. I apologize
12 for my pronunciation.

13 The Commission recognizes the importance of
14 continued cooperation with our neighbors in Canada and
15 Mexico as we not only share borders and the transmission
16 grid, but potentially an ERO as well, good governance of the
17 ERO, including the approval and enforcement of current
18 effective reliability standards will benefit all of our
19 nations. I look forward to hearing the views of the
20 panelists. I'd like to ask my colleague if she has some
21 comments she'd like to make.

22 COMMISSIONER BROWNELL: I don't want to take time
23 away from the discussion. I think although EAct has many,
24 many important provisions this is probably the most
25 important of all of them. Collectively, I think that we've

1 come a long way, but let's not settle for second best. I
2 simply don't think we can afford to do that. I appreciate
3 the work that's been done. I think we all recognize this an
4 evolutionary process, but I think it's an evolutionary
5 process that doesn't need another 25 years. It needs a
6 couple of years and we need to get it right. So I'm glad to
7 have been part of the beginning and will be like the Ghost
8 of Christmas Past haunting everyone until we get it right.

9 CHAIRMAN KELLIHER: Thank you.

10 Joe, do you want to describe how we're going to
11 proceed?

12 MR. McCLELLAND: Certainly. Good morning.
13 Welcome to the Federal Energy Regulatory Commission on this
14 holiday week. My name is Joe McClelland. I'm the Director
15 of the Division of Reliability here at the Commission. As
16 Chairman Kelliher stated, the purpose of this meeting is to
17 examine staff's preliminary assessment of the reliability
18 standards submitted by NERC in April for the Commission's
19 approval. We appreciate the time and effort that our
20 speakers put forward to appear here before the Commission
21 today, especially during the holiday week. Thank you
22 speakers.

23 I'd like to begin with a few housekeeping issues.
24 Please feel free to step in and out of the conference room
25 as necessary. The restrooms are located pass the elevators

1 in the left and right hallways. Also, at this time please
2 turn off any pager or cellular telephones. Any presentation
3 that we receive electronically here today will be posted on
4 the FERC website appended to today's event on the calendar.

5 I'll proceed to the first panel. I hear some
6 cellular telephone shutting off now. That's a good sign.
7 The speakers of my first panel represent a cross-section of
8 the electric utility industry. A representative from
9 Canada, the North American Electric Reliability Council, the
10 Edison Electric Institute, the ISO/RTO Council and the
11 Electric Power Supply Association. They will provide
12 perspectives about the effectiveness of the current
13 reliability standards, area for improvement and a
14 composition of a subsequent work branch to address work plan
15 to address modifications to the extent necessary. In
16 addition, panelists will address the International
17 Coordination when reviewing reliability standards submitted
18 for approval by the government regulators.

19 The speakers for our first panel are Kellan
20 Fluckiger, Executive Director of the Electricity Division of
21 the Alberta Department of Energy; Rick Sergel, President and
22 Chief Executive Officer of the North American Electric
23 Reliability Council; Michael Morris, President and Chief
24 Executive Officer of American Electric Power; Charles Yeung,
25 Executive Director of Interregional Affairs of Southwest

1 Power Pool on behalf of the ISO/RTO Council and Scott
2 Helyer, Vice President of Transmission of Tensaka, Inc. on
3 behalf of the Electric Power Supply Association. Each of
4 you will have seven minutes for your presentations. I'll
5 provide you with a warning when you have one minute
6 remaining and I hate to do that, so please be mindful of the
7 time. We'll begin with Kellan Fluckiger from the Alberta
8 Department of Energy.

9 Kellan, welcome to the Commission and the floor
10 is yours.

11 MR. FLUCKIGER: Thank you, Mr. Chairman, Ms.
12 Brownell and FERC staff. I appreciate the opportunity to be
13 here. I'm Kellan Fluckiger with the Alberta Department of
14 Energy. I'm also representing the Canadian Federal
15 Provincial Territorial Taskforce that has been quite
16 involved in this process for some period of time. We really
17 appreciate north of the border the process that the
18 commission has undertaken to make this proceeding a
19 rulemaking, to allow this kind of input and dialogue. We
20 believe that that fact is critical to the transition and the
21 creation of this new structure that we're about to create.

22 The comments I have today are less about
23 individual standards than they are about process going
24 forward and how we can continue to do this in a way that we
25 believe will be effective, both for the U.S. and the

1 interconnected system north of the border. In all of this,
2 we believe that it's important to clearly keep our goals
3 defined. We're aiming at a system of standards to safeguard
4 reliability, a system of monitoring and tracking compliance
5 and a system of enforcement to perhaps publicize and
6 penalize where necessary where that compliance is not
7 forthcoming.

8 In doing that, we have so far and we would
9 admonish us all to continue not to create unnecessary
10 problems. This is a new process. It will be refined as we
11 go and one of the key questions that I think you asked to
12 start with, Mr. Chairman, was what do we do with all the
13 standards? We think that's a key question. We don't think
14 it's a problem at all to approve a subset of standards.
15 Those that do meet the criteria, approve them, get them in
16 place and let them begin to operate. We don't think it's a
17 good choice to do the black and white sort of either approve
18 them or remand them, but to create other categories --
19 things that can be conditionally approved with notes as to
20 the deficiencies. Things that can neither be approved or
21 conditionally approved, but perhaps just set aside with
22 notes as to deficiencies.

23 One of the reasons that we think this is so
24 critical is the Canadian model is different than the FERC
25 model. You have the FERC, which is in charge of the entire

1 U.S. In Canada, it is provinces that have primacy and we
2 don't have a central federal coordination mechanism. Some
3 of the provinces, Alberta is one, Ontario is one and others,
4 are already set up for enforcement of standards. Some are
5 just getting organized. Some need legislation. Given that
6 framework, the wholesale remand or sending back or
7 disapproval of a number of standards would create a serious
8 problem in Canada as we try to get our regulators to
9 understand this framework and to participate cooperatively.
10 It will be much easier if we have a set of approved
11 standards that we can agree on and then a set of others that
12 are set aside that need further work as opposed to creating
13 a model that we just remand some because the Canadian
14 regulators will also have this ability to remand or not
15 approve in whatever fashion these standards. A difficulty
16 would be, okay, FERC remands a large set. The Alberta
17 utilities board and ISO remand a different set and if you
18 have that model with several regulatory jurisdictions across
19 Canada, it would be confusion. A better model, at least in
20 our mind, would be to approve those that we can and then go
21 to work on the rest of them to bring them along.

22 We have delegation agreements that are possible
23 in the legislation. We think that is an effective tool and
24 it should be utilized, particularly in the West. Alberta is
25 part of the western interconnection which, as you know, has

1 a model in place and has had for a number of years -- the
2 RMS agreement, whereby we have created a system of
3 voluntary, mandatory standards through contract. That model
4 has worked well and we did it the same way. We started with
5 one set and then layered on more standards as we moved
6 forward. That turned out to be an effective model that I
7 think we can perhaps use in this context.

8 We also would stress one other piece and that is
9 this framework is going to create the need for a whole new
10 set of relationships. We have regulators in the Canadian
11 provinces and FERC in the U.S. We're going to need to set
12 up, perhaps, formal structures so that those relationships
13 can be cultivated and work together so that when FERC takes
14 an action the regulators in Canada understand what is behind
15 that action and if a Canadian regulator feels the need to
16 take a particular action with respect to a standard or set
17 of standard that those don't come as surprise, that there's
18 coordination ahead of time, that there's information shared
19 ahead of time so that those kinds of things can be
20 coordinated and people can understand what the thinking is
21 behind that. I think that's particularly important as we
22 set this new process up dealing with 102 -- the future and
23 we have one at a time that will develop through this
24 consensus process. That will be less problematic, but it's
25 sort of giving birth to this new activity in structure. We

1 think that that's really critical. We would suggest that
2 there is need to have some formal mechanism to coordinate
3 between regulators as we get this process underway.

4 I want to address one of these questions more
5 specifically. That is the one about the process using the
6 international process for review and approval. At least
7 with respect to Canada, we have a group already established,
8 the Bilateral Electricity Reliability Oversight Group, which
9 consists of representatives from Canada and from the U.S.,
10 FERC and others. We think that is an effective model. To
11 either use that group or a specific group and to make
12 assignments to the extent that there are thorny problems or
13 issues that aren't yet resolved, make use of those kinds of
14 forums to get input as you have in the past.

15 Thank you for the opportunity to comment.

16 MR. McCLELLAND: Thank you, Kellan.

17 Rick.

18 MR. SERGEL: Chairman Kelliher, Commissioner
19 Brownell, Mr. McClelland, thank you. NERC is pleased to
20 participate in this technical conference dealing with
21 reliability standards we propose to be made under Section
22 215 of the Federal Power Act. NERC filed 102 proposed
23 reliability standards in April. At the same time, we filed
24 our application for certification as the electric
25 reliability organization. This technical conference follows

1 on the preliminary staff assessment and as well as NERC's
2 comments on the staff assessments, which we filed on June
3 26th.

4 NERC believes the Commission has an effective
5 process underway to delivery quality standards in a timely
6 manner. At NERC, the Commission staff and others who
7 commented on the staff assessment generally agree some of
8 the proposed reliability standards are ready for the
9 Commission to grant final approval. Various commentors
10 would have the list be larger or smaller. That's always
11 the case. NERC identified 51 we believe are ready to be
12 unconditionally approved. Not surprisingly, my remarks this
13 morning focus on the fundamental question before the
14 Commission. That's what to do with the others, what to do
15 with the standards that require further work.

16 The Commission has a range of options. They can
17 approve the standards in their present form. They can
18 remand, conditionally approve the standards. That is make
19 them mandatory and enforceable to factor into any
20 determination of violations and penalties the limitation the
21 standard may have. It should also be accompanied by a work
22 plan to resolve those deficiencies. The Commission could
23 designate the standards as good utility practice, in
24 essence, reaffirming what it did in February 2005 and not
25 doubt there are other possibilities, and in one form or

1 another all those possibilities have been presented to you
2 in the comments you received. I went through those this
3 past Friday. I lead the NERC staff through an exercise on
4 decision-making. How we used buying a house as an example,
5 but the key to effective decision-making is to carefully lay
6 out the goals and objectives, the "musts" and "wants" before
7 analyzing the alternatives.

8 With that in mind, I think it would be worthwhile
9 to articulate what I think should guide the Commission's
10 decision. First, the decision must meet the conditions of
11 the law and the Chairman has already made it clear that
12 needs to be done. But the decision should also encourage
13 improving the standards. The decision should promote
14 reliability in the interim. The decision should work
15 effectively with our international partners and it should be
16 timely.

17 To best meet those objectives, NERC strongly
18 recommends that the Commission conditionally approve the
19 standards that still need improvement. NERC believes the
20 proposed standards state the requirements with sufficient
21 clarity that those in the industry charged with the
22 responsibility of maintaining the reliability of the bulk
23 power system know what they're suppose to do. These are not
24 new rules. They are the rules the industry uses today to
25 plan and operate the system day in and day out. I'm just

1 going to use an example, if I could, TOP 6, which is
2 monitoring system conditions says, "Each reliability
3 coordinator or transmission operator and balancing authority
4 shall monitor system frequency." It's on the list as needed
5 working because it's missing measures and compliance
6 information. But the standard clearly meets the statutory
7 test as written. It's in the public interest to have this
8 standard in place. It would harmful to not have it in
9 place. It may benefit from the metrics, but they're not
10 required and certainly not, in a legal sense, with the
11 standard in place and mandatory, the right incentives will
12 be in place to encourage all the parties to address the
13 specific reforms necessary in an efficient manner.

14 With conditional approval there would be no gap
15 in reliability standards. The Commission will establish up
16 front the appropriate relationship with international
17 partners and the mandatory standards will be in place
18 promptly.

19 In conclusion, these standards meet the law.
20 They're just reasonable, not unduly discriminatory and in
21 the public interest. The requirements that people need to
22 follow are stated in the standards. The Commission has
23 already concluded that these standards constitute good
24 utility practice and that jurisdictional utilities and other
25 operating under comparable tariffs must follow them.

1 Conditional approval is the best solution for the interim
2 because it makes the standards mandatory to the maximum
3 extent reasonable and does so in a timely manner. It works
4 best with Canada as it establishes a framework for working
5 together and most importantly it encourages driving the
6 standards to excellence without sacrificing long awaited
7 mandatory enforcement.

8 I don't have time to talk about the other
9 questions that were posed now, but I look forward to
10 answering them during the Q&A. Thank you very much.

11 MR. McCLELLAND: Actually, Rick, you do have
12 three minutes if you wanted to take a shot at it.

13 (Laughter.)

14 MR. SERGEL: As you can see, I take the seven
15 minutes very, very seriously. What I think I'll do with
16 that amount of time is talk about the users, owners and
17 operators definition, if I might. We have proposed to do
18 that through a registry. The reason we're doing that is we
19 believe the ERO should have an obligation to those for whom
20 it is holding accountable to these standards. That is, that
21 it's our responsibility to notify them that there are
22 standards for which they are to be held accountable. It's
23 our responsibility to tell them if there's any training
24 that's associated with that, to notify them of any changes
25 in the standards, it's metrics, et cetera. To do that we

1 need to be able to know who those parties are. But more
2 importantly, we need to be able to have that be a manageable
3 list so that we can do that effectively. In order for the
4 registry to be effective, we are encouraging on doing the
5 most that we can to accommodate rolling up, that is, finding
6 one organization that on behalf of others can be responsible
7 for the standards.

8 All I can say at this point is we have sharks to
9 the left of us and sharks to the right of us in terms of
10 those who would say that we're either going too far or not
11 going far enough in drawing the registry. But what we want
12 to do and are attempting to do that we're practical about
13 this implementation, that we have a transition and that in
14 that period of time that we have all those entities that
15 materially affect the bulk power system on the registry on
16 Day One ready to go and that we are communicating with them
17 and enforcing those standards that we have.

18 Over time we can work to increase the size of the
19 list as is necessary to, yet again, get that last measure of
20 improvement. But we are focusing on the practical and
21 transition elements of this in building the registry.

22 MR. McCLELLAND: Just about perfect. Thank you,
23 Rick.

24 Mike.

25 MR. MORRIS: Thank you very much. It's an honor

1 to be here and have an opportunity to share some ideas with
2 this team. I'm here speaking on behalf of American Electric
3 Power because I currently hold what John Rose said is the
4 greatest title as EEI, that's Chairman Emeritus.

5 (Laughter.)

6 MR. MORRIS: I passed the torch to Jim Rogers
7 just a few weeks ago here in the nation's capital. Having
8 said that, let me again comment the Chair, the commissioners
9 and the staff for the fine work that's been done to date.

10 It is clear to us those who will be living under
11 these standards and hopefully complying with these
12 standards, that there's been great effort to allow the
13 industry to have a dialogue and to bring to the Commission
14 its view of how it move forward in a more controlled, self-
15 regulatory model.

16 The notion of the NERC turning into the ERO is
17 something that American Electric Power has long supported
18 along with many other of my colleagues and as a general
19 principle of EEI as well. We are pleased with what we have
20 seen to date. I would echo the comments of my predecessors
21 by simply saying we have in hand about half of the standard,
22 which seemed to be well in line with all the requirements
23 which you have laid out. We would support very much the
24 comments of Rick that those should be approved and put in
25 place as quickly as we can as you go through your

1 appropriate process.

2 As to the others, conditional approval does make
3 sense, but we don't have a gap in where we are and we would
4 work over a period of time to get those to pass up to the
5 muster that you would expect to have them implemented as
6 well. I would argue during that period of conditional
7 approval we would be soft on the penalty side of things.
8 Clearly, awareness that you aren't living up to the
9 conditionally-approved standards yet. Be cautious about how
10 we implement penalty phases in that regard because you could
11 then get us into quite a battle that would prove harmful for
12 all of us in the process I would expect.

13 We really do believe that the inclusion of as
14 many parties as you can in this process has been well
15 thought through and well done by you and your team. And as
16 you go forward in seeking input like this from as many
17 voices in as many quarters as you can, you simply enhance
18 the likelihood of coming up with a reasonable program for us
19 to go forward with. We absolutely do believe that the
20 inclusion of the team no different from what Rick said on
21 who ought to be in the process, if you will, should be as
22 broad as we can make. It has to include everyone who
23 touches the system that can be effected by an event. I
24 think some of you are aware that on occasion we utilities
25 have some difficulty with our government partners who also

1 are big players, either in the substation connected to the
2 system or in the transmission world itself, particularly out
3 West.

4 I think it's important that all of those people
5 be involved in this ongoing activity as well to ensure that
6 you have the broadest reach. Because as we found out
7 unfortunately in '03 it doesn't take much for the system to
8 begin to cascade down. In some of the questions that you
9 have posed to us you have asked about what do we do about
10 prioritizing? I would argue that the NERC needs to come
11 forward with their plan of those that are conditionally
12 approved with a concise timeline on here's where we are.
13 Here's where we hope to come back to you with something that
14 makes sense so that you can again re-review it and get the
15 number that are no longer conditionally approved higher and
16 higher until we get all of the standards where we would like
17 them.

18 In some of the other issues that you had asked us
19 to make comment on, particularly to our friends north and
20 south of the border, I can assure you from our experiences
21 at INPO, particularly with the creation of Juano after the
22 Chernobyl event, we need to be respectful of our
23 international partners in this undertaking. I would argue
24 that at INPO-Juano, we probably overstepped the boundaries,
25 we the United States, by simply saying: You had this

1 problem; do what we do and things will be well.

2 I would argue that we should be, as we appear to
3 be, very respectful of the Canadians and Mexicans as they
4 play in this larger event and there's much to learn from our
5 friends, both north and south of the border, and it's
6 important that we take the opportunity to do that.

7 You asked the question about metrics and
8 measurability. Absolutely essential. They need to be as
9 clear as they can be. We have found over time at INPO is
10 that metrics can change over time as we get better and
11 better. One would hope that we do. Metrics might change.
12 I think Commissioner Brownell may have said it. We won't
13 get it perfect at the start. That doesn't mean that we
14 should never strive not to be perfect as we go forward and
15 take that process.

16 I would hate to spend so much time up front
17 trying to really delve deep into some issue to ensure that
18 we have it absolutely right when it would be better to
19 implement and improve as time goes forward. So I think it's
20 important that we have the opportunity to do that. Clearly,
21 to the point of registration, again, everyone who touches
22 the system ought to at least be involved when we go to
23 revisions if we need to do that. Again, listen to the
24 loudest community of voices that we can. At the end of the
25 day, the ERO needs to set the standards and the FERC needs

1 to approve those standards. So voices to be heard, but not
2 necessarily followed if it's whining and crying about "this
3 seems too tough," "that seems too hard." That's what this
4 is about is trying to up the reliability of the system and
5 living up to those standards is very important.

6 Clearly, those of us in the user community, if
7 you will, need to make sure that we are openly communicative
8 about what has happened on our system. Self-reporting is
9 probably the best answer to make sure that this potential
10 undertaking has the highest degree of success and I think
11 that's critically important. I'm a firm believer in the
12 audit process. I know that we've done some of that. I
13 would encourage Rick and his team, once designated, if
14 that's the way the Commission goes, to broaden that audit
15 activity. What our people learned when they are out on
16 auditing TVA systems or Bonneville systems or you pick it,
17 they learn a lot about good practices. That's how we can
18 all get better as we go forward. And I guess I've punched
19 my time clock.

20 MR. McCLELLAND: You still have a minute.

21 (Laughter.)

22 MR. MORRIS: I'm all out of fresh ideas. Thank
23 you much for the opportunity to be here.

24 MR. McCLELLAND: Thank you, Mike.

25 Charles?

1 MR. YEUNG: Good morning. Let me first
2 congratulate FERC staff on a job well done in analyzing the
3 reliability standards by NERC for consideration as the
4 standards for ERO enforcement. As reflected in our filed
5 comments, the IRC members are in general agreement with many
6 of the findings identified in that staff report. We're
7 comprised of members from the nine ISOs and RTOs in the U.S.
8 and Canada together. As the IRC, we collectively share our
9 viewpoints and perspectives on what standards? Both the
10 standards at NERC for reliability and those business
11 practices at NAESB. Which ones are best to fulfill our
12 responsibilities of independent operators of nearly two-
13 thirds of the North American bulk power system.

14 Since IRC members don't own generation or serve
15 load as load-serving entities, IRC represents a neutral and
16 independent source of expertise from entities which are
17 charged with maintaining system reliability and applying
18 reliability standards on a day-to-day and minute-by-minute
19 basis. The IRC efforts have been directed to meeting
20 staff's request for input to assist the Commission in
21 identifying, first, standards that can be implemented once.
22 Second, standards that require immediate industry attention
23 and third, the development of a plan to address immediate
24 and longer term improvements which are necessary for these
25 standards.

1 In our June 26th comments on the May staff
2 report, we presented a proposal on how we believe NERC and
3 FERC can best address deficiencies and begin as soon as
4 possible. The enforcement of reliability standards that
5 will achieve the purpose of the ERO as set forth in the
6 legislation as we identified in our comments many
7 requirements contained in the NERC filing are products of
8 years of experience shared by NERC and transcribed into
9 operating policies and planning guides. Many of the
10 standards in that package were transformation of those
11 policies and guides. They were products of a voluntary non-
12 financial penalty reliability organization. The IRC
13 cautions that to simultaneously launch industry resources
14 into correcting all deficiencies within each of those 102
15 standards may not be most productive for the ERO to achieve
16 its statutory purpose. There must first be an assessment of
17 which ones are the clearest in applicability to implement
18 and then which are the most critical to interconnected bulk
19 power system reliability.

20 We therefore propose that NERC begin its
21 compliance program under the authority of the ERO with the
22 existing set of standards that NERC has already been
23 monitoring under their 2006 NERC compliance enforcement
24 program. This set of 40 standards put in that program have
25 been vetted through the compliance program and have proven

1 to be measurable and enforceable, albeit, without financial
2 sanctions. I say most of the 40 because even within that
3 set of 40, as staff as correctly identified, some
4 requirements have to reassessed as to whether they are
5 appropriately written to come under the authority of FERC,
6 which also approves and enforces tariffs with requirements
7 that may, at times, seem contradictory or inconsistent with
8 those reliability standards. I'll provide more explanation
9 on this point later.

10 In our comments we've attached a matrix that the
11 RIC used to provide an analysis of the set of those 40
12 standards. Let me stress that the IRC focused on these
13 standards, not because they're the most important ones to
14 maintain reliability, but rather because these 40 of the 102
15 are the closest to being complete and close enough to become
16 enforceable and measurable standards. Many of the 40 do
17 provide solutions to the problems that are high risk to a
18 degree of reliability, but the IRC is aware that many
19 standards outside this set of 40 is also there to address
20 high risk reliability risk as well.

21 We note that the Commission is undertaking a
22 process to rank all of its standards in this low risk/high
23 risk category. We're participating in that effort. We
24 believe that the high risk standards are the ones that the
25 industry needs to focus on first. Not all high risk

1 standards are ready for implementation on Day One as the
2 staff report identified. To get those standards that are
3 high risk, but not ready for implementation we recommend
4 that NERC begin a two- to five-year program to focus first
5 on the high priority standards and revise them so that
6 they're acceptable for enforcement. We believe our
7 suggested approach recognizes both a need to apply both a
8 measurable and enforceable standard as soon as possible and
9 a need to ensure that industry allocates its resources to
10 address the highest risk standards first.

11 I point out that just because an existing NERC
12 standard is not ready for enforcement under the EAct 2005
13 doesn't mean that they are not of any value as we've heard
14 today so far. These standards are currently in place and
15 they must continue to be enforceable under the voluntary
16 terms that we have in place. I like to think of
17 implementation of these standards that aren't ready for ERO
18 Day One as enforcement under NERC classic procedures. We
19 believe, although these standards are not clear enough for
20 mandatory compliance, they are still the best set of
21 standards the industry has today to ensure that the grid
22 reliability is maintained. The IRC recommends that the
23 Commission consider categorizing all the NERC standards that
24 have been submitted, all 102. Those that we have identified
25 in the matrix as a part of the revised program as well as

1 those that aren't in that compliance revised program into
2 two categories. Category 1 would be the standards
3 acceptable or those that are conditionally acceptable.
4 Those that can be enforced under the ERO authority.
5 Category 2 would be standards that weren't acceptable in
6 their present form or not acceptable. Category 2 would
7 continue to be enforceable under what I term NERC classic.

8 MR. McCLELLAND: One minute, Charles.

9 MR. YEUNG: Okay. On the matter of contradictory
10 conflicting standards that I mentioned earlier. Certain
11 NERC standards in the matrix are perhaps too prescriptive.
12 When they were written industry was taking its first steps
13 into open access and competition. These standards have been
14 revised through the years and are much improved, but they
15 still prescribe how one must respond to meet
16 responsibilities for reliability rather than a what
17 approach.

18 Since the beginning of open access, RTOs and ISOs
19 have developed more innovative solutions to congestion
20 management, scheduling and reservation that displace the
21 need for such "how" approaches to standards. For example,
22 IRO 006 for transmission line load relief -- most RTOs use
23 market-based redispatch relief to relieve transmission
24 constraints. A reliability standard to alleviate
25 transmission overloads must also recognize local procedures

1 that the ISOs and RTOs use as a primary action and not rely
2 on a "how" procedure as detailed in the TLR.

3 In summary, the IRC proposes the following
4 process for FERC to consider (1) utilize the 40 compliance
5 and enforcement standards as the initial set of reliability
6 standards; (2) utilize the NERC violation risk factor
7 ranking of the proposed standards; (3) utilize the IRC's
8 recommended eight criteria as we've filed in our comments to
9 screen all proposed standards; (4) based on that screening,
10 categorize the standards into the two categories I
11 mentioned, (1) would be acceptable or conditionally
12 acceptable, and (2) would be not acceptable in the present
13 form or not acceptable at all; and (5) for those Category 1
14 standards that are conditionally accepted identify their
15 shortcomings and request NERC to begin immediately, update
16 them under the Urgent Action process; (6) for the Category 2
17 standards direct NERC to implement a two- to five-year
18 program starting with the highest risk standards first to
19 review and revise those standards that fall under Category
20 2; and (7) coordinating the actions under the proposed
21 Version 0 Standards with Canadian authorities to avoid
22 confusion as to enforceability.

23 Thank you for hosting this conference and
24 inviting me to speak on behalf of the IRC. I hope you find
25 our comments unique and that bring high value to the

1 industry.

2 MR. McCLELLAND: Thank you, Charles.

3 Scott?

4 MR. HELYER: Good morning. Thank you for the
5 opportunity to be here today and speak to you on this issue.
6 I'm here representing the Electric Power Supply Association
7 commonly known as EPSA. I'm the former chair of EPSA's
8 Energy Standards Working Group and I'm the current chair of
9 the NERC Planning Committee.

10 The Energy Policy Act of 2005 has established new
11 roles for all of us in the electric industry. We've seen
12 some dramatic changes with increased competition and the
13 passage of various legislation and regulations. However,
14 with everything that's occurred, the need for a reliability
15 of electricity has not changed and the need for strong,
16 clear reliability standards has never been more important
17 than it is today. NERC has provided leadership in improving
18 the reliability in North America. Among other things, the
19 new standard element process has been implemented that
20 provides all stakeholders with the means to propose, develop
21 and vote on reliability standards.

22 EPSA appreciates the opportunity to have played a
23 role in the development of that process and looks forward to
24 working with a strong ERO to help assure that electric
25 reliability is maintained and improved throughout North

1 America. EPSA believes that maintaining a wholesale power
2 grid reliability and operating competitive power markets are
3 mutually compatible. In fact, robust, well-functioning
4 markets promote reliability. EPSA members fully understand
5 the importance of a reliability power grid and appreciate
6 the opportunity to be represented here today.

7 In its April 4th filing, NERC proposed 102
8 reliability standards covering the current and future
9 operating conditions and planning of the bulk electric
10 system. These standards have been, are and will continue to
11 be a work in progress. Many of the proposed standards are
12 considered by operators and planners in the industry to be
13 motherhood and apple pie, and are based on many years of
14 industry input that has lead to a reliable electric system.
15 But as the Blackout report clearly points out, additional
16 standards are also necessary in order to maintain and
17 improve reliability. Further, the staff's review of the
18 proposed standards has highlighted some areas where further
19 work is warranted.

20 Some of these concerns may be a function of
21 today's electric industry versus yesterday's industry
22 because the FERC staff has correctly pointed out that the
23 proposed standards form a solid foundation to maintain and
24 improve the bulk electric system. But while always needing
25 some further work and review, EPSA would agree that the

1 proposed standards form a solid basis and in general appear
2 to be just reasonable, not unduly discriminatory or
3 preferential and are in the public interest. Being
4 comprised of companies whose business depends upon providing
5 the most reliable, efficiently priced power in the industry,
6 EPSA appreciates the widespread recognition reflected in the
7 reliability title of the Energy Policy Act of 2005. FERC's
8 policy statement and NERC's proposed rules of procedure of
9 the need to closely examine potential impact that proposed
10 reliability standards could have on competitive market
11 operations.

12 While the ERO is focused on developing standards
13 to maintain reliability, it is important to develop the
14 understanding of how reliability standards will, to varying
15 degrees, effect competition. While the statute requires
16 FERC to give due weight to the technical expertise of the
17 ERO, it states that the Commission "Shall not defer to the
18 ERO on the effects the proposed standard may have on
19 competition. Some examples of reliability standards that
20 could impact commercial activity are obvious, such as
21 standards relating to the calculation of ATC. Other
22 standards, however, which may appear only to impact
23 reliability such as the production of reactive power can
24 also have a significant competitive impact.

25 NERC's proposed standards, development review and

1 comment process, if followed, is unlikely to result in a
2 standard that is gratuitous or that has a gratuitous
3 unwanted impact on competitive markets. Nonetheless, it is
4 important for all stakeholders to recognize the oftentimes
5 close link between reliability and commercial practices and
6 competitive markets. It is through this understanding that
7 strong reliability standards can be developed that properly
8 consider and balance the interests in competitive markets.

9 EPSA believes that the industry is aware of the
10 various shortcomings in the proposed standards highlighted
11 by the FERC staff. We believe that the industry is in the
12 best position to prioritize and address the various issues
13 using the NERC standards process. If given explicit
14 deadlines by the Commission, NERC's ANSI-certified standards
15 development process is reasonable and appears to meet the
16 goals set out by FERC in the Energy Policy Act. This is not
17 to say that some changes in the process may not be
18 warranted. For an example, some more face-to-face
19 discussion could help ensure that various comments and
20 proposed standards are clearly understood prior to and
21 during the voting periods. But subtle changes aside, the
22 current standards process is a workable system.

23 The NERC standards process covers a broad
24 spectrum of industry participants, including all regulatory
25 authorities who need or wish to be involved in the

1 development of reliability standards with active
2 participation from all the industry sectors. The process is
3 capable of yielding very good standards. The NERC standards
4 process was developed to include regulatory entities in the
5 United States, Canada and Mexico. It is clearly understood
6 by all industry participants that the various regulatory
7 participants have a vital role to play in the standard
8 development process, beginning with standards requests and
9 finishing with the approval of the proposed standards.

10 It is critical that regulatory entities
11 participate in the process at every possible opportunity at
12 every possible opportunity and assist our partner with the
13 electric industry to develop a strong set of standards.
14 Participation by regulatory authorities from the United
15 States, Canada and Mexico will enhance communication amongst
16 authorities and minimize, if not eliminate, the need to
17 remand a standard back to the ERO.

18 Any FERC proposed standard remands will arguably
19 reveal either a failure in the standards process itself, the
20 failure of stakeholders to participate in the standards
21 process or simply reflect divided and irreconcilable
22 industry opinions. EPSCA believes that should a proposed
23 standard be remanded it go back into the standard
24 development process queue at the point it emerged from the
25 SAR Drafting Team originally.

1 Lastly, I'd like to comment on the staff's
2 concerns about several definitions, including bulk electric
3 system, bulk power system and the definitions of users,
4 owners and operators. The definition of the bulk system,
5 whether including the words "electrical power" is an issue
6 that has been or will probably will continue to be discussed
7 well beyond my years. It seems like every time we have a
8 committee meeting that issue comes up. The definitions in
9 the Energy Policy Act and the NERC glossary are not mutually
10 exclusive. It is conceivable that both definitions can be
11 used in a coordinated matter as guidance for developing
12 standards.

13 However the definition issue is resolved, it is
14 important that each reliability standard clearly define who
15 is subject to it and what is expected of them. As such, the
16 users, owners and operators of the bulk system should be
17 clearly identified in each standard to avoid uncertainty.
18 If a single definition of the bulk system is preferable,
19 however, then that definition should be sent through the
20 standards process for debate by the entire industry.

21 I appreciate the opportunity to be here today to
22 visit with you on these issues and look forward to your
23 questions. Thank you.

24 MR. McCLELLAND: Thank you, Scott.

25 This concludes the presentations of the speakers

1 from Panel 1. Do members of the panel have any questions
2 for our speakers?

3 CHAIRMAN KELLIHER: Sure. As I said in my
4 opening comments, let's assume there's some number of
5 standards, whether it's 51, 40 or some other number that we
6 think clearly meet the statutory standard and we can approve
7 unconditionally, then the real interest turns to what's the
8 remainder. How do we treat the other standards? We don't
9 just have two stark choices -- approving unconditionally in
10 perpetuity or until we remand, perhaps, in the future or
11 remanding immediately. There are at least six different
12 options I think the Commission has and there may be more
13 than six.

14 One is to approve unconditionally without some
15 kind of time limitation, without some kind of sunset. A
16 second would be to approve unconditionally with some kind of
17 time limitation and that may be appropriate where the
18 standard doesn't meet the statutory test, but it's a high
19 risk standard and we see the need to improve it over time.
20 So perhaps its sunsetted in five years, just picking a term
21 at random.

22 Another would be to approve conditionally. I
23 want to ask some questions about that. What do people mean
24 when they say, "approved conditionally," because I have some
25 notion of what I think conditionally approval means. But I

1 think it's a little bit different than what some of the
2 panelists think. Another would be to accept the standard
3 but not approve it. Approve being the verb in the action of
4 making enforceable, accepting it may be appropriate in some
5 of the fill in the blanks standards. It really is a
6 template for a regional standard. Theoretically, we could
7 accept it. It's at the Commission but it's not enforceable
8 and then a regional entity could draw on it to develop a
9 regional standard.

10 Another would be to not approve it and not remand
11 it, not conditionally approve it even. It remains pending
12 at the Commission until the greater technical support is
13 developed. Some of the panelists have talked about phasing
14 in standards, making them enforceable over time and it could
15 be that a standard doesn't fail from a lawyer's point of
16 view, but it's not clear that it passes from a technical
17 point of view and we need more information. The clock isn't
18 running on us. We don't have to reject a standard after a
19 period of time, so it could remain pending at the
20 Commission. Then, of course, the sixth category is to
21 remand or reject it.

22 So we really have these different options here.
23 One of them, of course, is conditional approval. Let's
24 assume there's some decent sized number we can approve
25 unconditionally. There may be some that we can approve

1 conditionally, but what does that mean? By at least one of
2 the panelist's description conditional approval is making it
3 enforceable but without -- this might be Mike's -- making
4 something enforceable but without the prospect of penalties
5 being imposed for violating the standard.

6 That's really the status quo, I think, after the
7 Commission's policy statement made compliance with standards
8 good utility practice. We, in effect, said that there was a
9 requirement to comply, but there wasn't any prospect of
10 penalties in the event of violation.

11 MR. MORRIS: Mr. Chairman, I offered that in the
12 notion that the conditional approval would be tied to some
13 commitment by the ERO that they will supply to you in a very
14 tight timeframe something that would move them from category
15 A to category B. While they were in their pendency, I would
16 hope -- I'm a strong advocate, not for business as usual.

17 CHAIRMAN KELLIHER: I wasn't using "status quo"
18 in a pejorative sense there. My one sense is, if that's
19 what conditional approval is, that does seem to reflect the
20 policy statement from last year and I think that policy
21 statement was a good thing and it was positive.

22 Another way to look at conditional approval is
23 that it isn't enforceable until and unless some condition is
24 met, perhaps the development of a performance metric. Once
25 that metric is in place it is enforceable when the condition

1 is satisfied, the condition imposed by the Commission is
2 satisfied and then, in effect, it is unconditionally
3 approved from that point on.

4 So there also seems to be some confusion on does
5 the Commission have to affirmatively -- I think this is
6 something Rick raised in his comments. If there are certain
7 standards we can't unconditionally approve, we should
8 affirmative state that compliance with them is good utility
9 practice. I'm not sure we actually need to do that because
10 currently compliance is good utility practice. If there's a
11 standard that we don't approve and make enforceable, we
12 don't remand, it is still good utility practice. I don't
13 think there's an affirmative action on behalf of the
14 Commission to say this is good utility practice because that
15 is the status quo. The standards are currently good utility
16 practice. I'm not sure we need to affirmatively reaffirm
17 that.

18 The difficulty would be if we were to remand a
19 standard. That creates a curious situation where a standard
20 of the Commission as formally found does not assure bulk
21 power system reliability, is nonetheless still good utility
22 practice. That seems to be an inapposite kind of result.

23 I know I promised a question somewhere in this in
24 the near term horizon.

25 (Laughter.)

1 COMMISSIONER BROWNELL: We're all anxiously
2 awaiting it.

3 (Laughter.)

4 CHAIRMAN KELLIHER: It's really more like a
5 congressional question, a statement in the form of a
6 question. So I'll have to come up with a question here.
7 Let's talk about a work plan. Let's assume that at the end
8 of the day, and I'm just assuming this for purposes of
9 discussion, we don't unconditionally approve 102 standards
10 and don't propose to unconditionally approve 102 standards
11 in a NOPR, I can see NERC has currently provided a work plan
12 to the Commission on strengthening standards. I think you
13 proposed it to revise that sometime in November, I believe.

14 Assuming we issue a NOPR in September, I assume
15 that affects your work plan because it could be that there
16 are standards in all six of these boxes conceivably.
17 Something that is unconditionally approved without any time
18 limitation it seems the work plan really doesn't have to
19 address. Then it really seems to turn to these high-risk
20 and medium-risk and low-risk standards regardless of what
21 box they fall in. It seems a high-risk standard that's
22 remanded is something that should be a high priority for
23 NERC in NERC's work plan. But a high-risk standard that is
24 conditionally approved also seems to be a priority, perhaps
25 a lesser priority.

1 If I could see how your work plan -- you really
2 can't finalize it until we issue our proposed rules and
3 indicate which of these boxes standards may fall in, again,
4 assuming that all of them don't fall into the unconditional
5 approval box. But how quickly would you be able to revise
6 the work plan, assuming we issue a -- here's the question.
7 I finally struggled towards the question. Assuming we issue
8 our proposed rule in September and not every standard is
9 unconditionally approved -- Mr. Yeung indicated that NERC is
10 working towards developing tiers of standards -- high risk,
11 medium risk and low risk. I don't know how close you are in
12 that effort, but how quickly could you revise a work plan to
13 focus on the high risk standards that aren't unconditionally
14 approved? Is November still possible question mark?

15 (Laughter.)

16 MR. SERGEL: Let's talk about the work plan in
17 the going forward mode first because I think that's a very
18 important component of the ongoing relationship of the ERO
19 to all of the stakeholders, to the Commission, to Canadian
20 jurisdictions and we hope with Mexico very soon. How would
21 we get to that work plan? We would believe that the work
22 plan should be coming forth as a part of our budget process,
23 which would ensure that it is posted. It is viewed. It's
24 discussed extensively with stakeholders. That comes to our
25 board ultimately through that process and would ultimately

1 be filed with the Commission in the middle of August each
2 year. It would allow the Commission to be able to
3 participate and their Canadian counterparts to be able to
4 participate in that process. And ultimately, with the
5 approval of the budget, we would then have the year's work
6 plan as it relates to maybe other things, but certainly as
7 it relates to standards be there. We would want that work
8 plan not only be annual in that sense, but we'd also want to
9 have a long-term plan so that we would be able to, from
10 year-to-year, say, "Well, how does this fit into what we
11 were trying to accomplish over the next five years?" How
12 does the annual work plan fit with that? The work plan is
13 essential because there is that much work to do. And if
14 there's one great thing that's coming out of this, it's that
15 we're all recognizing just how many opportunities there are
16 to make the standards better. And if we make the standards
17 better, we're going to make reliability better, but we have
18 to prioritize that. We have to determine how much it costs
19 to make those changes and evaluate that. That's all best
20 done in this context of the work plan.

21 In terms of this cycle, because we're doing it
22 for the very first time, I think the factor that's probably
23 the most important is not so much how quickly we can revise
24 the plan, but how much of the work do we get done that's
25 completed or at least well along in being completed, meaning

1 it's being balloted or it's awaiting coming to our board.
2 How much of that work is finished because the more of the
3 work that we finish the more it's going to affect the plan.
4 The more that we improve the things that the staff has
5 already identified and put those behind us the less work
6 there will be, the more that we'll met the test of being
7 ready to be unconditionally approved.

8 So I think that while we would be more likely to
9 be ready in the November timeframe, having completed a
10 substantial amount of work and then be able to adopt our
11 work plan accordingly, I think we're probably -- right now
12 we're more cognizant of the gap that might exist with the
13 Commission issuing an order in September where if it were
14 slightly later than that would actually see the completed
15 work and would be able to take that into account in what it
16 said the first time. That would then enable us to fine tune
17 and complete the work plan that would go with the
18 Commission's proposed rule in time for the final rule.

19 I'd like to comment on a few of the other pieces,
20 if I might. First, with respect to sunset, I believe that
21 every reliability standard should have a sunset provision.
22 We should always be going back and looking. I believe that
23 placed with a five-year sunset originally and they had three
24 and a half years to run, if you're not seeing nods back
25 there, maybe I have it wrong. But I think a sunset is an

1 important part of that. I think with respect to the
2 discussion of good utility practice --

3 CHAIRMAN KELLIHER: Can I interrupt. So at the
4 end of that period of time it would no longer be an
5 enforceable standard, so NERC, in advance of that would
6 either say we propose to extend the exact same standard or
7 we're strengthening.

8 MR. SERGEL: That's correct. Absolutely. It
9 should go through that process.

10 MR. MORRIS: Or you found that it isn't essential
11 and therefore you leave it be. Take it off the board.

12 MR. SERGEL: Exactly. In the comments of the
13 ISO/RTO Council where it found one or two. Actually, well,
14 we don't need that any more. I would think that the sunset
15 provision is ideal for making that kind of determination --
16 well, we just don't need it -- as oppose to it actually
17 having been negative in the interim. That would be an
18 emergency action if you thought you had one wrong that
19 needed to be fixed. So maybe there should be a sunset.

20 With respect to good utility practice, the
21 concern is where the Commission actually makes the
22 determination that, in fact, says that there's something
23 about a standard that's not enforceable. There's something
24 that's so unclear that it no longer meets this test for
25 decisions to be made about it for the Commission to exercise

1 its authority and we're very concerned about that. It's why
2 I choose to put the example in, which is to say monitoring
3 frequency as requirement needs to be an enforceable
4 standard. The fact that it's missing a compliance metric
5 should not stop us in some fashion from being able to go and
6 say if somebody wasn't doing that that we want to evaluate
7 what that means. Yes, we should take into account by how
8 much they have failed to meet it. But it should be, per
9 say, unenforceable simply because it isn't as clear as we
10 would like to be in the interim. It would suggest that when
11 we hear plans of "It's going to take two to five years,"
12 well, that doesn't trouble me, per say. It troubles me in
13 the sense that something would be unenforceable in the
14 meantime, particularly, if it was having a black start plan.
15 That should be enforceable. You should have to have one.
16 If we can't do any better than you're suppose to have one,
17 it's still better than not having the standard. There's a
18 portion of these standards that we believe in every case is
19 enforceable that is in the public interest. That's were we
20 draw the line, getting to sort of a last point in response.
21 What's the definition of conditional approval?

22 Our definition of conditional approval is it's
23 approved to the extent that it is clear. If it says you're
24 suppose to be monitoring frequency, that's clear. If the
25 Commission finds that somebody wasn't doing that, it should

1 be able to find them in violation of a mandatory standard
2 and it should be able to put a penalty and the ERO operating
3 under the Commission's direction should be able to be
4 presenting that to you. The fact that we may be able to do
5 better and draw a line and say, well, what did it actually
6 mean to not be monitoring where they're suppose to have two
7 alarms instead of one? We know we can begin thinking about
8 what it means and we should do that. But in the interim
9 period of time, it's extremely important that the portions
10 of the standards that are clear can be enforced and should
11 be enforced. And if we draw the line there, then if it
12 takes us two years to get the work done, then we'll have
13 gone as far as we can making it as mandatory and enforceable
14 as is possible given the quality of the standard. That's
15 what I mean by "conditionally approval." That it's
16 approved. It's mandatory and enforceable, taking into
17 account specifically the limitations that have been
18 identified, so if there's a limitation this doesn't have the
19 metrics we'd like it to have. That would mean if we came
20 back and are trying to hold somebody accountable for that
21 based they were gone four minutes, right, and therefore that
22 was a finding that they were not monitoring frequency
23 effectively, the Commission should rightfully say, "Well,
24 wait a minute. That sounds like you're getting awfully
25 specific here relative to a measurement that isn't in the

1 standard" and it would be appropriate to say that you need
2 to do better with identifying those metrics before that
3 would be enforceable. That's how we define it. We would
4 want there to be an element of every standard that is
5 enforceable, if even where there are fill-in-the-blank
6 standards there's a portion of it that should be
7 enforceable. If you're suppose to have a plan, you should
8 have one. That portion of it should be enforceable that
9 exists. If the specifications of the plan come through the
10 region, then we need to go through the process of getting
11 what those plans look like and get that work finished as
12 quickly as we can. That would be part of the work we have
13 ahead.

14 MR. MORRIS: One of the ideas that you laid out,
15 Mr. Chairman, that might work really well for all of us to
16 get the standards issues sorted out so that the approvals
17 could move from conditional to unconditional, particularly
18 on the high risk category would be to approve them
19 conditionally with a timeline. At the end of which, the
20 FERC would create the standard. I would expect that that
21 would put just enough pressure on this side of the table
22 that we'd get about doing something that made sense.
23 Because, for instance, I'm not sure what Rick was offering
24 as an example, but if you're not monitoring frequency on
25 your system every second of every minute, you're not living

1 up to your requirements. So if you've gone four minutes
2 without checking things, God help you. If that's the
3 industry standard, give us a half an hour to check this
4 stuff, you ought to come back and say I don't think so.
5 That's what this is really all about is improving the
6 reliability. So conditional timeline at the end of which
7 you all set the standard. I think that would get a great
8 deal of attention from my colleagues.

9 COMMISSIONER BROWNELL: Would it also help if we
10 gave that conditional approval with some recommendations of
11 metrics? I'm really confused about enforceable with no
12 metrics. I can't get my arms around that.

13 MR. MORRIS: I think that would be extremely
14 helpful. Again, that would allow -- well, I don't want to
15 speak for Rick, but I would think that would allow the ERO
16 some boundaries within which to debate this issue. Again,
17 with all deference to everyone on my side of the panel, I am
18 a strong believer -- and our company stands for the process
19 or the idea -- that at the end of the day, if the ERO won't
20 set a standard, you should -- period. And we have to live
21 up to those. That's how this is going to get better.

22 COMMISSIONER BROWNELL: Did you want to say
23 something, Kellan?

24 MR. FLUCKIGER: I have two thoughts. One is
25 about this last concept about the Commission creating the

1 standards. I want to think out loud for a minute about the
2 interesting effect that would have with nine or so
3 jurisdictions north of the border trying to create
4 standards.

5 But in terms of conditional approval, standards
6 that are not ready for prime time, however many there are, I
7 think we need to know what the deficiency is, whether it's
8 not specific enough in its enforcement, whether it's not
9 just and reasonable or if somehow it's not enforceable as
10 is. And I agree with you, I would hope, expect, want
11 comments about what is the deficiency, either gathered from
12 your own review and expertise or from the comments on the
13 standards so that as you say these are the groups that are
14 approved. These are not. We can conditionally approve
15 them.

16 Conditionally approved can mean a bunch of
17 things. Rick articulated one. It's approved to the extent
18 that it's enforceable. One of the things we did in the West
19 with some standards is to shadow enforce them, meaning
20 violations were noted and publicized, but there was no
21 monetary penalty associated with those for some period of
22 time -- six months, a year or some time to allow the further
23 development of the precise enforcement mechanism. So you
24 violated this. You don't get fined, but it's part of the
25 review process to understand that. What is the deficiency?

1 What is the urgency? We've talked about some critical
2 standards. The group that are not enforced identifying the
3 deficiency and then categorizing them as to the urgency.
4 These are the ones that are really important to get done
5 first, either because they're most related to system
6 reliability and this other group can be done on a slower
7 timeframe. I think that has to do with the work plan
8 process. How many can we do and how many can we do right
9 now after they're categorized?

10 The last piece I wanted to think about is, if we
11 have the Commission creating standards, at the end of the
12 day, I agree with timelines and deadlines. Don't get me
13 wrong, open-ended stuff tends not to get done, but it
14 emphasizes something that I wanted to say earlier that I
15 think must be kept in mind because of the international
16 nature. We're talking a lot about one piece of what I view
17 as a parallel effort. One piece is actually "What do we do
18 with these standards?" How many can we approve and how do
19 we improve them and how do we get the rest of them over the
20 goal line and all that kind of stuff, whether they're fill
21 in the blanks or whatever they are?

22 The other piece of this that I think has to be
23 done in parallel is what I would call -- there's the
24 standards process and there's the regulatory relationship
25 process that has to go in parallel and I think that it would

1 be really useful if you defined this -- that's what we're
2 working on, but at the same time what's the timeline and
3 process to develop these regulatory relationships? If
4 they're going to be things like either commissions or boards
5 or something like that, developing standards is sort of the
6 hammer to get things moving. All that has to be done in
7 coordination. Obviously, you creating a standard and
8 Alberta creating a different one isn't going to work.
9 Specifically, things like what to do if there's a remand
10 that differs?

11 If you remand something and a Canadian
12 jurisdiction doesn't or we do and you don't, we need to
13 address these and this regulatory relationship and process
14 parallel path that has to go on at the same time,
15 establishing regular communication processes and those kinds
16 of things. If that's done, then when problems show up we've
17 already got these coordination processes established and we
18 know what to do with the problems, and I'm focusing a bit
19 more on the border issues than perhaps my colleagues, but
20 that's what I'm here for.

21 I would really encourage us to take these
22 processes about standards development to conclusion with
23 timelines, deadlines and how to do them and also develop a
24 written regulatory coordination process in parallel so that
25 these will work in both places.

1 COMMISSIONER BROWNELL: Kellan, did you not say
2 that -- you referenced a bilateral oversight group. Is
3 there something in Canada where the provincial governments
4 get together? Is there something there that we could
5 connect with rather than doing it with all the provinces?

6 MR. FLUCKIGER: Yes. Every province is going to
7 pass their own laws and so forth, but we do have a formal
8 coordination mechanism called the Federal Provincial
9 Territorial Taskforce. It is under the Council of Energy
10 Ministers, which is a council that meets regularly and
11 discusses a range of energy issues and this Federal
12 Provincial Territorial Taskforce has been in existence for a
13 couple of years and focused specifically and is the Canadian
14 piece of this bilateral electricity oversight reliability
15 group, which has U.S. DOE and FERC members as well and a
16 couple of other people. Unless we create a better one, that
17 to me looks like the group that ought to be assigned to
18 tackle these problems and bring back something that will
19 outline, perhaps, this regulatory relationship.

20 COMMISSIONER BROWNELL: I don't think we are
21 helping the world if we create one more group.

22 My recommendation, Mr. Chairman, is take it as
23 is.

24 MR. YEUNG: I want to clarify our ISO/RTO
25 Council's definition of conditional approval. We defined

1 only those within the set of 40 compliance enforcement
2 program standards for conditional approval or conditional
3 acceptance. I think what's being discussed here, as far as
4 this issue about no measures and how to enforce something
5 and if you can't enforce can it be conditionally accepted,
6 those probably fall under what the ISO/RTO Council defined
7 as our Category 2, which is don't accept them, but
8 immediately revise the standards to become enforceable by
9 adding the measures. Our conditional acceptance standards
10 have measures already under the Compliance Enforcement
11 Program, however, those standards aren't recommended to be
12 accepted immediately because there's still some
13 clarifications needed in them. They're not yet clear or the
14 measures aren't quite right or perhaps the correct approach
15 on how the standards should be defined. So our definition
16 of conditional approval is a little bit different, I think.
17 What you all would think about here is probably more of what
18 we're calling not acceptable, but be revised immediately.

19 One thing I want to point out is that when we
20 made our assessment on which standards should be approved or
21 which ones should be accepted, we felt like those are the
22 ones that can have financial sanctions applied to them.
23 Those that can be accepted immediately and conditionally.
24 Again, the conditional ones requiring some, I would say,
25 relatively small fix. An even relatively small fix would

1 require an urgent action process to fix, to repair it. But
2 the ones that don't fall into a financial sanctions
3 category, the ones I call the "NERC classic enforcement,"
4 those standards have proven to be effective under that
5 voluntary method, so you're not really taking anything away
6 from the reliability by continuing to enforce them through
7 that method.

8 The program to immediately fix the high risk
9 standards, of course, will elevate those standards to the
10 level that they become enforceable, and as Mike Morris point
11 out we want to go to the next level with those standards.

12 COMMISSIONER BROWNELL: I'm thinking perhaps I
13 don't agree with your sense of urgency. I would not to be
14 sitting in front of a congressional oversight hearing
15 saying, yes, we identify some high risk standards and we
16 identified a two to five year program to fix those. And,
17 oh, by the way, in the interim you gave us this
18 responsibility, but we kind of decided to take part of the
19 old regime and let that continue. I don't see that
20 reflected in EPAct. What I see reflected in EPAct is not a
21 five-year phase in. It's continuous improvements to be
22 sure, but it's enforceable and it's mandatory. And while
23 they don't suggest we prioritize, I think they recognized in
24 the Blackout report and those recommendations, not all of
25 which are even reflected in these standards, and so I

1 appreciate the work that's been done and I've asked Rick
2 many times about prioritizing what are the high risks and I
3 look forward to those. But five years -- it just isn't
4 going to cut it. I certainly don't want to be sitting in
5 those chairs.

6 CHAIRMAN KELLIHER: I want to say I agree with
7 Nora that I don't think that we're looking at a two- to
8 five-year phase in of standards and I don't really think, at
9 least speaking for myself, not really looking at field
10 testing so much. NERC, in effect, have field tested the
11 standards for the past two years because they've been
12 reporting violations of the standards for two years. For
13 those who want two years of field testing, they've just had
14 two years of field testing in 2004 and '05. To me, I'm
15 focused on the Summer of '07. I think our job is to get as
16 many standards that meet the statutory test enforceable
17 before the Summer of '07.

18 Did I say the Summer of '05? I meant the Summer
19 of '07.

20 COMMISSIONER BROWNELL: '05 would have been
21 great, though.

22 CHAIRMAN KELLIHER: I think that's the earliest
23 that standards, under the law, could reasonably be
24 enforceable. We've already accelerated the process by
25 allowing NERC to submit reliability standards in their

1 application to be the ERO, so we've already accelerated
2 things. But I really think we're looking at the Summer of
3 '07 to have some suite of enforceable reliability standards
4 not five years from now or two years from now.

5 I just want to ask one question and then let Rick
6 respond. I just want to get you on record on something.
7 One statement I made in my opening remarks was I don't think
8 we have the discretion to approve, as mandatory standards,
9 standards that we determine don't meet the statutory test.
10 I just want do you share that view that under the law we
11 don't have that discretion to make enforceable standards
12 that we find do not meet the statutory test?

13 MR. SERGEL: I'm in complete agreement that in
14 order to make a standard mandatory and enforceable it must
15 meet the statutory test, which includes that it has to be in
16 the public interest, just and reasonable, et cetera. We
17 know what those are. It's why I keep wanting to put an
18 example on the table, which we have this TOP6 and it's says
19 that a balancing authority and others must monitor
20 frequency. The question is, is that unenforceable because
21 it doesn't have a metric to say how often or what that
22 means. I just believe it is enforceable. It may have
23 limitations on how one would do the enforcement, but we
24 should not limit either the ERO or the Commission in its
25 ability to go back and find that somebody who wasn't

1 monitoring frequency to do that.

2 This not something we're starting from scratch.
3 If we were, it would be different. I'd have a different
4 view. There's a hundred years of history of what it would
5 mean to monitor frequency. Mike said they should be seeing
6 it every minute, which is exactly right. Every second they
7 should be watching it and the alarm should work and so
8 forth.

9 COMMISSIONER BROWNELL: Then why isn't that the
10 metric? It seems to me you've got one.

11 MR. SERGEL: I'm not suggesting that we can't do
12 better on having metrics that are included in the standards.
13 There are some limitations on that. Let me come back to
14 that in a moment. What I want to do is draw the parallel,
15 just for a moment, with how fast you can drive and the speed
16 limits. We put up the speed limits. We know where they are
17 even when they're not posted because you're suppose to know
18 what kind of road you're on. But right in the book
19 everywhere is a statement that says you can't drive any
20 faster than the weather conditions permit. It doesn't get
21 any vaguer than that, yet it's enforceable that you could be
22 driving too fast driving the speed limit.

23 CHAIRMAN KELLIHER: And when the police give you
24 the ticket, you basically have no defense.

25 (Laughter.)

1 MR. SERGEL: Been there. Done that. I think the
2 question is whether or not -- and I think it goes to this
3 timeframe -- we have lot of work to do and in that period of
4 time I think it's incumbent upon all of us to try to find
5 the line in which we can make those elements that are
6 enforceable, that are clear and place those into effect as
7 soon as we possible can. I believe that within each of the
8 standards that line exists. Let me use a different example.
9 To the extent that we have a standard that says you are
10 suppose to have a black start plan, the fact that it's fill-
11 in-the-blank and that there's more work to be done and that
12 we ought to define the portion of that should not put
13 somebody off the hook for the requirement to have the plan.
14 That portion of it should be mandatory and enforceable
15 because that's not unclear.

16 CHAIRMAN KELLIHER: To make a standard
17 enforceable, it has to pass muster from both an engineer's
18 point of view. It has to have technical merit and it has to
19 pass muster from a lawyer's point of view. There has to be
20 due process and a standard that really fails from the
21 lawyer's point of view where it's impossible to tell whether
22 or not you've actually complied is something I don't think
23 we can make enforceable. It doesn't mean the users, owners
24 and operators are off the hook because it would still remain
25 good utility practice. But, to me, conditional approval --

1 normally at the Commission, conditional approval means
2 approved when the conditions are satisfied. For example, a
3 merger or whatever. It could be that, in that case, we
4 could conditionally approve that standard, but the standard
5 is not enforceable until the condition is satisfied, until
6 the performance measure is developed. But it would remain
7 good utility practice until it is enforceable under EPart.
8 It would remain good utility practice under last year's
9 policy statement until it's made enforceable under our EPart
10 authority. So I don't think no one is off the hook if a
11 standard has technical merit that we don't disagree with,
12 but fails from the due process grounds. That's what I was
13 trying to get across earlier when I was saying there really
14 are these six boxes and things that we've found are good
15 utility practice now, good utility practice last year remain
16 so. The complication is if we actually remand something. I
17 find it hard to see that compliance with a remanded standard
18 could still be good utility practice.

19 MR. SERGEL: I promised to tell you a little bit
20 --

21 CHAIRMAN KELLIHER: I want to get answers to my
22 questions from your colleagues, but go ahead.

23 MR. SERGEL: On the metrics themselves, if we can
24 divide these into two categories. The first is with the
25 compliance element. The compliance elements to how often

1 will the auditor be there and what documents will they look
2 at. And then, with respect to the metrics, if we were doing
3 the metrics for what it means to monitor frequency, we would
4 be determining what that list is.

5 CHAIRMAN KELLIHER: You don't want the auditors
6 saying I think it should be one minute and another auditor
7 saying, no, it should be 30 seconds.

8 MR. SERGEL: The auditor would then be looking at
9 the metrics. But here's my concern. I think there's an
10 assumption here that says, well, we're going to be able for
11 each one of these to be able to have the maximum reliability
12 by listing those elements of what it means to be monitoring
13 frequency. We'll have metrics that the auditor can look at.
14 These are the ones they're going to look at.

15 It's been my experience that "everyone wants to
16 get you to that place where you want to write often how
17 often the auditor's going to be there, what they're going to
18 look at and the ones they're going to measure against."
19 Invariably, what causes the problem turns out to be those
20 things that didn't get on -- that didn't make it on the
21 list. So I guess I would supplement my rationale for why we
22 would want to make these broader statements mandatory and
23 enforceable, notwithstanding have the metrics, that it will
24 be extremely difficult to have those metrics, at least on my
25 part, and not want to have the final statement anyway that

1 says, "And by the way, anything else that it turns out that
2 you should have been looking at that is reasonable, you
3 should have been doing that, too." I just don't believe
4 that, in the sense that we want to be narrowly defining what
5 the requirements are, if we've left something out of a black
6 start plan, shame on us. But, notwithstanding, there are
7 going to be elements that people will know on their own that
8 should be part of their own plan. If they know that it
9 should be there, then it should. And the fact that it
10 didn't apply to everyone else shouldn't necessarily mean
11 that we wouldn't be able to go in and be able to enforce
12 that. If they knew they should have it, if they knew they
13 were suppose to be doing it, they should.

14 I think we're taking the metrics to a place in
15 which I think they're being defined too precisely. As
16 difficult as it is, I prefer the system that gives them the
17 discretion that enables them to ticket you as you say where
18 you have no defense. But, nevertheless, I think that's an
19 important part of the process to draw that line and
20 understand that there are things outside of what you can
21 precisely measure and monitor. But my primary concern, and
22 I will stop with this, is that we're going to have lots of
23 work to do. I just want us to be trying to see how far we
24 can go. We want to get the most distance we can. What
25 portion of this can we make mandatory and enforceable and

1 give to the ERO and to the Commission, their Canadian
2 counterparts and hopefully one day to Mexico the maximum
3 amount of authority as we work through the list, not working
4 from the other direction and saying it's the due process
5 rights of those who were involved or any confusion they
6 might have over what it means to be monitoring frequency and
7 we start from that and say, well, let's not make it
8 enforceable until we get that right. I just want to see us
9 coming from the other end. Certainly, we'll accept that
10 there obviously are legal and technical issues about where
11 to draw that line.

12 CHAIRMAN KELLIHER: I just want to clarify the
13 concern about due process isn't some kind of beneficence
14 towards users, owners and operators. It's just a concern
15 that that standard could then be challenged as being void
16 for vagueness, unconstitutional. It could be challenged in
17 court and thrown out in court. It's not some act of
18 generosity on the Commission's part. It's just to make
19 something enforceable with a million dollar per day penalty
20 behind it there will have to be a notice on what behavior is
21 expected of them and to comply. We're going to consume that
22 the great preponderance of users, owners and operators are
23 going to be striving toward compliance and we want to make
24 it easy for them, not illusive. And for the ones that do
25 not comply, we want to make it easy to detect that and when

1 there's not a measure it seems to make it impossible from
2 both points of view.

3 But back to my original question.

4 MR. MORRIS: Can I offer an answer, Mr. Chairman.
5 I think you're exactly right. You could make the standard
6 and you could enforce it, but on challenge you would lose, I
7 suspect, if it isn't relatively clear with the kind of legal
8 and technical support that you talked about earlier on. I
9 think that we may get some real clear thinking on that by
10 the Supreme Court with EPA and New Source Review one of
11 these days in the not too distance future. That would lead
12 all of us into a place that none of us really want to go,
13 not this side of the table I would argue, and surely not you
14 all either.

15 So as I frequently do in these kinds of venues,
16 I'll go back to my broken record story. That's why I think
17 there's some common sense about a conditional approval with
18 a timeline during which you won't enforce penalty-wise and
19 you will then set a date and if we, ERO, haven't come back
20 with a standard at some date certain, you'll have it.
21 You've got plenty of engineers. You've got plenty of
22 technical capability. Lord knows, you've got plenty of
23 lawyers.

24 (Laughter.)

25 COMMISSIONER BROWNELL: It's a problem.

1 (Laughter.)

2 MR. MORRIS: It would seem to me that that might
3 be a workable solution to get us to where we all want to go
4 and I couldn't agree more with Commissioner Brownell's
5 theory. This isn't a two- to five-year window. We've been
6 at this a long time. The EPAct is '05. I agree with you,
7 Chair, that we ought to have this done by the Summer of '07.

8 CHAIRMAN KELLIHER: Thanks, Mike.

9 Let me ask question. I can't remember from a
10 while ago. Do you agree that the Commission does not have
11 the discretion to approve reliability standards that don't
12 meet statutory criteria? And this does lend itself to a yes
13 or no response.

14 (Laughter.)

15 CHAIRMAN KELLIHER: Let me start with Mr. Helyer
16 and we can work to Kellan. Kellan, you don't have to
17 comment on U.S. matter if you don't want to. I don't want
18 to impose that on you.

19 MR. FLUCKIGER: What's that?

20 CHAIRMAN KELLIHER: My question was do the
21 panelist agree that FERC does not have the discretion to
22 make enforceable reliability standards that do not meet the
23 statutory criteria from our point of view?

24 Scott?

25 MR. HELYER: Obviously, from a legal standpoint,

1 you don't have that authority. I think that's pretty clear.

2 CHAIRMAN KELLIHER: Thank you.

3 Mr. Yeung?

4 MR. YEUNG: I have to agree. I think that's the
5 whole issue. If it's not measurable, how are you going to
6 enforce it? How is someone going to follow it -- Summer '07
7 for the 60 standards that don't have measurable criteria in
8 it as a very short timeframe?

9 CHAIRMAN KELLIHER: I tried to be careful. I
10 said our goal is to make enforceable those standards that
11 meet the statutory test before the Summer of '07. And
12 perhaps will be 102 standards, perhaps.

13 MR. YEUNG: We focused on the set of 40 that had
14 measurable standards and believe those meet the statutory
15 criteria and are enforceable.

16 MR. MORRIS: No, we don't have that authority.

17 CHAIRMAN KELLIHER: Thank you, Mike.

18 Kellan, you can comment. Rick, I think, answered
19 the question.

20 MR. FLUCKIGER: I would think you don't have that
21 authority, but I think you've nailed the key question. What
22 do you do in the meantime?

23 CHAIRMAN KELLIHER: It doesn't mean we remand.

24 MR. FLUCKIGER: You don't have to be erased and
25 whatever. We can threat them differently. We don't have

1 authority to adopt them, but we do have ability to do other
2 stuff as useful.

3 COMMISSIONER BROWNELL: Mike, you referenced that
4 we need to be certain that the large public power
5 authorities are part of the program. I think that was as a
6 comment that you made. Is there something we're missing or
7 something we can do to encourage that? If it's a concern,
8 how can we address that concern?

9 MR. MORRIS: I think in your definition of users,
10 owners, operators and those who are involved that's why I
11 meant that it needs to be broad. It's also government
12 entities. All of us have DOE facilities inside of our space
13 and sometimes they're well-maintained and play by the rules.
14 Sometimes they don't. It's a very serious cause for concern
15 when you find yourself in a situation where a government
16 entity is putting a strain on the system that you can't put
17 a fence around. That's why I wanted to make sure that there
18 is one.

19 COMMISSIONER BROWNELL: You referenced, Charles
20 that there are some inconsistencies, perhaps, between the
21 standards and the tariff provisions. Is the IRC taking that
22 task on to identify those. What's the process for that
23 because it seems to me you've got a lot of work going on?
24 How is that getting handled?

25 MR. YEUNG: We've done that analysis with a set

1 of 40 in the compliance program. In the matrix we've
2 identified some of the conflicts. The one I pointed out
3 today was the IRO 006 for transmission loading relief. For
4 the ones that are outside the matrix, that process a
5 recommendation of a program to get them into enforceable
6 statute would be the process to identify the conflicts.

7 COMMISSIONER BROWNELL: Rick, you may have
8 answered this and I just got lost. But in your work plan,
9 will you have tiers of importance recognized?

10 MR. SERGEL: Yes. Obviously, we take all the
11 factors into account. How important they are or what's the
12 relative difficulty of the work itself because some would be
13 relatively straightforward like these compliance elements
14 and measurements are easier to do than fill in the blanks.
15 For example, notwithstanding their level of importance, we'd
16 also take into account the amount of work that's required to
17 do it. I think those are the two major issues -- how
18 important is and how much work does it take? And from that
19 you can put together the plan. There's obviously then the
20 resources that one can bring to bear on it.

21 In this instance, because we rely so much on
22 volunteers, it's really there just so much one can do with
23 NERC staff or regional staff. That's not going to help very
24 much because it's the industry. It's this broad-based group
25 that has to come together on every one of these standards.

1 I agree with Mike on setting times for
2 accomplishing certain tasks. I think it just needs to be
3 done in the context of the work plan. That's the best place
4 to do that as opposed to necessarily being directed at
5 standard-by-standard within the teams themselves or within
6 the order. It should be to the entirety of the plan, which
7 is, as I've suggested should come to you and be before you
8 and therefore you have an opportunity to sort of direct the
9 plan at the end of the day.

10 MR. MORRIS: Might I raise another issue because
11 I surely don't want to lose sight of this and I'm not sure
12 the conversation will flow around to it. One of the things
13 that's very important, and the Blackout report mentioned
14 this very clearly, is operator training. We need to all
15 understand that all of the standards, even in full
16 compliance will some day lead us to a challenge and it's the
17 ability of that operator in that session to react to that in
18 a proactive way and in an intellectual way and in a
19 practiced way that will allow us to avoid a repeat of the
20 '03 event. Had there been a line of sight in the control
21 room of the affect organizations that either could have been
22 localized and/or avoided -- so that's an equipment issue and
23 a standards issue.

24 But even when observed, what we have seen in the
25 nuclear world is it's the control room operator experience

1 that comes through incredible training that allows us to
2 react in a constructive way to the events that will come our
3 way, notwithstanding these standards. I would hope that as
4 we go through this process and I know we've addressed that
5 issue, but I'd hope that becomes sacristan that the training
6 and the accreditation of company trainings and the kinds of
7 things we've learned over the years from our experiences at
8 the Institute of Nuclear Power Operations I will lay very
9 nicely on top of this and I want to make certain we don't
10 lose sight of this because events will come our way
11 notwithstanding what we all do.

12 MR. SERGEL: Just by way of the priorities, Mike
13 has mentioned what was No. 2 on our list. I'll mention No.
14 1, which is the relay loadability in the so-called zone 3
15 relay issue. Both of those come out of the Blackout
16 recommendations. Those are our two No.1 priorities and I do
17 agree that the Blackout recommendations would be where you
18 would start to look for that list. Those are scheduled for
19 completion in the first quarter of '07 and the second
20 priority are the fill-in-the-blank standards, black start,
21 under voltage, under frequency protection, et cetera. The
22 schedule for those is therefore probably laying that out in
23 November, but that probably is a three-year project. There
24 are other things. We have the operator and situation
25 awareness and the voltage setting reactive power phaser

1 measurements. So in terms of at least at one level that
2 plan is coming together, but we look forward to being able
3 to do that annually with the stakeholders and specifically
4 respond when we see the Commission's order we'll be able to
5 fine tune it.

6 COMMISSIONER BROWNELL: Mike, I'd just like to
7 add to what you said. I've been with a couple of utilities,
8 senior women utility groups that meet pretty regularly and
9 we've talked a lot about workforce development and I think
10 that the concern is not only those identified in the
11 Blackout report, but the aging workforce in the utility
12 industry. I don't know how collectively either the
13 associations or universities or whatever can come together
14 given the work that NERC has to do. Maybe some supplemental
15 work needs to address that because one assumes, as these
16 standards get implemented, we're going to have upgrading and
17 control. So then you're going to have or one would hope
18 that we would have the addition of a lot of new
19 technologies. We're just going to add another layer of
20 complication in that sense. I think that is a real
21 difficult issue to deal with. I don't think we can leave it
22 to NERC. I'm not sure. I know EEI has had an aging
23 workforce taskforce, but is there an educational effort
24 that's going on in the industry?

25 MR. MORRIS: Most of us are working on that on

1 our own to make certain that we've got adequate resources to
2 continue to keep the meter spinning, which is something
3 we're all very interested in, as you can well imagine. The
4 facts are we are blessed with a society, a generation who is
5 coming up who are technically aware and you are right
6 anytime you would go to an upgrade of your control
7 situation, it's removing handles with laptop. It's an
8 incredibly important task. We, as a company -- I think EEI
9 as an industry are aware of this issue and is handling it
10 relatively well. Many of us have reached out to local
11 universities, either at the technical university level or
12 the major four-year universities to ensure that we have
13 adequate programs in the summer for young students to come
14 work for us.

15 We're very high in that regard with some gender
16 diversity issues and diversity in general to make sure that
17 we get an adequate opportunity to provide job opportunities
18 to these incredibly talented kids coming out of school.
19 That is an important issue and it is a high tech change and
20 the one thing we really strive for, at least in our company,
21 is to make sure that our control room operators help design
22 some of the technological implementations because they're
23 the ones that are going to have to use it.

24 The simulator is probably the equally important
25 part in that regard because that's where you time test in

1 the very frightening, yet the lights stay on scenario
2 because they're not fiddling around with the lights.
3 They're fiddling around with what could come that way.

4 COMMISSIONER BROWNELL: I turn them off when I
5 try the simulator.

6 MR. MORRIS: That's why we try not to let you
7 touch that.

8 (Laughter.)

9 COMMISSIONER BROWNELL: They see me coming in the
10 control room. I commend you and you have provided
11 leadership. I guess I'm worried that without a broader
12 industry effort some of the smaller entities won't be able
13 to afford to do what they need to do. I think while we all
14 agree consolidation of some kind is part of our future. In
15 the interim I just think maybe we need to have a mentoring
16 program or something because I am concerned.

17 MR. MORRIS: I would offer something that's way
18 out of line with this particular conversation, but it is an
19 issue. Having served on my own university's board of
20 regents for eight years, the current visa situation is
21 killing the intellectual capacity of the higher education
22 system to the extent that you all interact with appropriate
23 folks in that regard laying in on that event. It's very
24 important to the future of this country.

25 MR. SERGEL: Let me just comment on that, on the

1 training issue. I think that the training standard there is
2 an opportunity for us to do better there. You're right, AEP
3 and our readiness program has been cited for its outstanding
4 effort in this area. The question is how do you translate
5 that to others? There's two opportunities. The first is to
6 make sure that the training itself can be made bite size.
7 That's being done through using the continuing education
8 credits so there's something about the design of the program
9 that can help. That's being done.

10 The second -- and again, the staff work has been
11 very strong on this matter -- and that is to try to be
12 specific about what our expectations are of training. If
13 we're worried about workforce, aging -- if we're worried
14 about the quality of the workforce, we have to make sure
15 that our standards don't slide downward. What are we
16 expecting in the training program? What are we expecting
17 them to be able to do and demonstrate? That probably raises
18 the bar on what we're attempting to do in the standards
19 area, so you should be holding our feet to the fire when you
20 see the training standards to see if it seems to be pushing
21 forward in the right direction.

22 CHAIRMAN KELLIHER: I wanted to ask Kellan, and
23 he's been very patient, some questions about how things will
24 work in Canada. How will standards be made enforceable in
25 Canada? I'm not clear how the review will occur. What will

1 the role of the federal agencies be? Will review occur in
2 each of the individual provinces and territories? Will it
3 somehow occur under the auspice of the FPT?

4 MR. FLUCKIGER: The Federal Provincial Taskforce
5 is a coordination mechanism. It doesn't have authority. It
6 operates under the Council of Energy Ministers, which I
7 talked about. Each of the councils is undertaking, first, a
8 review of their legislative framework and second a series of
9 actions to authorize, to create the framework for this
10 enforceability. Ontario is on the panel this afternoon and
11 already has a legislative framework in place as does
12 Alberta, though we're proposing some refinements to our
13 current transmission regulation to finish it.

14 British Columbia also has a mechanism that's
15 different. And to answer your question, it is actually
16 different in each province. For example, in Alberta, our
17 ISO and our energy and utilities board, which is the
18 commission there will both have a role. Our ISO already
19 participates in the RMS mandatory standards process and has
20 an agreement. We're going to continue that agreement-based
21 framework and our board will be involved in ratifying
22 standards as proposed by our ISO. So we have two entities,
23 both of which operate under the auspices of the Ministry
24 Department of Energy that will be involved in creating that
25 framework.

1 I wouldn't want to describe exactly how Ontario's
2 works because I probably will make a mistake, but they
3 already have a mandatory compliance framework in place. We
4 do as well for the existing RMS stuff. British Columbia is
5 also a signatory to the RMS and is also proposing some
6 refinements to their legislative framework. I believe in
7 B.C., the BCUC, the British Columbia Utility Commission will
8 be the principal enforcer there as oppose to us where we
9 have a split responsibility.

10 The other provinces are in the process of
11 creating the necessary acknowledgement mechanism. I think
12 from what I understand of the details of each member of the
13 Federal Provincial Territorial Group the federal group has a
14 coordinating role, but the primacy in all of this is in the
15 hands of the provincial regulator. We don't have, for
16 example, any oversight with respect to market model or those
17 kinds of things like FERC does here. Alberta's got a
18 deregulated market. It's handled entirely in the province.
19 The federal entities in NRCan and the NEB are the two
20 federal. The National Energy Board don't really have
21 involvement in any of those areas and I don't think we'll
22 have much involvement in the mandatory framework. It'll be
23 handled on a province-by-province basis, which is why we
24 keep singing this broken record about coordination because
25 it's going to be really important with several entities on

1 one side of the border and one down here.

2 CHAIRMAN KELLIHER: One of the interesting
3 questions is what does this word "user" mean? What is the
4 universe of users in Canada? If enforcement applies to
5 users, owners and operators in each province, does the
6 province have to affirmatively make -- the province or
7 territory have to affirmatively make the standards, adopt
8 the standards in some manner before they're enforceable?

9 MR. FLUCKIGER: Yes, at least the model in
10 Alberta is that way. Our ISO is establishing right now a
11 stakeholder process where they'll be reviewed by market
12 stakeholders and so forth, and then the ISO will formally
13 adopt those. We're going to continue a contract-based
14 approach. We're making some assumptions there will be a
15 successful conclusion of a delegation agreement between WECC
16 and NERC. We're planning on having a contractual mechanism
17 between our ISO and WECC whereby in contract they agree to
18 enforce those standards. But still, internally, our ISO
19 will go through a standards review process and will then
20 formally adopt those standards and recommend them to our
21 Energy and Utilities Board for approval. Then that board
22 will adopt those also, not with a detailed further technical
23 review, but simply because we didn't want to have a
24 mechanism where the ISO participates with NERC in the
25 development of the standards and then if there is a problem

1 also is the remanding authority. We're leaving that to the
2 Board, which is how we have this two-part process. But,
3 yes, they will have to be formally adopted in Alberta, at
4 least, before they are in effect.

5 Our ISO is also undertaking the role of this
6 registration that was talked about here where all the
7 entities are identified. They're also undertaking a process
8 of education. They've begun a series of meetings to talk
9 with market participants. Okay, this is where you are in
10 this framework. These are the ones that will apply to you,
11 although that will take some time when the process is
12 started as well.

13 CHAIRMAN KELLIHER: Will violations be subject to
14 civil penalties? Will that be uniform? And the penalties
15 might vary, I suppose, from province to province, but will
16 civil penalties be imposed for violations?

17 MR. FLUCKIGER: Yes, our ISO has authority to
18 fine market participants for breach of market rules and our
19 board also has the ability to fine people. That's why we
20 have two entities. We actually have an ISO that has that
21 enforcement authority. And to the extent they adopt these
22 standards, they will become effective rules that bind market
23 participants, and, as such, they're able to make fines and
24 so forth. We're very supportive of the notion that the FPT
25 put forward about the similarity of penalties and so forth

1 across jurisdictions because of the obvious problem it will
2 create if one jurisdiction fines this way and another fines
3 a larger amount. It creates an incentive for differential
4 compliance, if you will. So we're very sensitive to that
5 and paying attention to that as well, but it is the ISO that
6 will do that principal enforcement.

7 CHAIRMAN KELLIHER: What will happen if a user,
8 owner or operator in a province that has not yet acted to
9 adopt standards caused a blackout, caused some kind of
10 reliability problem in Alberta, a user, owner and operator
11 in a neighboring province or territory violates a
12 reliability standard and then either has some serious
13 consequence or let's assume it has some consequence in
14 Alberta, but the province that the user, owner and operator
15 is in hasn't yet made standards enforceable?

16 MR. FLUCKIGER: If a user, owner or operator in
17 neighboring province did something, they were not adopted
18 and it caused a problem in Alberta or the other way around?

19 CHAIRMAN KELLIHER: Right. So they violated a
20 standard but it's not enforceable in their province.

21 MR. FLUCKIGER: We haven't address and don't have
22 any mechanism right now for provinces to define across
23 boundaries. For example, for the Alberta system operator,
24 you know, to fine somebody in British Columbia or the BCUC
25 to fine somebody in Alberta. We don't have a mechanism to

1 do that.

2 CHAIRMAN KELLIHER: The market participant
3 doesn't comment to adhere to rules in Alberta when they sell
4 in Alberta?

5 MR. FLUCKIGER: Market participants in Alberta
6 must follow ISO rules. That's a condition of their
7 participation. So it isn't voluntary for market
8 participants to follow either ISO rules or Energy and
9 Utility Board directives. Those are requirements and there
10 are penalties associated with not following those rules.
11 So, internally, we have the ability to do it, but I don't
12 have the ability to reach across either to the U.S. or B.C.
13 to do anything.

14 CHAIRMAN KELLIHER: I just have one or two
15 questions for Rick and then I'd like to ask staff if they
16 have some questions.

17 One is the universe of users? How do we define
18 the universe of users and the user registry? Do you imagine
19 that the universe of users will vary from standard to
20 standard? Or do we end up with one universe of users that
21 will be required to comply with all of the approved
22 reliability standards?

23 MR. SERGEL: Going to the vision first, I think
24 certainly the vision is that standards going forward and
25 ultimately the ones we have would identify the facilities

1 that apply and/or let's just stay with the facilities for
2 which the standard applies and the challenge here is that
3 you have these two concepts of facilities and entities. You
4 need both of those to get to someone that you're going to
5 have enforcement. So the facilities side is not trivial,
6 but it's more straightforward. That is to try to identify
7 which facilities fall under this user, owner, operator.
8 What facility is it that one would use that's necessary to
9 protect the bulk power system where particularly in the U.S.
10 comes the challenge and it's absolutely not straightforward
11 is on the entities because we have so many different forms
12 of governance and so many ownership concepts. Not only do
13 we have the ownership concepts, but we have the relationship
14 as to who actually does the activity on a particular
15 facility. Who's the responsible entity for trimming the
16 trees on that line regardless of who owns the line? It's
17 bringing that together wherein the challenge lies because we
18 have to be able to do that.

19 I think in the long run the standards will work
20 toward identifying which of the facilities to which that
21 standard applies. That should then be able to translate
22 into which entities the standard applies to, but that last
23 translation is by no means as simple as the first. It's
24 more challenging to determine who actually -- who's
25 responsible for that transformer or who's responsible for

1 the line.

2 CHAIRMAN KELLIHER: So the users will vary from
3 standard to standard you imagine?

4 MR. SERGEL: Yes.

5 CHAIRMAN KELLIHER: An operating training
6 standard, the universe of users there would be different
7 than vegetation management or something?

8 MR. SERGEL: And under frequency and under
9 voltage in particular.

10 CHAIRMAN KELLIHER: Thank you.

11 Colleagues?

12 MR. McCLELLAND: Considering the timeline that it
13 takes to develop a reliability standard, how is the FPT
14 planning to engage or not engage in the standards
15 development process? Are you folks, as a group, waiting for
16 standards to come before the FPT through the ERO? Or do you
17 plan to be engaged as the standards are being developed?

18 MR. FLUCKIGER: I don't think the FPT Group
19 itself, because each province is doing this in the way that
20 they're doing it individually, the FPT Group is not going to
21 be doing the review of standards and participating in the
22 standards development process.

23 In Alberta, our IOS plus however many market
24 participants choose to join and participating in the NERC
25 process or WECC processes those are the ones that will be

1 participating in the standards development processes and
2 also internal Alberta review processes. I don't think the
3 role of the FPT is a coordination mechanism so we can have
4 as much as possible unified Canadian provincial viewpoints
5 and so forth to communicate messages that are similar and
6 standard to you, but each province will have to deal with
7 who is actually participating in the standards development
8 and review processes.

9 MR. McCLELLAND: So that individuals then,
10 individuals from the provinces, at least in your view,
11 they'd be engaged or involved in the standards development
12 process. Would they feed then the perspectives back to the
13 individual members and they would reconcile or work through
14 any differences they may have in standards? I guess it's
15 conceivable that there may be provincial viewpoints on the
16 standards that may differ. How will those be reconciled?

17 MR. FLUCKIGER: Well, from Alberta's perspective,
18 I as the provincial government look to the ISO to
19 participate in the standards development process and do the
20 technical work. If they have an issue and we're trying to
21 develop a common Canadian reflection to you, this is part of
22 the coordination. We can't reach across provincial
23 boundaries as we were exploring the Chairman's question or
24 the U.S. to Canada, which is why this coordination piece is
25 so important. I work on the FPT Group. I work very closely

1 with our ISO to understand where they are on the views and
2 standards. I expect that process will be similar in other
3 jurisdictions. In Ontario, they have an FPT member there
4 and the coordination process. In the FPT Group, we then try
5 to get common viewpoints and so forth. That group plus the
6 bilateral electricity group between Canada and the U.S. and
7 would include Mexico at the right time is the way that I
8 think that coordination piece, particularly with respect to
9 remand and adoption should take place, then the input to the
10 FPT Group. We're also looking at expanding.

11 Let me say one other thing. The Federal
12 Provincial Territorial Group right now is principally
13 representatives of provincial governments. In many cases it
14 doesn't have the membership of the regulator. For example,
15 in Alberta, I'm it. I don't have anybody from my regulator
16 on there. We have talked about either using some piece of
17 CANPUT, which is the Canadian version of NARUC, or some
18 entity in Canada to augment that group so we can include the
19 regulators that will be involved in the different provinces.
20 That's still in the development piece in terms of developing
21 our overall coordination.

22 MR. McCLELLAND: I guess during that process if
23 you could wave a magic wand and could have preference, you'd
24 prefer that Commission staff be involved interfacing during
25 that process as standards are being developed. As they're

1 moving through the pipeline, there's coordination between
2 the two countries about the context of a standard, where
3 it's headed and where it might end up in order that we might
4 avoid what I think none of want to see and that would be a
5 remand situation. So avoid that remand we'd be watching or
6 your folks would be watching that standard development
7 process and coordinating with Commission staff. Is that a
8 fair summary?

9 MR. FLUCKIGER: Yes, the group we have right now
10 is a bilateral group and the Federal Provincial Territorial
11 Group. We may augment that to include the relevant
12 regulators, but that is the group we have right now and our
13 recommendation would be to use that as much as possible to
14 do this coordination.

15 MR. McCLELLAND: Building on that platform, if I
16 may, I'd like to ask the other four panelists what would be
17 your preference as far as interfacing with Commission staff
18 as standards are being developed. It's a very long timeline
19 to get a standard before the Commission. It could be a year
20 under maybe normal circumstances, maybe even longer, maybe a
21 couple of years before a standard comes here. What would be
22 your preference as far as interfacing with Commission staff
23 as that standard's being developed so there will be no
24 surprises at the end of the process.

25 Rick, we'll start with you, please.

1 MR. SERGEL: That's a very public process. It's
2 ideal for the participation of everyone and we need to have
3 participation by the Commission. I think it can be done. I
4 think it can be done without in any way affecting the
5 ultimate right of the Commission to have jurisdiction over
6 the standards. I think, obviously, that has to be watched
7 carefully and we have to make sure that we all abide by a
8 few lines, bright lines. But we certainly need to have the
9 Commission participate in the process of setting the
10 standards.

11 What we're doing now, this transition, looking at
12 the whole group is in part caused by the fact that there
13 wasn't an opportunity to do all of this the first time
14 through. So, hopefully, as we propose those standards and
15 as they come in, in groups of two or three, they wouldn't be
16 new to the Commission. You would have been living with for
17 some time as would all of the other stakeholders.

18 MR. McCLELLAND: Just a quick clarification on
19 that, so your expectation or your preference, at least,
20 would be that you be provided feedback during the process so
21 the Canadian regulators, whatever group that might be, or
22 whatever mechanism those folks come up with, the Commission
23 and ultimately our friends from Mexico -- would that be a
24 correct summary?

25 MR. SERGEL: Absolutely. The common denominator

1 on your previous question is NERC. There are differences in
2 Canada. There very well may be differences. Mexico will be
3 unique. Maybe it'll look like one of the others, but we'll
4 be the common denominator. So it's our job to make sure
5 that we understand each of those processes and are able to
6 work through it, whether that's directly or through a
7 region. We fully expect to be able to do that.

8 MR. MORRIS: You're extremely inefficient if you
9 don't take the opportunity to do that.

10 MR. YEUNG: I think the present NERC process with
11 their standards authorization requests is probably a very
12 good point for Commission input early on in the process when
13 the standard is being scoped. You can think of it as almost
14 like a NOPR process within the NERC process itself. This is
15 where industry is notified of what the requirements are
16 going to be or the intent of the standard is going to be.
17 The participation of the Commission at that stage, I think,
18 would be quite useful for the industry in developing the
19 standard into the proper intent that the Commission
20 envisions.

21 MR. HELYER: I think Charles makes a very good
22 point about getting involved as early as possible. As I
23 said in my comments, the SAR stage is very good point. One
24 of the concerns with the process is a lot of the stuff that
25 we're doing is through written comments. SARs get written.

1 There are drafting teams that are selected and go forward
2 and start working on things. I think somehow we need to
3 figure out a way to engage the staff, more of the industry
4 in some face-to-face discussions along the way to just do a
5 sanity check, if nothing else, as to where we're going.

6 If there needs to be a change to the process,
7 then we just need to put that in there as kind of a little
8 half-day session or something to say, "Here's where we're at
9 on something." It can only help, I think, for all of us to
10 get on the same page because we've got to get this right.

11 COMMISSIONER BROWNELL: How long does the SAR
12 process last?

13 MR. HELYER: Rick, help me or somebody. Somebody
14 said forever in the audience.

15 (Laughter.)

16 COMMISSIONER BROWNELL: I think that's the reason
17 I'm asking the question.

18 MR. HELYER: I appreciate that. It's probably
19 something that we need to tighten up on. It can get going
20 and then comments are submitted and then we can go back and
21 say, well, we don't like what we're hearing. We need to fix
22 it and keep going round and round. We probably need to have
23 some kind of point -- I guess, to the point you're getting
24 to, we probably need to have some kind of point that says is
25 this really the right thing to be doing or not and make sure

1 that we've got it kicked out.

2 We do have a process to deal with that to some
3 degree, but Rick and others can comment on that. It is
4 probably something we need to tighten up on I would think.

5 COMMISSIONER BROWNELL: If the Commission could
6 kick start it, if it were very specific in either it's
7 conditional -- whatever they do.

8 MR. HELYER: Absolutely.

9 MR. YEUNG: I would say that it could accelerate
10 it, in fact, if it were specific.

11 MR. MORRIS: At the end of the day, to just
12 augment my comments, it's inefficient not to use that
13 process, but it can't go on forever and we can't whine
14 forever. You're going to have to set the standards if we
15 can't bring you something that makes sense, no offense to my
16 friends from EPSA, but I would argue that reliability trumps
17 commercial interest every time. That's what this was about.
18 That's what the EPAct was about. That's what the Blackout
19 report was about. So a dialogue you've got, but at the end
20 of the day if you set a standard for that in your
21 conditional approval with a timeline wherein you step in and
22 make the standard if we can't come up with one, I think that
23 would move everyone along smartly.

24 COMMISSIONER BROWNELL: This is where I make my
25 speech about I'm not sure standards really are helped by due

1 process or democracy.

2 (Laughter.)

3 MR. SERGEL: We are adding staff to improve this
4 process and we'll certainly have accountability to the plan.
5 I think those will be two major differences from the past.
6 If we say we're going to be doing something in three months,
7 in fact, that will be in the plan. The Commission will have
8 it. It will improve the budget. When we come back a year
9 later, you're going to be able to say, "Well, how did you do
10 on getting that one done in three months?" My guess is that
11 means it will speed up from the way it is today. I should
12 say that the leadership of the standards authorization
13 committee was very instrumental in getting that done, so the
14 industry has been very supportive of this. This isn't a
15 recalcitrant industry and leadership NERC. It was really
16 the other way around. This was the industry wanting to be
17 quicker and more effectively done. I think we've done what
18 we need to do now to implement that.

19 MR. HELYER: I would say one final thing on this.
20 The earlier you can get involved, and I can say this as an
21 engineer, help us engineers write some better standards. We
22 believe we know what we need to do and I truly believe that.
23 I've been involved in this on both sides -- on the utility
24 side and on the IPP side. But when we get down to looking
25 at some of these things and the lawyers start looking at it,

1 it's obvious we need a little bit of help on this even
2 though we think we're doing the right thing.

3 MR. MOOT: We're always impress when we see
4 engineers who can write.

5 (Laughter.)

6 COMMISSIONER BROWNELL: I would say keep the
7 lawyers out of the room.

8 (Laughter.)

9 COMMISSIONER BROWNELL: The engineers operate the
10 system. They should make the standards.

11 MR. HELYER: I don't want to go there.

12 COMMISSIONER BROWNELL: I do all the time. It's
13 my job.

14 MR. MOOT: Here's a lawyer's question, Rick. Let
15 me get you back into the enforcement conundrum and take your
16 examples of black start and frequency monitoring. If you
17 just say you need a black start plan, you could get a guy
18 that writes on a piece of paper "In the event of a blackout,
19 I'm going to call up my neighbors and see if they can help
20 me. That's my plan." For your frequency monitoring, you
21 could have somebody doing it every one minute, every six
22 seconds, every two minutes, every eight minutes, every ten
23 minutes. When you audit, in order to levy a civil penalty
24 against these folks in the absence of clear direction, your
25 comments say, "Well, we use our discretion." But it's not

1 just discretion on the amount of the penalty. It's
2 discretion on whether there's even been a violation and I
3 can see a situation where you say, "Look, we don't think you
4 have the best practice. We're going to work with you on a
5 compliance program going forward to get there." But that's
6 very different than imposing a penalty for past behavior.
7 In that scenario, I'm still questioning whether something
8 mandatory is better than nothing. I don't know how that
9 works.

10 MR. SERGEL: Again, my purpose today is to try to
11 draw the line so that we move as quickly as we can toward
12 making the mandatory, obviously, within the test of the law,
13 but also taking into account these other factors. I think
14 if we were writing on a clean slate, that is, if we were
15 setting standards for something that hadn't been done
16 before, then I would agree wholeheartedly because no one
17 would know what the elements of the black start plan are.
18 But they do know and the fact is that the reason there's not
19 complete agreement is a combination of history, right, and
20 the fact that they'll disagree on the last 5 percent.

21 It's not that people wouldn't know what should be
22 included in the 95 percent. There are elements, though,
23 that would be clear to everyone as to what it is you should
24 be doing to have a black start capability. I just think
25 there's a opportunity for us to, in fact, enforce the

1 concepts that they would have a plan if it came down to they
2 wrote it on a sheet of paper, yes, that's an example. But
3 the alternative is that we will not have any enforcement
4 capability at all on a mandatory basis until we finish the
5 work. That's the alternative. It's not like it's being
6 reserved. We understand that will keep it in its current
7 context to the best of our ability. But we wouldn't be able
8 to have it be mandatory. I'm convinced that if we had an
9 event in which the recovery was delayed and it was because
10 somebody had a plan that was consistent with the region in
11 which they were suppose to have all their phone numbers.
12 They were supposed to be updated. They were suppose to be
13 testing a piece of equipment and they failed to do all those
14 things that it would be plain and clear that they had
15 violated their own plan. They'd violated the plan. They
16 were suppose to have one, knew what it was and they weren't
17 doing what they needed to do and we should be attempting to
18 preserve the right for that, have mandatory enforcement and
19 not wait for that period of time until we all agree what the
20 elements of those plans are going to be.

21 The concern is there is a lot of work to do that.
22 I don't want to leave the Commission believing because we
23 can decide let's wait until we get it done. That "get it
24 done" is going to be between now and next summer. The
25 question is, do we have to leave that one off if we didn't

1 get it done? I would say, no, let's just see. If worse
2 comes to worst, let's make sure that we can go out and
3 enforce and say let's at least see if you have the plan.
4 Let's see if you were following your own plan, and by the
5 way, it's not that open-ended because there are requirements
6 from the region that say what they're suppose to be doing
7 within that plan. It's just not the same across the
8 continent and they certainly haven't had -- they haven't
9 been through the same valid body testing that goes on and
10 that's a very good process we're all defending in here and
11 we should, but there is a lot of work that has to go on.

12 MR. MOOT: Let me ask a somewhat related
13 question. You've proposed to have a six-month grace period
14 for actual imposition of penalties. Some folks, including
15 at the table, have recommended a longer period, say a year
16 or more. Is your program designed -- your grace period
17 designed primarily to give people notice of the amount of
18 money they would have to pay or the more threshold question
19 of were you actually in violation, particularly given some
20 of the uncertainties we've just been talking about? Because
21 that difference for purposes of our Order 672 is very
22 important. Order 672 said we don't want penalties to be
23 structured so people simply have a nice economic choice to
24 say, well, it looks like that penalty is going to be low
25 there, so I'm not going to upgrade my equipment. I'm not

1 going to hire more people. I'm not going to do training.

2 If the six-month grace period is just on the
3 money problem and not on the violation part, I assume some
4 folks here would have some concern.

5 MR. SERGEL: An example will help here. Within
6 the new vegetation management standard, we'll have to
7 determine what the level of severity is. And as a single
8 event, a Category 3, 4 -- I'm not sure what it is, but the
9 highest category. I presume that's 4. If it is, it will
10 come with a substantial penalty and it could be that on a
11 first contact there would be a substantial penalty and we
12 know there are a number of those. Somehow I think the
13 number is upwards of a hundred. So the purpose of phasing
14 in the penalties is, in fact, for all of us to see how it's
15 working. Is it reasonable when we put dollars to events?
16 Do we have it right? And we can go back and say let's
17 adjust that now that we understand how many there are. We
18 know we've got the severity wrong here or we've got a
19 penalty amount. We also are going to do everything we can
20 to drive the compliance programs to consistency, the
21 delegation agreements to consistency, but having a phase-in
22 on the penalties is yet another opportunity for us to also
23 make sure that we have consistency across the regions and
24 whatever variances there are in the program. This will be
25 another opportunity to drive it to consistency by actually

1 looking at the results of all our efforts. If we've got it
2 right, they'll be real close. But if we aren't, we can move
3 in and take additional action. Those are its two primary
4 purposes.

5 As you can tell from my other comments, it is not
6 at all directed at how much time anyone should have to
7 understand whether they're in violation. We believe that's
8 been going on for long enough. We believe that the
9 participants understand what's required of them. They
10 actually understand these standards and they will have had
11 extensive grace periods to understand the standard. So, no,
12 it isn't for that purpose at all. It's just for the money
13 as your question posed.

14 COMMISSIONER BROWNELL: John bring up an
15 important question, though, look at the telecom industry.
16 They have played the economic game quite effectively in
17 almost every state that I can think of, so the penalties are
18 not being because they keep market share. The economics may
19 be different here, but I think it's something to be learned.

20 MR. SERGEL: Very quickly on that. Penalties are
21 one part of what we would do and we do intend to ensure
22 compliance by directing that the violator come into
23 compliance. So it's not a matter of simply chalking up the
24 penalties and paying the money. Second is that the
25 penalties will change over time if it's a second offense.

1 That also should help deal with it.

2 COMMISSIONER BROWNELL: Getting back to metrics,
3 because I'm sorry, I'm concerned. If we all agree that this
4 is an evolutionary process, why would you not have basic
5 metrics? For example, you must have a black start plan and
6 at a minimum it should contain the following elements,
7 depending on other circumstances it may contain more, but it
8 cannot contain less.

9 For frequency monitoring on a 7 by 24 basis by a
10 licensed operator you can do more. You can have variations
11 of that. Why wouldn't you start, though, because I also
12 agree with John and that's so rare, that enforceability is
13 going to be a real challenge whether it's the shame factor
14 or a financial penalty if you just don't have some basics.
15 Why not do that?

16 MR. SERGEL: That's right. That's what they're
17 doing. Earlier on, I mentioned the schedule. I think one
18 of the things we'd like to do is sort of resolve this
19 dispute with respect to the questions of the metrics and the
20 compliance elements by getting that work completed or at
21 least as much of that work completed. That is ongoing and
22 we would hope to do that. Hopefully, we can sort of take
23 this portion of this debate and put this behind us. But
24 with respect to, let's say, the fill-in-the-blanks, what
25 we're attempting to do is say, well, there is a portion of

1 it. If part of it is you have to have a plan, we shouldn't
2 make that part not enforceable simply because there's more
3 that could be said and we're uncomfortable about that's
4 unclear. We'll get the work done as quickly as we can. I
5 just think that to the extent that we can put it in place
6 that it has the effect that the Commission can, if it needed
7 to and felt the facts warranted it and thought that it had
8 the law on its side, that it ought to be in a position to be
9 able to enforce it and have the penalty. I think the work
10 will get done more quickly and more effectively in that
11 environment.

12 I think to the extent that a decision is made,
13 well, with respect to black start that's not in effect yet
14 until we finished filling the blanks. We just maybe a long
15 time getting that work done. I'd like to have both things.
16 I'd like to see it as enforceable as it can in the interim
17 and I'd like to see all of the parties sort of saying, "Gee,
18 it's in our interest to figure out how measurable is this
19 because in the interim we're somewhat exposed to somebody
20 coming along and saying we' weren't doing something we
21 didn't quite understand."

22 Again, I believe they do understand and that's
23 the fundamental behind my position here. I think there is
24 understanding of what it means to measure compliance. I
25 mean to measure frequency or to know what the elements of a

1 black start plan are.

2 MR. MORRIS: I couldn't agree with you more. I
3 think some of these things are very easy to solve and some
4 minimum metric at the start is the way to go, which would
5 improve over time that may give you the enforceability that
6 you were speaking of earlier. Technically viable black
7 start and the audit, the first time you look at the audit
8 and said I'm going to call my neighbor, that's not going to
9 get it done and the finding or your implementation at the RO
10 wouldn't need to be financial at first. It might be 30 days
11 to rectify this to a real plan after which we fine you. I
12 think you would stand the legal test then because you've
13 gotten metrics and technically viable. No offense, we
14 lawyers, I'm one of them. The fact of the matter is my
15 friends the engineers would stand the test on that one to
16 show it isn't an "I'm calling my neighbor" wouldn't muster
17 up to technical feasibility. It just wouldn't. So the
18 findings don't always have to be financial and that could go
19 to Rick's idea of some days to fix it.

20 Again, remember what the NRC does. The NRC
21 doesn't fine you Day One. They have white findings and
22 yellow findings. You get a red finding, you get a fine.
23 But by then you've probably had some notion that what you're
24 doing isn't right.

25 COMMISSIONER BROWNELL: I've seen lots of plans -

1 - business plans, technical plans and having a plan isn't
2 necessarily the answer. I can waive the plan and then the
3 lawyers aren't going to say, "You know what, they had a
4 plan. That's all you asked them to do." Anyway, I don't
5 want to beat a dead horse.

6 MR. CANNON: Just to follow up on this idea that
7 there's going to be some transition period, some number of
8 standards that the Commission may want to approve on some
9 kind of conditional basis, I'm intrigued by what I heard
10 Mike say, okay, how about if the Commission were to simply
11 backstop that? And if, indeed, you got to the place in your
12 work plan where something is supposed to be done and it
13 wasn't in comes staff. They fill in the blank or they put
14 what the standard ought to be. I'm not sure, as I look at
15 the EPAct, that that's not one of the options that they laid
16 out.

17 What I am wondering, though, is whether we could
18 expect the ERO to put some type of default in. It says
19 here's our work plan. Here's our timeline and monitoring
20 frequency. If we're unable to come to consensus on that
21 particular standard by six months from now, here will be the
22 number that everybody will need to follow. There will be
23 penalties associated with not following that. Then take as
24 long as you need to, to work through some sort of consensus
25 process to refine that number further. It seems to me you'd

1 move things farther along into a more enforceable state
2 sooner with that kind of default mechanism.

3 MR. SERGEL: It goes back to the question asked
4 us all. Could you impose a standard? Could you enforce the
5 standard that didn't meet the conditions of the law? No, I
6 can't do that. I don't believe that the law provides the
7 Commission the authority to, in fact, set a standard and any
8 element of it. But what I do believe is that, to the extent
9 that we were determining the elements for the metrics of
10 those, I do believe there's a much greater opportunity there
11 for the ERO and maybe for the Commission to play a role if,
12 in fact, the only question is to what extent do folks not
13 understand what it means to have a black start plan.

14 If we've said, well, make no mistake what we
15 think one looks like is this. And if you're doing those
16 things, you're in a safe place then I think that does work
17 and it could be that the ERO could do that on its own.
18 That's a possibility that we would be defining things
19 outside of the standards process.

20 Now having said that, and I don't have anybody in
21 the back of the room ready to leap off the balcony here,
22 it's still our preference and we believe that the
23 appropriate way is to work it through the ballot body to get
24 the technical expertise. We have a very small staff and
25 we're not nearly as good at this as will be any one of the

1 individual companies much less the collective companies
2 added together. They're the ones who know how to do this.
3 So the primary path needs to be that it's worked through the
4 standards process. But to the extent that proves to be slow
5 to the point of -- I'll just use the word "frustration" --
6 if that's the case, there probably are other alternatives
7 but only to the extent that, in fact, there's a standard in
8 place which is only a question of "What does that mean?"
9 Because then I think that could be supplemented as it will
10 be by whatever the Commission says about each standard. I
11 think the work of the staff in many cases where it tried to
12 say is there ambiguity, part of that ambiguity will be
13 clarified just simply by us having all gone through it.
14 We'll know more about what was meant by the standard by
15 simply having it all evaluated and having thought about it.

16 MR. MORRIS: I want to make it clear that I'm not
17 speaking on behalf of EEI, but our company. I really
18 believe may be a way out. I would argue that if you are
19 approving the standards and we don't give you metrics that
20 are satisfactory, you could probably substitute those
21 metrics and I think that would pass muster. And if it
22 didn't pass muster, I expect some of you could go up on the
23 Hill with some of us in toe to say the industry is just
24 fiddling around here. It's time to get on with it, so let's
25 have a little bit of an amendment. That will give you

1 whatever authority you need to get this thing done and I
2 think that would be accomplished. Again, I want to make
3 sure I'm not speaking for American Electric Power.

4 CHAIRMAN KELLIHER: You're speaking as Chairman
5 Emeritus there.

6 (Laughter.)

7 CHAIRMAN KELLIHER: That's an interesting
8 suggestion because I can see -- if you look at the standards
9 that don't have performance measures then fill-in-the-blank
10 standards, I can see how under EPAAct the argument can be
11 made we can't fill in the blanks because then we're writing
12 a standard. But if we're ultimately responsible for
13 enforcement it seems could we clarify what we think
14 compliance means, what the compliance measure is for a
15 particular standard? That's not the fill-in-the-blank
16 category, but the ones where the standard is reasonably
17 clear, but it's less clear what the compliance measure would
18 be. That's an interest proposal.

19 In the NOPR, we could at least consider doing if
20 a standard we feel we can't approve now -- well, if that can
21 make the difference that a standard that we might otherwise
22 have to conditionally approve based on some future
23 submission of a performance metric, we can suggest a
24 performance metric in the NOPR, seek comment. That might
25 lead to a larger universe of standards being approved

1 unconditionally in a final rule.

2 I agree with Rick. It seems your overriding
3 concern is to not have a gap or to minimize the gap and we
4 have the same interest. I just think there's more than one
5 way to get there. I'm just not comfortable with the path of
6 making standards enforceable that arguably fail from a
7 lawyer's due process grounds. I think it means it would be
8 impossible to prove a violation in some instances or
9 enforcement action might be considered so arbitrary that the
10 courts overturned it. I'm not sure either of those is a
11 stronger approach towards reliability than a default of
12 applying the policy statement from last year, but it's a lot
13 of food for thought.

14 This has been actually a very interesting panel.
15 I've enjoyed it tremendously and we're wrapping up almost
16 exactly on time. I thank you for that. We do not have
17 lunch for our panelists today. I apologize for that. So,
18 to the extent you're lunching at FERC, you're at the tender
19 mercy of our unregulated monopoly, the Sunshine Cafe.

20 (Laughter.)

21 CHAIRMAN KELLIHER: I apologize for that. Thank
22 you very much. We will reconvene at 1 o'clock for the
23 second panel.

24 (Lunch recess.)

1 where you are.

2 (Laughter.)

3 MR. McCLELLAND: Steve Cobb, Manager of
4 Transmission Services for the Salt River Project that we
5 have for the Large Public Power Council; Dave Whiteley,
6 Senior Vice President of Energy Delivery Services at Ameren
7 on behalf of the Edison Electric Institute; Jim Nixon,
8 Director of Energy Markets of Alcoa and Steve Ruekert of
9 WECC.

10 We'll begin with Mr. Warren. I'd like to remind
11 the panelists that you have seven minutes for your
12 presentations. When there is one minute remaining, as rude
13 as it may be, I will interrupt you and say you have one
14 minute.

15 Mr. Warren, the floor is yours.

16 MR. WARREN: Good afternoon. I'd like to begin
17 by commending the Commission and the staff for the quality
18 review of the NERC standards, for proceeding with this
19 technical conference and also your intentions to move
20 forward under the NOPR process. These efforts provide an
21 opportunity for broad and inclusive input from the industry,
22 which is great. We appreciate it.

23 My comments are made from the following
24 perspectives, my province, Ontario, shares a geographic
25 border with six U.S. states and is interconnected with three

1 of them. It's also interconnected with two Canadian
2 provinces. My organization, the Ontario Independent
3 Electric System Operator is the NERC reliability coordinator
4 for Ontario, the enforcement authority respecting compliance
5 with NERC and NPCC standards by all entities in Ontario and
6 an organization that has always and will continue to be
7 heavily involved in all aspects of NERC and NPCC.

8 The ISO is also an active member in the affairs
9 of the Canadian Electricity Association, the organization
10 representing the wholesale electricity industry in Canada
11 and a member of the ISO/RTO Council. The ISO has also had
12 extensive discussions on the subject of the ERO with the
13 members of the Provincial Territorial Electricity Group.

14 At the personal level, I spent my entire career
15 in system control systems in making reliability standards
16 and interconnective systems generally work in real time.
17 I'll confine my comments to the international aspects of the
18 Commission's final two questions. What coordination is
19 necessary with other federal, state, federal and/or
20 international regulators to ensure a good transition to
21 mandatory reliability standards and what processes should
22 the United States, Canada and Mexico follow for review and
23 approval of reliability standards to meet possible time
24 constraints?

25 I will, of course, draw on the positions

1 advocated by the ISO in this proceeding, but I will also
2 reflect other responses made by the CEA of the IRC and NERC.
3 There is widespread agreement among these parties and others
4 on how the Commission should now proceed. There's universal
5 agreement on the importance of having a single set of
6 reliability standards common to both countries.
7 Coordination among regulators will be essential in achieving
8 this commonality. Bilateral principals provide a good
9 framework for defining this coordination.

10 FERC and the Canadian regulators could
11 potentially recognize NERC as the ERO in the immediate
12 future. This would, in turn, set the stage for the
13 regulators to rule on the 102 standards submitted by NERC
14 three months ago. Rulings by regulators, in turn, create
15 the need for coordination mechanisms between regulators
16 prior to their issuing rules. The need to define
17 coordination mechanism is therefore upon us today.

18 The time has come to take all this good
19 conceptual work done to date to its logical and urgently
20 needed conclusion by defining the specifics of the
21 coordination necessary amongst regulators. Another area of
22 widespread agreement concerns remand, namely that the
23 issuing of a remand by any regulator for some of the 102
24 standards would be of concern in the provinces where the
25 standards are currently mandatory and enforceable. One

1 regulator would be rejecting a standard other regulators
2 have accepted. This is a prime example of where inter-
3 jurisdictional coordination mechanisms should be applied.
4 Or where there is recognition that the substantial use of a
5 remand in a present proceeding would set a bad precedent
6 given that remand is widely seen as a mechanism to be used
7 rarely and as a last resort.

8 At the November 18, 2005 FERC technical
9 conference, I expressed this concern as follows. The
10 challenges will be in implementing the remand function in a
11 manner that it never takes place. Or if it does take place,
12 that there is consensus among regulators on the need for a
13 remand. I also stated that we suggest that the exercise of
14 a remand would represent a failure of the process. Such a
15 failure would most simply be a failure of the development
16 process that created the standard proposed by the ERO. For
17 example, a standard that was judged ineffective in providing
18 for an adequate level of reliability.

19 For this reason, the IESO and others have
20 recommended that the Commission simply decline to approve a
21 standard judged on acceptable rather than issuing a formal
22 remand. As stated in the responses of the IESO and the IRC,
23 the end result should be the same if the Commission were to
24 proceed in this less formal manner. Various respondents
25 have expressed the view that the current standards must, at

1 a minimum, retain their current voluntary status in the
2 United States until such time as they become mandatory and
3 enforceable, i.e., until they become approved by the
4 Commission as part of the present proceeding or as approved
5 subsequently following revision by NERC.

6 Standards in Canada would likewise retain their
7 present applicability which is mandatory and enforceable in
8 several provinces. In the recommendations that I have
9 captured, some of these themes, including the timelines
10 given by NERC in its ERO application for coordination among
11 regulators the intent to provide the Commission and Canadian
12 regulators with some specific features to be recognized in
13 the coordination mechanisms. Regulators should develop
14 international coordination approval remand mechanisms now.

15 It is important that FERC and the Canadian
16 regulators develop specific coordination mechanisms
17 consistent with the bilateral principles. Ideally, this
18 should be completed prior to a date of recognition by FERC
19 and the Canadian regulators of NERC as the ERO. In any
20 event, this must be completed prior to FERC or any Canadian
21 regulator making any decision other than approval respecting
22 the applicability to the present date NERC standards.

23 NERC in its ERO application recommended the
24 futures of such a mechanism, including the development of a
25 memorandum of understanding among FERC and the provincial

1 regulators respecting the features of coordination. This
2 should be taken as the starting point.

3 I would like to speak to the possible options
4 with respect to the present day NERC standards. FERC should
5 approve a standard judged acceptable in its present form.
6 That is, having an appropriate content enhancing reliability
7 and the like, not being unduly discriminatory or
8 preferential and in the public interest. This approval
9 should be no sooner than the 60 days following the
10 recognition of the ERO by the Commission, allowing time for
11 coordination with any Canadian regulator that maybe
12 contemplating a remand of the standard.

13 The standard would become mandatory and
14 enforceable in the United States. The standard would also
15 retain its current applicability in Canadian provinces,
16 enforceable in Alberta, Ontario and New Brunswick while not
17 enforceable in other provinces until such time as the
18 appropriate enforcement mechanisms are adopted.

19 FERC should conditionally approve a standard
20 judged acceptable on a conditional basis. That is, having
21 relatively minor deficiencies regarding its content and/or
22 its enforceability. Depending on the particular
23 characteristics, it would at a minimum be mandatory in the
24 United States and at a maximum both mandatory and
25 enforceable. The Commission should notify Canadian

1 regulators of its intent to issue conditional approval and
2 allow 60 days for the coordination for Canadian regulators
3 prior to issuing the conditional approval. A Canadian
4 regulator contemplating condition approval would likewise
5 notify FERC.

6 Coordination is needed here because conditional
7 approval would involve FERC or a Canadian regulator sending
8 NERC a request to initiate a standards action. Such
9 coordination would be directed at avoiding the confusion
10 that would be created by having two regulators sending
11 separate, conflicting requests to NERC or simply from NERC
12 being asked to change a standard that other regulators find
13 acceptable.

14 FERC should decline to approve any existing NERC
15 standards judged not acceptable in its present form. That
16 is, having deficiencies regarding its content or its
17 enforceability to preclude making the standard mandatory and
18 enforceable. This action would have substantially the same
19 effect as a remand, but would avoid creating the precedent
20 of a formal remand. We would see remand options as
21 acceptable, last resort tools for regulators only once the
22 regulators have established a suitable coordination
23 mechanism.

24 Presently, if FERC declines to approve one of the
25 existing NERC standards, the standard would remain in effect

1 in the United States on a voluntary basis until such time as
2 the standard is revised by NERC, resubmitted to the
3 Commission and approved by the Commission.

4 Today, in looking to the future, FERC should
5 notify Canadian regulators of its intention to remand a
6 standard or in the instance, declined to approve a standard
7 with reasons, and allow 60 days for coordination with
8 Canadian regulators prior to issuing the order.

9 I'd like now to speak to the lessons learned from
10 Ontario's compliance and enforcement experience. Ontario
11 has had -- some of our observations that we've seen over
12 these four years with mandatory enforceable reliability
13 standards include our efforts on behalf of Ontario as the
14 IESO who is accountable for all compliance within the
15 province to all NERC standards. Under the authority of the
16 Interior Market rules, which include both market and
17 reliability impact-based requirements, the compliance arm of
18 the ISO monitors and enforces compliance with NERC
19 standards, NPCC standards and our own market rules on all
20 entities.

21 As for my observations, first, enforcement
22 involves a significant amount of work. For example, to
23 establish that all parties understand their responsibility
24 and generally to establish an effective working
25 relationship. This is true despite the fact that in Ontario

1 it's clear who is responsible for what because of the
2 comprehensive nature of our market rules. Elsewhere where
3 the extent of the applicability is not yet firmly
4 established and where there may be new players, you can
5 expect a considerable effort will be required during the
6 transition period to fully establish compliance mechanisms.

7 Secondly, investigating potential reliability
8 violations also requires a considerable amount of work.
9 There are always different circumstances around an alleged
10 violation and these must be established if justice is to be
11 done. We've investigated a number of alleged reliability
12 violations over the past four years, however, we have seen
13 only two confirmed violations. There have been many more
14 market-based investigations and breaches during this
15 timeframe.

16 Thirdly, parties are highly motivated to avoid
17 violations and to contest them once there is an alleged
18 violation. We conclude that maintaining corporate
19 reputation is a major motivator. We have the ability to
20 levy financial penalties, including very substantial ones
21 for significant violations. But the imposition of penalties
22 has not played a major role. We also note that our ultimate
23 objective is to achieve compliance with the industry
24 standards rather than focus on the penalties themselves.

25 Finally, I'd like to comment on the under

1 recognized role of education. Education is the essential
2 element for moving a developed standard forward into
3 practical real time application. It should be appreciated
4 that maintaining reliability requires far more effort than
5 being able to recite a manual of specific procedures. I see
6 the lack of practical education to be a critical,
7 unfulfilled need and one that NERC, the regions and the
8 industry must address in parallel with efforts to develop
9 the standards themselves. Thank you very much.

10 MR. McCLELLAND: Thank you, Kim.
11 Steve.

12 MR. RUEKERT: Thank you. My name is Steve
13 Ruekert, Director of Standards and Compliance at the Western
14 Electricity Coordinating Council. I appreciate the
15 opportunity to speak here today and I intend to keep my
16 comments brief.

17 I have only two points I would like to make
18 before the Commission today. I'd like to point out that
19 both these points are based on our experience with our
20 voluntary/mandatory compliance program in the West, the RMS.
21 These two points are we firmly believe that a phase-in
22 approach to making reliability standards mandatory is
23 essential, and we also believe that all reliability
24 standards should be field tested before implementation. We
25 believe the phased-in approach to implementing mandatory

1 standards is preferable and important for several reasons.
2 The phased-in approach will allow us to implement mandatory
3 compliance with those standards that are ready to be
4 enforced today without enforcing standards that are not
5 ready. Standards with clear and definable requirements and
6 measurements that include all compliance elements can and
7 should be implemented as soon as possible.

8 We should continue efforts on refining those
9 standards that are not ready. Standards that are ready for
10 enforcement should not be delayed any longer because of
11 standards that are not complete, conversely, standards that
12 are not ready for mandatory compliance should not be
13 implemented just so that those that are ready can move
14 forward.

15 In their comments on the FERC staff assessment,
16 NERC identifies at least four possible alternatives with
17 respect to the proposed reliability standards. I believe in
18 their comments NERC proposed what they identified as Option
19 2. We've heard enough about that today and I won't go over
20 that any more. We do not agree with this alternative. We
21 believe that this additional layer of factors, which include
22 factoring into the determination of violations and
23 imposition of penalties, the fact that some standards are
24 missing elements or that they're fill-in-the-blank standards
25 would only add to the complexity of determining sanctions

1 and lead to less consistency between the regions. We've
2 heard that we want consistency between the regions and the
3 more subjectivity we introduce to the process the less
4 consistency I believe there will be.

5 We support a form of what NERC refers to as
6 Alternative 3, whereby the Commission would approve a subset
7 of the proposed reliability standards as mandatory and
8 enforceable in the U.S. and conditionally approve the
9 remaining standards with the understanding that bulk power
10 system owners, operators and users would be expected to
11 follow these conditionally-approved standards.

12 NERC and the regional standards would monitor
13 compliance with these conditional standards as it the case
14 they would not make formal findings of violations nor set
15 penalties for violations of the standards. I believe there
16 is some benefit of monitoring and enforcing compliance as
17 there is done today. In addition to monitoring and
18 reporting compliance, simulation of sanctions will be
19 calculated and noticed to the entities in violation. This
20 would serve as a form of field testing that would provide
21 valuable information to NERC. The Reed general entities and
22 the users, owners and operators of bulk electric systems.

23 My second point I would like to make is that we
24 believe field testing is important as well. Field testing
25 serves as an outreach and educational program to have all

1 users, owners and operators of bulk electric systems
2 understand what their obligations are. We've heard several
3 times today that the entities know what they should be
4 doing. They know what the requirements of the standards
5 are. I believe that there are organizations out there today
6 who are not members of a regional reliability council and do
7 not fully understand all their obligations. I think for
8 certain entities, balancing authorities, et cetera, they do.
9 Some of the smaller entities don't understand what they're
10 going to be required to do. Field testing helps us assure
11 that the requirements and measures of the standards are
12 effective, workable and measurable.

13 Field testing provides a reasonable period in
14 which to become compliant. After all, the purpose of
15 enforcing mandatory reliability standards is not to collect
16 money. It's to promote compliance with the standards which,
17 in turn, will improve the reliability of the bulk electric
18 system. It should be viewed a period where you don't have
19 to comply, but it should be viewed as a period where we will
20 help those that are out of compliance become compliant as
21 quickly as possible.

22 We also believe that the length of the field
23 testing period should vary depending on the specific
24 standard being field tested. That the length of the field
25 test needs to be such that a full examination and at least

1 one reporting period and the associated results is
2 completed. For reliability standards that are reported
3 annually, this would mean at least a one-year field test.

4 I would like to thank the Commission for the
5 opportunity to present this information today and I look
6 forward to answering any questions you may have at the end.
7 Thank you.

8 MR. McCLELLAND: Thank you, Steve.
9 Allen.

10 MR. MOSHER: Thank you, Joe. I want to thank you
11 for the opportunity to speak to you all today. I think
12 we're making great progress to move forward on reliability
13 standards, to get them in place. We hope as many as
14 possible within 2007. And the ones we can't get done within
15 2007, shortly thereafter. That is the basic message that
16 we've got. We are making progress, but we are going to hit
17 some bumps along the road and we're here to work with you to
18 try to get there as soon as possible. That includes
19 bringing our members along with the process to embrace what
20 the Commission and others have called a compliance culture
21 of making sure that all entities understand their obligation
22 to comply with reliability standards and that they do that
23 effectively and efficiently.

24 Let me express my thanks to the Commission staff,
25 to Joe's group and others on the Commission that worked on

1 the staff assessment. It's done a service to the industry
2 by framing the issues. It's moving the debate more forward
3 much more quickly than we've had in the earlier round of
4 comments that were less focused, but it certainly brought
5 out some issues that I had not anticipated. It's obviously
6 going to drive our comments in the fore. It was a service
7 to the industry that you did that before you issued a NOPR.
8 That doesn't necessarily mean I agree with everything that
9 was said in that assessment.

10 (Laughter.)

11 MR. MOSHER: But nonetheless, it defined the
12 issue and that's the most important part of any policy
13 debate to define what the problems are.

14 I'm going to put a couple more issues on the
15 table for you all to think about and hopefully to be
16 reflected within the NOPR. One of the things that I've been
17 running through my brain since we started the process of
18 moving towards mandatory standards is the idea of a
19 reliability budget. I'm thinking of the budget that NERC
20 spends, but rather what are we spending industry-wide on
21 reliability. That's on a total quality perspective, not
22 bulk power system reliability but all the way down to the
23 end user. What's the best way we can spend our money to get
24 the maximum, highest quality service to customers? That
25 entails a balancing act.

1 Certainly, a lot of money we spend at the bulk
2 power systems a lot of it is going to be spent more at the
3 local level and there's some real trade offs there. Some of
4 this is made possible because of new technologies. Some of
5 the things that Rick Sergel has talked about in other
6 meetings that we had, possibilities for improved
7 visualization of the bulk transmission network. Things that
8 were not physically possible a few years ago because the IT
9 technology was not there. That could be extremely expense,
10 but it could be extremely beneficial in terms of our ability
11 to understand how the system has performed. There's a level
12 of granularity in how we model a system that is much better
13 today than it was a few years ago, again, because the IT
14 tools are there. But how we spend this money is very
15 important. I've got a lot of members. They serve their
16 customers locally and they are really concerned about
17 keeping the lights on locally. The calls they get are when
18 the tree falls on the local 12-KV line. That's what brings
19 the attention of the general managers there, not what's
20 happening with the bulk power load. When it comes the
21 choices that the Commission needs to make, a lot of my
22 remarks will be about the area of applicability. That is,
23 who do these standards apply to? How is the compliance
24 program going to work and should it even apply to many of
25 these members, so many small members of the American Public

1 Power Association? The same argument applies to small
2 cooperatives and actually for many small generators.

3 The preferred approach would to have very precise
4 applicability in each standard to say to whom it applies and
5 to whom it does not apply. That's kind of hard because
6 right now the existing standards sometimes are pretty clear
7 on who they're applying to, but in many cases I think
8 they're a bit vague mainly because the standards are written
9 at the bulk power level, the bulk electric system level and
10 they really weren't developed with small municipal
11 cooperatives in mind. This really goes to the definition of
12 the bulk electric system versus the bulk power system issue.
13 That was framed pretty well within the staff assessment.

14 I would strongly urge the Commission to consider
15 the definition of the bulk power system to be consistent
16 with NERC's definition of the bulk electric system. There
17 are regional variations in how the bulk electric system is
18 defined and I'm pretty certain it does not encompass all the
19 facilities that are not used in local distribution of
20 electricity.

21 If you have that broad net and say that NERC
22 standards must apply to all elements of a bulk power system
23 that includes everything that's not local distribution, then
24 you've got to go back to ground zero and reassess each of
25 NERC's standards to make sure that you're not looking at the

1 small entities for which the standards are clearly
2 inappropriate.

3 If you go with the bulk electric system
4 definition as it has been developed and applied in each of
5 the regions, we will undoubtedly have some food fights, but
6 we'll be able to work it out because at least starting at
7 the right level. Downstream, if you needed to bring in a
8 lower level of facilities, then you can do that. It's
9 within the Commission's authority under, I believe it's the
10 Chevron Doctrine, to interpret the scope of the statutory
11 authority and you need to be able to do that to fully ensure
12 the reliability of the bulk power system.

13 Right now we'll start with the bulk electric
14 system, going on from that point, applicability. If you do
15 go more granular, you need to think about applicability to
16 small transmission owners is one set of issues and then
17 small users of the bulk power system as a separate set of
18 issues. Here I'm talking about entities that really are
19 load-serving entities, small distribution providers and also
20 some small generators.

21 NERC has done a service to the industry in
22 developing an set initial compliance registry criteria.
23 Something that's been raised in this docket. It's also in
24 the ERO certification docket. I won't talk about the
25 substance because I think it's more in that docket than this

1 one, so John you don't have to cut me off. But it is an
2 important issue and it shows how judgments can be made to
3 reduce the compliance cost to the industry by targeting
4 enforcement, targeting standards on the entities that have
5 the most impact on the bulk power system. I liken it to
6 standards that you would have airline pilots -- the
7 standards of training and situational awareness and the
8 tools they've got to work with are vastly different for a
9 747 or a 777 pilot flying into O'Hare than for an individual
10 that has a small Cessna that flies into a regional airport.
11 On the other hand, if that Cessna wants to fly into O'Hare,
12 he has to have a better set of tools -- navigation and
13 communication than would an entity that's only going to be
14 landing in a small airport in the middle of Iowa.

15 The things are much the same I'd say in the bulk
16 power system. You can't target standards to have maximum
17 impact. That goes back to that first standard here,
18 visualization tools, training. What's the appropriate
19 training for an operator? In Mr. Morris' system, it's
20 probably a lot higher than for a small municipal electric
21 utility that owns only 69 KV transmission lines. Do they
22 all need training? Yes. Is it necessarily the same
23 training as NERC would require? No.

24 Let me touch on one or two other issues very
25 quickly. To simplify the compliance burden, there are

1 possibilities of both contractual and regulatory options to
2 delegate responsibility and here I have in mind the idea of
3 adding provisions within the pro forma tariff, for example,
4 that would allow transmission operators who are transmission
5 service providers to use a contractual mechanism for under
6 frequency load shedding. For example, these assumptions
7 could be worked out between municipal joint action agencies
8 and their members where the joint action agencies would take
9 the responsibility. And let me just close to say that I
10 agree wholeheartedly with Steve Ruckert's comments on the
11 WECC RMS model. A phase-in program has been essential to
12 let people understand their obligations. The learning goes
13 in both directions. WECC learned much in the process as did
14 the users of the grid. An extended period will be needed
15 for many small municipals, but we'll get through it. Thank
16 you much.

17 MR. McCLELLAND: Thank you, Allen.

18 Steve?

19 MR. COBB: I'm Steve Cobb representing the Large
20 Public Power Council. I think I was chosen because my name
21 was easier to pronounce than all the other folks. I really
22 appreciate the opportunity to speak to this panel today and
23 it's very evident to all of our 24 members, which represent
24 the largest public power entities in the United States that
25 FERC is doing a fantastic job in reaching out to the

1 industry participants. It's very apparent to us. We
2 appreciate that as well.

3 From our members perspective, we strongly support
4 mandatory reliability standards and we have for decades. We
5 consider the current standards to be mandatory and will
6 continue to do so in the future once the standards are
7 approved as mandatory. We're committed to making the ERO
8 and RRO standard development processes successful. Our firm
9 belief is we participate in those activities and we will
10 continue to do so. We also believe that participation in
11 the initial set of ERO standards requires a definitive
12 timeline. We're thinking in terms of two years. The
13 industry's feet need to held to the fire. We're in support
14 of that.

15 One thing we do need to keep in mind, especially
16 when we're discussing issues about the future NERC work
17 plan, the industry has a major stake as far as resources in
18 making that plan successful. We need to take that into
19 account, not only FERC staff being heavily involved in this
20 issue and resources there, but the industry itself. We've
21 been proposing new standards and making sure they're
22 acceptable for the mandatory criteria. As far as the FERC
23 staff effort, I think it's getting to be kind of the
24 unanimous concurrence that staff did a great job. There's
25 two examples that I want to provide that really go beyond

1 just giving Joe and his crew a pat on the back.

2 I think that the produce they produced really
3 represented more or less an audit of what the current state
4 of the standards are and I think it was a really wakeup call
5 and provided a lot of attention to the industry when we
6 review that report where are we at. For an organization
7 that has gone through a significant amount of change over
8 the past 10 years, it's always good to have an objective
9 observer come in, perform an assessment of the product that
10 we've created and as the report shows there area various
11 shortcomings that we need to deal with. As far as how this
12 report has impacted the West, I'm very active within the
13 Western Electricity Coordinating Council. We recently took
14 what are known as our minimum operating reliability criteria
15 and more or less followed suit with the creation of a
16 version Zero, if you will, of those criteria.

17 After the report came out, we scrutinized the
18 work that we had performed and realized at that point that
19 our minimum operating reliability criteria or standards
20 would not measure up to the standard that FERC staff has
21 set. So based on that, we are more or less pulling back at
22 this time and we're going back and reevaluating the
23 standards that we have created on the operating committee
24 based on this scrutiny to improve those standards.

25 Joe, it went beyond just a report that everybody

1 agrees with. I think it represents a benchmark in a couple
2 of different areas. The membership believes that the ERO
3 mandatory standards must represent good laws for the
4 industry and we believe a key aspect of creating these good
5 laws or standards is a disciplined approach.

6 As Commissioner Brownell mentioned this morning,
7 we want to do it right. To do it right, we've got to have
8 some sort of a quality assurance program. This is one of
9 these items that LPPC in its filed comments stated "This is
10 a problem." The question becomes, okay, you've identified a
11 problem. How are you going to fix it? In the process of
12 reviewing that problem, we've come up with some very basic
13 ideas on how to approach it and we believe one of the
14 primary ways of fixing it already exists. That's the NERC
15 standards process development document or the standards
16 manual.

17 What we've identified and what staff has
18 identified are basic problems with bad standards. They lead
19 to maybe four or five different areas that can cause
20 problems, disagreements over interpretation and basic
21 confusion and you definitely want to keep that basic
22 confusion away from the operators that are actually out
23 there operating the system every second of every day. We
24 have subjective enforcement of criteria which has been
25 alluded to earlier in this morning's panel. We'll talk

1 about it a little bit more in a few minutes. Legal disputes
2 and, most importantly, wasted industry resources. I think
3 Allen was headed in that direction. It's kind of a holistic
4 approach. We've only got so many real sources. We want to
5 do the right thing. How do we effectively use those
6 resources across the finish line? One wonders in some cases
7 how we got to where we are today. I think that really there
8 are more or less four periods of time that have had an
9 important impact on this current state of affairs, if you
10 will. We started out with legacy policies. These were
11 policies that were created over 20 or 30 years since the mid-
12 '60s.

13 After the Northeast blackout, we had to go
14 quickly and revise those policies to make them more
15 responsive to operators as far as avoiding blackout
16 conditions. So we did a quick fix on those policies. The
17 next move was to the Version Zero standards. I think that
18 incredible effort and dedication by a lot of members of the
19 industry was one of those items where they said we want to
20 make a literal translation of these policies into these
21 Version Zero standards, but I'm curious and I think that our
22 members are curious. If we looked back and we asked all
23 those folks that were members of those drafting teams are
24 these documents ready to become mandatory standards in the
25 near future with the appropriate measurements and more less

1 hard, solid, fast laws that the industry is going to fly by,
2 I would think that a lot of those drafting team members
3 would have said they're not going to be ready and I think
4 the staff report indicates that.

5 Now we move into the new era of mandatory
6 standards. Mandatory standards represent unique problems in
7 that you can come up with great requirements for the
8 industry, meaningful requirements. But the second piece of
9 that is developing meaningful measurements. Those
10 meaningful measurements are not slam dunks. In the NERC
11 standards manual, it basically says that all requirements
12 that are offered that go into play as far as the standards
13 go must be measurable. We can see from the current state of
14 affairs that we haven't exactly made the grade on that, but
15 we can.

16 I remember in a past life when I was in a heavy
17 industrial production environment we'd have management
18 meetings. The three criteria were safety, quality and
19 quantity. But as you talked to your cohorts, you know,
20 you'd hear something like why is every time we get close to
21 a deadline it's always quality, quantity, safety? I don't
22 think that within our industry today the focus has always
23 been safety and will continue to be that of safety. But as
24 far as quality and quantity, post-Northeast blackout, we had
25 to move quickly to fix some things. That expeditious

1 approach and those fixes cost us some quality.

2 Now it's time to step back and make sure that a
3 good quality assurance program is implemented. So one of
4 the major points we want to get across is utilization of the
5 existing foundation and that is the NERC reliability
6 standards process manual. We also believe that FERC
7 compliance staff involvement in the development process is
8 extremely important. The process already exists within that
9 process manual to provide an administrative means to address
10 quality assurance issues. There's a process manager and
11 support staff to ensure that those standards live up to what
12 we need them to be.

13 We also would like to maintain or to investigate
14 new ways to expedite the process. No one believes that the
15 ANSI process should be pushed aside. It's an important part
16 of an open process. We want to maintain that. However, we
17 need to determine other ways to expedite the process and
18 move these standards through quickly through ways that we
19 would propose and I'll wrap up with these: to involve the
20 FERC Division of Reliability in the standard development
21 process. That wouldn't be just from the first standard
22 authorization request coming on the scene. That would be
23 involvement within the standard drafting teams to provide
24 some guidance. We don't want to go through a two-year
25 process and at the end of that two-year process have a

1 standard that's submitted to FERC that they believe is
2 inadequate. So some feedback within the possible legal
3 bounds that we can get it within the drafting teams would be
4 a good idea.

5 There's also other opportunities. One quick
6 example before I close is that within the NERC standards
7 process there is the ability to post a standard request and
8 a draft standard simultaneously and move them through the
9 process. More quickly, we believe that capability that
10 already exist should be utilized and other means to expedite
11 the process should be investigated.

12 MR. McCLELLAND: Thank you, Steve.

13 David.

14 MR. WHITELEY: Thank you. Good afternoon. I
15 want to thank the Commission and the staff for inviting EEI
16 to participate in this afternoon's panel. We believe that
17 all 102 of the standards do meet the statutory thresholds.
18 They're ready for approval, but certainly more work is to be
19 done. By our tally, 45 of the standards are fully ready to
20 be mandatory and enter the compliance enforcement process
21 and have penalties assessed as appropriate. That leave 57
22 that we believe should be conditionally approved. They
23 would still be mandatory and could enter the compliance
24 enforcement process, but the ERO would not issue a penalty
25 certainly until those 57 standards are fixed or modified.

1 I will point out that the Commission would be
2 informed by the compliance enforcement process results and
3 could take what actions that it deemed necessary in the
4 interim before the ERO could issue penalties as appropriate.
5 I point out here that consistency of the enforcement process
6 and enforcement of the standards is going to be a challenge
7 going forward. The NERC penalties and sanctions taskforce
8 identified this issue early on. I was the chairman of that
9 taskforce and participated in the many debates over the
10 sanctions table and the application of that table. One
11 group wanted more specificity, sort of a look-up table so
12 that you know actually what the dollar sign would be.
13 Others wanted great flexibility and certainly a balance
14 between those two seems to be the appropriate answer. But
15 in either of those extremes or even in the middle, missing
16 compliance elements and fill-in-the-blanks standards cause a
17 particular challenge there because consistency being a key
18 you don't have the specifics to judge the consistency
19 against. So how do we fix that. We believe that the
20 existing standards should be fixed through the existing
21 process rather than some special or expedited process and
22 that there should be a prioritization of the standards. By
23 our tally, 26 of the 57 standards we call "Bucket 2" in our
24 comments are high priority standards. They have either a
25 high priority against system planning or operations or a

1 great impact on the system.

2 Certainly, of those 26 priority should be given
3 to those where there's a blackout recommendation that
4 touches that standard or if it's simply a missing compliance
5 element those should be easier to fix. If you look at those
6 26, 11 of those 26 standards touch blackout recommendations.
7 These should certainly be first. Just as specific examples,
8 COM 1 and 2, the EOP 2 and 3 and the MOD 14 and 15. Those
9 are examples and there's five others if my arithmetic is
10 correct. Of the remaining 26, there's 15 in the next
11 category that don't have blackout recommendations that's a
12 touch standard, but they're still considered high priority
13 in our view. These would be examples like the balancing
14 authority; No. 2, the EPO 9 and the CIP01. These are
15 missing measures or fill-in-the-blanks. They could come as
16 the next layer after the blackout recommendations.

17 Clearly, NERC has made great strides in working
18 on the Blackout report recommendations. This was mentioned
19 this morning. Some of the work in the relaying area is very
20 important and continues. They're to be commended and
21 applauded for that. These are very technical issues. For
22 example, how relays operate when voltages are about half of
23 their normal rating, very technical and very difficult to
24 wrestle with and don't necessary lead themselves to one size
25 fits all answers. The compliance elements and requirements

1 need to be filled in. They're a fundamental part of the
2 standard and to fill them in later effectively changes the
3 standard and that's why the recommendation is to use the
4 existing standards process because that's where the real
5 technical merit, the industry input comes into play and
6 assures that we really get the standard right as it's
7 developed.

8 That said, not all compliance elements are the
9 same. Some are very simple -- yes, no. Some are very
10 detailed. Take, for example, Table 1 on the planning
11 standards. That's a pretty detailed list of what tests the
12 planners have to put their system through as part of their
13 process. Others, for example, in a rating methodology
14 standard may be yes, no, do you have it, do you not have it.
15 So compliance elements are important, but they don't all
16 look alike either.

17 Again, better compliance element descriptions
18 lead to more consistency in the standards and they add to
19 the ability of the compliance process to yield more
20 consistent results. Our point is that the so-called "in
21 flight maintenance" of standards with missing compliance
22 elements is problematic because in the compliance process
23 you're not sure what you've got as you fly the airplane
24 forward. That is problematic in our view.

25 Finally, I'll just wrap up by encouraging the

1 FERC staff to be involved with all the stakeholders in the
2 industry in the standards development process, both as
3 modifications to the existing standards go through that
4 process and as new standards are developed. Staff input up
5 front would be very helpful in helping the industry reach
6 the correct and best standards available. With that, I
7 thank you for the invitation to participate.

8 MR. McCLELLAND: Thank you, David.

9 Jim?

10 MR. NIXON: Thank you, Joe. First of all, I'd
11 like to thank the Commissioners and staff for the
12 opportunity to be here. Alcoa has great interest in this
13 effort as well as the other efforts in EPCAct 2005 and we
14 wanted to come and participate and put forth our voluntarism
15 to participate where needed. Alcoa is a very, very large
16 industrial customer in this country. We have over 3000
17 megawatts of what we call "smelter load" scattered over most
18 of the regions of the country. Therefore, we basically
19 consume a very large amount of electricity, almost 100
20 percent load factor, 7 by 24.

21 Electricity represents 30 to 40 percent of our
22 costs of our making our product, which competes on a
23 worldwide commodity market. So the price of electricity and
24 the reliability of electricity is extremely important to us.
25 So much so that our history shows that we've gone to great

1 lengths for reliability. We have spent a lot of money in
2 the past to build our own generation and localize
3 transmission to deliver that generation to our plants to
4 increase our reliability. In many instances we appreciated
5 the existence of the local utility. We preceded the
6 Tennessee Valley Authority, the New York Power Authority and
7 so on. We were there before they were, built our own hydro
8 plants, coal plants and I'll called them localized
9 transmission of 161 KV. We perform many functions of a
10 utility. We are a FERC registered utility under the name of
11 Aloc Power Generating, Inc. We operate about 1800
12 megawatts of generation across the country all feeding our
13 own facilities.

14 We perform many of the functions that the NERC
15 standards are designed to guide and we're a balancing
16 authority, a transmission owner and operator, generation
17 owner and generation operator and so forth. We generate
18 about 25 to 30 percent of our own electricity needs and then
19 other facilities depend on the grid for its power. In some
20 locations where we're behind the meter with our own
21 generation, we do not impact the grid greatly nor is the
22 grid designed to support us. In some areas the grid could
23 not even support our load that we did not generate. Other
24 areas we're hoping to come in on the grid, so just a little
25 background on where we are and where we're coming with some

1 of our comments, if you will.

2 Again, Alcoa greatly values reliability and
3 recognizes the extensive efforts that NERC and the staff and
4 FERC and its staff have put into this effort. We think it's
5 a good effort. We have some concerns as other people here
6 have, but overall it's hard to argue with trying to improve
7 your system and your operation. For us reliability is very
8 important. If one of our aluminum smelter losses power for
9 more than four hours the aluminum solidifies in these pots.
10 As a result, the plant is out of service for at least three
11 months and will suffer anywhere from 10 to \$50 million in
12 damages. They literally have to jackhammer product out of
13 the pots, of which there is hundreds in each plant, and
14 start over. So a loss of power is extremely damaging to us.

15 Likewise, because we use so much power, a slight
16 change in cost is also very, very difficult to bear. In
17 terms of what we see needing to maybe improve the process
18 that's going on up-to-date is the following. What we
19 haven't seen is a clear defined goal of what we are trying
20 to accomplish here. Yes, we're trying to increase
21 reliability. Yes, we agree that reliability is not as good
22 as it should be following the 2003 blackout, but what is the
23 level of reliability that we want at what cost? What are
24 designing the standards to accomplish? I haven't really
25 heard that specifically other than to improve reliability,

1 but part of the goal here is to define a product here that
2 meets these goals and meets it on the cost benefit analysis
3 basis.

4 If you don't know what the goal clearly is, and
5 you haven't evaluated what each standard does, how much bang
6 for the buck you get from each standard, how do you know
7 that you've got a good product here. I think this pause to
8 find out where we out and FERC's review of the standards to
9 date is an excellent time to say we need to step back and
10 maybe change the process a little bit so we can move forward
11 expediently, but in a way that we are getting the biggest
12 bang for the buck and we're getting the most important
13 standards in place first.

14 We've got to design the standards to meet the
15 goal. We've got assess the modes of failure and the
16 probability cause and occurrence of each failure that the
17 standard is designed to protect. We must write the
18 standards based on the reliability impact and the
19 probability and risk of occurrence of the failure of the
20 standard as designed to protect. We must weigh the cost of
21 implementation against the reliability benefit derived.

22 Standards are not complete without the specific
23 goals, performance metrics applicability impact, probability
24 and cost defined. The applicability really applies to what
25 facilities does the standard address and also who is

1 responsible for seeing that the standard is met so that
2 there's two phases of the applicability. There's been a lot
3 of talk about bulk electric system versus bulk power system
4 and there are differences in the definitions surely, but
5 there's always going to be differences. You really need to
6 look at these standards and apply them differently to
7 different parts of the grid based on whether in one area of
8 138 KV system is a backbone system or is the 138 KV system
9 virtually grown into a distribution system because it's
10 overlaid with 765 KV or 500 KV grids. One size doesn't fit
11 all here. There has to be -- I think each standard should
12 address what part of the grid it applies to. Sometimes
13 that's going to differ in geographic locations for the type
14 of standard you're talking about. So we need to know who
15 complies with the standard, who pays for the standard, the
16 cost of reliability must be assigned and allocated based on
17 benefit derived.

18 Most standards do not meet the requirements of
19 672 yet. That's been said many times here. We believe they
20 must meet that before they're approved. And if they don't,
21 they should remain either a voluntary standard or
22 conditionally approved, but certainly not have any penalties
23 associated with them.

24 The blackout recommendations should -- there's
25 been the question of whether the blackout recommendations

1 should be given priority. If you properly rank the
2 importance of the standards and what they're trying to
3 protect from, that will fall out. If they're more important
4 than other standards, they'll show up higher in the ranking.
5 You've got to define the goal, rank the standards, complete
6 the standards with metrics and cost benefits and this will
7 result in the best and most timely completion of this task,
8 hopefully, within 2007. Certainly, not by January of '07.

9 I guess I'm about out of time. I basically want
10 to thank everyone for listening and for the opportunity to
11 participate and we do stand ready to help in any way we can.

12 MR. McCLELLAND: Thank you, Jim. This concludes
13 the speakers presentations. Do members of the panel have
14 questions?

15 CHAIRMAN KELLIHER: I'm going to pick up where we
16 left off with the first panel. At the very end of the first
17 panel, the proposal was made that the Commission might be
18 able to look at some of the categorical deficiencies that
19 the Commission outlined in its preliminary assessment. One
20 of them was some number of standards lack compliance
21 measures. So the standard actually might be perfectly good,
22 but it's impossible to prove whether or not compliance is
23 occurring or non-compliance is occurring.

24 It was floated that the Commission actually might
25 be able to supply the compliance measure because under EAct

1 we can't modify a proposed standard but you can argue that
2 the compliance measure is not the standard, per say. It's
3 how the Commission will enforce the standard ultimately and
4 I was curious what people thought about that. If you were
5 to kind of take that and say that might be viable, there's
6 really another category where a different approach might
7 help minimize the number of standards that might have to be
8 remanded or not approved. I can understand NERC's concern
9 about gap. I think it's a concern a lot of people share
10 trying to minimize the gap. In a perfect world, we'd be
11 approving 102 standards. All 102 would clearly meet the
12 statutory test. We'd be approving them. In a perfect
13 world, that's what we'd be doing, but we might be dealing
14 with a perfect world. We don't want to be unnecessarily
15 remanding standards that might otherwise gotten into the
16 position where they meet the statutory test, but this other
17 category is the ambiguous standard, at least they are by our
18 measure 14 standards that are ambiguous and lend themselves
19 to multiple interpretations. Again, there's a due process
20 concern there.

21 We can't change the standard, but to the extent
22 we might have an idea of how to fix that standard, we can
23 identify the deficiency. Conceivably, we might not have to
24 remand those standards. We could identify a deficiency in
25 them and it would then give the ERO an opportunity to make

1 them less ambiguous.

2 Again, my first question on the first panel was a
3 very roundabout type of question, but let me start off where
4 I started. What do you think about the notion of the
5 Commission, in its proposed rule in the category where
6 certain standards lack performance measures and compliance
7 measures, of us perhaps proposing compliance measures,
8 seeking comment and then possibly supplying that in a final
9 rule? I don't think that runs afoul of EPAct because we're
10 not writing the standard. We're specifying how compliance
11 would occur. Do you have a general reaction to whether you
12 think that's a good approach? The advantage of doing that
13 is, at the end of the day you have more of the 102 would be
14 enforceable in a manner consistent with EPAct than might
15 otherwise be the case.

16 David?

17 MR. WHITELEY: Thank you. Well, part of what I
18 said during my prepared remarks would be something that you
19 would miss in taking the approach of supplementing a general
20 standard with compliance elements sort of on the fly. That
21 is, you miss the industry input, the stakeholder input, the
22 debate that goes on in the standards development process,
23 which, yes, it does take time but it adds the quality of the
24 finished work product because all of the participants can
25 come to the table and engage in a debate to make sure that

1 the compliance elements are inserted correctly. They're the
2 correct ones that have the correct definition. In that
3 process you'd be giving that part up. That would be just
4 one thing to take note of.

5 By way of maybe an extreme example and I realize
6 this is very extreme, you could say, well, let's approve one
7 operations standard. You'll operate your standard well.
8 That's the standard. Then as we put it into compliance we
9 start inserting some compliance elements or the Commission
10 inserts compliance elements. Effectively, you are rewriting
11 the standard or you're defining the standard as you go. The
12 question is how far from that very extreme, vague standard
13 do you need to go before you really don't need to do
14 anything else other than approve and put it in place? I
15 think it's our position that the standards are basically
16 there except for those with some of the missing compliance
17 elements and those can be very quickly put back through the
18 process to add the compliance elements and revise those that
19 are of the highest priority first, effectively making the
20 best use of the existing standards development process so we
21 don't give that up in the process would be one thought.

22 CHAIRMAN KELLIHER: I don't see how it's much
23 different from the status quo to do what you propose. You
24 propose that there's some number -- 45 standards, perhaps,
25 the Commission could unconditionally approve and enforce,

1 meaning penalty authority would be behind enforcement of
2 those standards. Another 57 we might conditionally approve,
3 but basically waive any penalties. To me, it's not clear
4 how that is any different from the Commission's current
5 approach or our policy statement where we expect anyone that
6 has an OATT to comply with the NERC standards as good
7 utility practice, but there's no penalty for failure to
8 comply. It seems your approach is the same for the 57 of
9 the 102 standards.

10 MR. WHITELEY: Maybe it's a very fine point, but
11 the 57 would still be mandatory. The compliance enforcement
12 process could still take place, which means the reviews, the
13 audits, the factfinding would still take place, but that the
14 ERO would not issue the penalty. The results from the
15 compliance enforcement process could inform Commission
16 action should they decide to take it on that particular
17 item. Practically speaking, it's a step forward. It
18 doesn't get completely to the ERO taking all the action from
19 development through enforcement and issuing a penalty, but
20 it gets you the largest step you can take without reaching
21 into the problematic area where you don't have a firm
22 definition within the standard where there's either missing
23 elements or there's a blank that needs to be filled in.

24 MR. MOSHER: In answer, Mr. Chairman, to your
25 first question, if the Commission has a specific problem in

1 mind, they ought to tell the industry what it is. You may
2 suggest ways of fixing a missing compliance element, either
3 a measure or a requirement, to say this would, from our
4 perspective, meet muster. But I think the requirements and
5 the measures are an integral part of the standard itself.
6 At least, that's my thinking subject to checking with
7 counsel and doing some research. But I think it is part of
8 it. Basically, NERC has to present you ultimately a package
9 that's been voted on by the membership or voted on by the
10 registered ballot body and approved by the NERC board of
11 trustees. But if you tell us what the problem is that
12 you've got, I don't see why we can't have an expedited
13 process to turn that back around. If it's just a missing
14 element or something that's ambiguous that you think is
15 legally not enforceable, we need to fix that pretty quickly.

16 If there's a technical deficiency, then it gets a
17 lot more complex. If think you have a particular problem
18 with Planning Table No. 1, if there is a problem in there
19 and staff has a judgment, staff is not the industry and the
20 industry needs to come up with technical standards there.
21 That's a much more difficult problem. But in terms of legal
22 lack of clarity, you definitely have the word on that
23 because again, no apologies, we have my engineer friends
24 here. They did not go to school and study English, most of
25 them.

1 (Laughter.)

2 MR. MOSHER: Unfortunately, some of the standards
3 as they're written aren't that good.

4 CHAIRMAN KELLIHER: Let's take the 14 that are
5 under the preliminary assessment that are under the
6 preliminary assessment that are ambiguous. They lend
7 themselves to multiple meanings. Let's just assume there's
8 adequate technical support for them, but that they're just
9 not written in a way they can be fairly enforced. For that
10 reason, we may conclude that we can't make them enforceable
11 if they can't be fairly enforced. They fail from a lawyer's
12 point of view, from a due process point of view. We could
13 remand with an explanation and say this is how you fix each
14 of the 14. Or we could not remand but somehow issue some
15 kind of deficiency notice. I'm not quite sure what the
16 vehicle would be and say these are the flaws of the 14.
17 We're not remanding them, but these are the flaws with them.
18 Maybe that could be in the NOPR itself, not saying that we
19 are proposing to remand these 14, but right now we can't
20 approve the 14. These are the deficiencies in them. The
21 deficiencies are corrected, which might be easier to do than
22 correct a technical flaw. Or provide quickly a technical
23 foundation for a standard. Is that a better way to proceed
24 instead of remand with explanation? Somehow issue some kind
25 of deficiency notice and invite a modified standard being

1 proposed since we ourselves can't modify them.

2 MR. MOSHER: If I could again, I think if it's a
3 deficiency like there's an incorrect cross-reference, for
4 example, which exists in the existing versions of those
5 standards. There are a couple in there. If it's that kind
6 of technical correction, I'm not even sure if it has to go
7 back to the registered ballot body. Again, if it's a
8 technical issue of the standard, then that needs to go back
9 through due process. But it's possible some of these things
10 could be turned around very quickly.

11 CHAIRMAN KELLIHER: Mr. Whiteley, you seemed
12 pretty optimistic about the speed with which NERC can turn
13 around 57 or perhaps standards. Are you alone in your
14 optimism?

15 (Laughter.)

16 CHAIRMAN KELLIHER: We were talking about
17 evolution this morning that made me think of grade school
18 and the chart of human development. That was uneasy. I
19 thought about geologic progress, also probably, maybe
20 incremental. I want start using incremental rather than
21 evolutionary because I keep on seeing the Cro-Magnon man.

22 (Laughter.)

23 CHAIRMAN KELLIHER: What's the basis of your
24 optimism?

25 MR. WHITELEY: The basis is our analysis of the

1 57 and breaking them down into groups of high impact to the
2 system, medium and low impact to the system and then
3 coordinating that with blackout recommendations. When you
4 do that sort of stratification, the numbers get smaller and
5 easier to deal with. Those that are missing compliance
6 elements nothing basically wrong with the standard, but it
7 does have to go back through the process. That doesn't mean
8 it'll take a week. It does take several months. But again,
9 we've got the identified batch of those and they can be put
10 into the process relatively quickly. Just as quickly as if,
11 for example, you'd come to the determination that a standard
12 doesn't meet the threshold and can't be approved. Then
13 something else is going to have to be developed. So that's
14 going to take time through the process as well. I guess I
15 remain optimistic that the high impact, high importance
16 standards could be fixed in a relatively quick timeframe.

17 CHAIRMAN KELLIHER: You think, in the event --
18 let's take your number 57. That's 57 we can't approve and
19 make unconditionally. We can't unconditionally approve
20 them. The first cut would be the risk level -- high risk,
21 medium risk, low risk.

22 MR. WHITELEY: High risk can blank our
23 recommendation of the way we would make the first cut.
24 There may be some debate over, you know, is that a 11 or is
25 it 12 or is it 10. Certainly, those are numbers that you

1 can deal with.

2 CHAIRMAN KELLIHER: Mr. Cobb?

3 MR. COBB: I don't have any specific numbers for
4 you, but when it comes to a requirement missing a
5 measurement in some cases there's a good reason why that
6 measurement is missing. That is the requirement doesn't
7 really align itself with one and there was that disconnect
8 in the initial process of offering that requirement where
9 you've got a descriptive statement or an explanatory
10 statement or whatever. One wonders if perhaps the drafting
11 team under those circumstances just said we can't figure out
12 how to measure this.

13 CHAIRMAN KELLIHER: It could also be there were
14 multiple measures and there wasn't a sufficient level of
15 consensus around any one particular measure. Maybe there
16 are measures, but there wasn't enough consensus in the
17 consensus process.

18 MR. COBB: It's probably in all of the above type
19 thing. I think each one of them has a specific set of
20 circumstances. One of the items, as far as prioritizing of
21 standards, for rewrite in order to reach the highest
22 priority first a lot of disturbances are created based on
23 failures that represents what somebody would assume, looking
24 at a specific standard at face value, you'd say, well, that
25 seems to be somewhat unimportant. But taken as a whole a

1 number of what we would consider lower priority standards
2 can add up to problems.

3 One thing we do need to keep in mind is this
4 close-ended approach, this definitive timeline we need to
5 pursue to get through all of these standards and make them
6 mandatory -- just a side note.

7 CHAIRMAN KELLIHER: Mr. Warren?

8 MR. WARREN: I would agree with what David
9 Whiteley's been saying here. I do think it's appropriate
10 that you allow the industry to modify the standards. I do
11 think the metric is part of the standard. I'm not sure
12 that's an area that any regulator should be venturing into.
13 I also believe that the industry has been flagging what they
14 believe is the high profile or high priority standards that
15 would require some attention through their submissions.
16 That superimposing what the blackout recommendation is, is
17 very much an appropriate way to go to try to resolve this.
18 The actions by any one regulator can have effects in other
19 jurisdictions and that's where the appropriateness that I
20 was speaking to starts to come into play.

21 CHAIRMAN KELLIHER: Thank you.

22 Yes, sir?

23 MR. RUEKERT: I think, just to follow up a little
24 bit on what Steve Cobb said, I think the reason some
25 measures are missing is that sometimes is the hardest part

1 of the standard.

2 CHAIRMAN KELLIHER: To identify or to agree on?

3 MR. RUEKERT: Both. It's a lot easier to tell
4 somebody what they have to do than to tell them how you're
5 going to measure whether they did it or not. You're right.
6 There can be multiple opinions on how that should be
7 determined and maybe the reason there's not a measurement is
8 that they just couldn't get consensus. That all being said,
9 whatever measurement was developed, using whatever process,
10 I still feel that there would need to be a field test to
11 make sure that now that we have this is it really going to
12 work? Are we just going to get out there to find out that
13 it still doesn't clearly measure what needs to be done. You
14 need to field test this to make sure that whatever was
15 developed was going to work.

16 CHAIRMAN KELLIHER: Can I just comment on that?
17 I think a lot of what people are trying to finesse, and I
18 don't mean to use "finesse" badly, but the problem that I
19 think people are addressing from different perspectives is a
20 recognition that it may not be the perfect world. We may
21 not be looking at 102 standards that clearly meet the
22 statutory criteria, so what do we do? Some propose, well,
23 let's conditionally approve them but waive all penalties.
24 Others are saying let's field test it for two years and the
25 suggestions seems to be because otherwise it would be unfair

1 to actually require compliance with standards that have some
2 defects.

3 We're looking at, perhaps, conditionally
4 approving -- I'm speaking for myself -- there may be
5 standards that are conditionally approved but they're only
6 enforceable when the condition is satisfied. The basic
7 problem we're all addressing is the possibility, however
8 real, that some number of standard we can't make enforceable
9 at the same time as others. How do you finesse that? Field
10 testing seems to be one way to perhaps gloss over defects in
11 the rules to say, well, let's field test it and the
12 imperfections won't really mean too much during the field
13 testing period.

14 I'm not being critical of the field testing
15 approach because I think the other approach which says
16 "Let's approve it, but waive all penalties" it's hard to see
17 there's a real big difference between those two and also
18 defaulting to the current practice. Under the Commission's
19 policy statement anyone who has an OATT is expected to
20 comply with the NERC standards and there's a requirement to
21 comply. There's no penalty for non-compliance. There's
22 these three different approaches towards the very same
23 problem. What do you do when standards don't meet the
24 statutory test and can't be made unconditionally mandatory?

25 Yes, sir.

1 MR. COBB: I guess I would suggest that every
2 company has a different culture within the industry, but I
3 think some of the things we've discovered in the last is
4 that the field testing that Steve is referring to is not
5 like holding a company -- holding them harmless. What we're
6 after is compliance to a reliability standard, not issuing
7 monetary sanctions.

8 CHAIRMAN KELLIHER: Sorry to interrupt. It seems
9 like what NERC has been in the past two years. They will
10 identify violations of reliability standards. There's no
11 penalty imposed for that violation. Isn't that, in effect,
12 a field test because the standards have been applied for 2
13 and 1/2 years now? One year there were 300 violations.
14 There were no penalties imposed. As a result, it just seems
15 like that looks like a field test to me. It hasn't been
16 called that.

17 MR. COBB: There's kind of a nuance there in that
18 many of the standards that we're looking at obviously don't
19 have measures. We're really talking about field testing the
20 measures, not necessarily the requirements. But based on
21 what we've experienced in the West, and I can attest to this
22 personally, this field testing is just like it's live except
23 there are no monetary sanctions. So if the company does not
24 comply with a particular measure and they would have been
25 issued a monetary sanctions, they get a letter. And I've

1 heard from my friends around the industry it's like, boy, I
2 wish I could just have paid the \$10,000 before the CEO saw
3 that letter. There are ramifications associated with non-
4 compliance even though there aren't monetary sanctions.

5 CHAIRMAN KELLIHER: Let me ask a question a
6 different way. How many of the panelists think that we
7 should unconditionally approve all 102 proposed reliability
8 standards in their current form backed by civil penalties,
9 no waiver penalties? How many think we should approve all
10 102 unconditionally, civil penalties attaching?

11 MR. WARREN: Actually, the nine policies were
12 mandatory and enforceable in Ontario in 2002 and they moved
13 into the 102 standards as we are today and it's working
14 today.

15 CHAIRMAN KELLIHER: How about the Americans?

16 (Laughter.)

17 MR. WARREN: I've got to go now.

18 (Laughter.)

19 CHAIRMAN KELLIHER: I'm just curious. How many
20 of you think we should unconditionally approval all 102?

21 MR. RUEKERT: I would say no, not yet.

22 CHAIRMAN KELLIHER: Mr. Cobb, Mr. Whiteley, Mr.
23 Nixon?

24 MR. NIXON: No.

25 CHAIRMAN KELLIHER: I think we're all pretty much

1 -- in the first panel Rick was trying to have the line
2 include as many standards as possible. We have the same
3 interest. We don't want a gap, but we also don't think we
4 have the discretion to approve standards that fall short of
5 the statutory test. It just seems that everyone, all the
6 American panelists think that some number of the standards
7 do fall short of the statutory test currently. Then it
8 leads to a practical discussion of, well, what do we do
9 about that and how do we remedy that?

10 Colleagues?

11 COMMISSIONER BROWNELL: I'd like to pursue the
12 field testing for a minute. You say you've been doing it,
13 Steve, for two years. If I asked WECC for a report, could
14 you give me a report on the outcomes of your field testing
15 of the standards you've been measuring and what you've
16 learned and what that's told you about the development of
17 metrics? Could it tell me if there's commonality? If 50
18 percent of the companies flunked the test, that probably
19 says there's something wrong with the standard. Can you
20 give us that kind of information?

21 MR. RUEKERT: I believe we could. I believe we
22 have the mechanism to indicate --

23 COMMISSIONER BROWNELL: I believe that would be
24 helpful. I just wonder how much field testing in some cases
25 we need to do. I was struck in the Blackout report by the

1 fact that many of the same causes in the last blackout have
2 been around for the last seven blackouts. How many years do
3 we want to take to kind of figure out at least some of the
4 common elements. And David, you're a wonderful optimist. I
5 don't know that anything's gotten through the process on an
6 expedited manner. Maybe, as we talked about this morning,
7 maybe a little more direction or recommendations from our
8 staff would help that. Timelines might help it, but I heard
9 a number of you talk about a two-year, three-year process
10 when I think the Chairman said this morning quite clearly
11 Summer of '07. I didn't hear two or three years, but
12 there's something in between taking another two or three
13 years and getting it right and maybe right isn't perfect,
14 but it's better than it is today. We need to get more
15 direct.

16 Allen, I have a question for you. Did I hear you
17 talk about two sets of standards? One for small
18 participants and one for bigger participants?

19 MR. MOSHER: Again, it depends on your definition
20 of the bulk electric system and its application in
21 particular to small versus large transmission owners, really
22 defined more by voltage whether you're operating a local
23 transmission network that is not operating in parallel with
24 the extra high voltage network.

25 If the Commission wants to reach down to voltages

1 that go just above distribution, then you may just need to
2 have a different set of requirements. The overall standards
3 may be the same, but the requirements and measures might be
4 different. For example, on the issue of training take a
5 backup control center, I would be very comfortable myself --
6 speaking for myself as a non-engineer here, but
7 understanding that a large balancing authority may be
8 required to have a full backup control center with simulator
9 and extensive training of its operators, not just in NERC
10 standards, but many other attitude. That clearly would not
11 be necessary for a smaller utility that's operating in a 69
12 KV network over which there are no significant parallel
13 flows from the EHV network.

14 Again, where do you put your money? Would it
15 make more sense to have the smaller system not spend the
16 money on that kind of training and instead pay through its
17 transmission rates, pay to the larger entities?

18 COMMISSIONER BROWNELL: Do the engineers agree
19 with that?

20 MR. WHITELEY: Not in every case.

21 (Laughter.)

22 COMMISSIONER BROWNELL: Allen, the other thing
23 that has been suggested over time, though, is that the
24 industry is fragmented and some of the smaller entities,
25 perhaps, would be strengthened by consolidating their

1 efforts so they could, in fact, afford to a greater extent
2 some of the training issues and the technology investments
3 that will have to be made. Is that something that your
4 members are talking about?

5 MR. MOSHER: Certainly, we are promoting APPA
6 members joining joint action agencies so they can get up to
7 a minimum scale to participate actively in the bulk power
8 market. That is a good vehicle for them getting to a scale
9 through jointly-owned generation and hopefully to jointly-
10 owned transmission to become full participants in the bulk
11 power market.

12 I'm not suggesting, again, that these joint
13 action agencies ought to have a waiver from NERC standards,
14 not in any way. I'm just pointing out there are practical
15 problems for small entities getting up to the standards if
16 you're really going for excellence at the bulk power level.
17 You would be basically writing standards that would very
18 tough for some small entities to comply with. But I agree
19 with you, at least conceptually, about some consolidation
20 among joint action agencies.

21 Obviously, every utility is protective of its own
22 autonomy. It wants to be able to serve its own customers
23 and make its own choices. Thus, some of the rules could
24 basically present a barrier for that particular market
25 model, which NERC standards should not do. They should not

1 make a choice among different forms of market participants.

2 COMMISSIONER BROWNELL: I wasn't suggesting that
3 they should. On the other hand, one might say that if
4 you're choosing cost and benefit and you're making some
5 decision as has been suggested here, you have to be a grown
6 up to play in the marketplace of reliability or anything
7 else. That's what I was looking at and it wasn't commenting
8 on whether it's public power or co-op or a small IOU. If
9 you can't afford to do what you need to do uphold your end
10 of the responsibility, you have to ask is that the right
11 thing. So it's not the particular market model. It's the
12 particular ability of that market participant to meet their
13 obligations. I think if you ask customers I think they'd
14 put reliability up there as No. 1.

15 MR. MOSHER: As long as those issues are
16 rationally considered, that is the impact on small entities,
17 which I think the Commission has an obligation to under the
18 Regulatory Flexibility Act. Then you've met your
19 obligation. We need to be conscious of those issues, but we
20 should not compromise reliability. There's no question
21 about that. The question is, again, how do you write the
22 best standards that we can have for the least amount of
23 money to have the maximum benefit for the ultimate
24 ratepayers?

25 COMMISSIONER BROWNELL: And it can be overseen,

1 which is why when we discussed regional variations we put
2 some pretty clear messages out there that they need to be
3 justified under certain grounds. The operator training we
4 talked about is more expensive and more difficult if you
5 have a lot of variations on the theme -- the oversight, the
6 monitoring, much more difficult if you have a lot of
7 variations on the theme.

8 COMMISSIONER KELLY: I had some questions related
9 to the issue that Nora brought up. I heard from both Allen
10 and Jim concerns about the cost benefit analysis that has
11 been undertaken. It's my understanding that the entire
12 standards development process does a very good job of
13 analyzing the benefits and weighing the costs and coming up
14 with a standard. Are you saying that that current process
15 is inadequate? And, if you're saying it, shouldn't we be
16 focusing on changing that process rather than producing
17 something new vehicle, some new reliability budget idea or
18 some new post hoc cost benefit analysis?

19 MR. NIXON: I think, overall, you're looking at
20 an overall picture and a lot of the costs haven't fallen out
21 yet. As far as I'm concerned, we haven't seen a budget for
22 the ERO. We haven't seen the ultimate cost of compliance
23 because the standards aren't in place.

24 COMMISSIONER KELLY: Don't you think that in the
25 development of the standards that those are taken into

1 account?

2 MR. NIXON: I would hope that they are. I have
3 not seen great evidence that they have been given a lot of
4 consideration as yet. I think each standard has to stand on
5 its merit or its value. There's a great amount -- I think
6 there's a great set of criteria here for improving the
7 standard. It should have these various components and it
8 should be in the public interest and it should not be unduly
9 discriminatory and so forth. You have great guidelines here
10 for approving these things, yet we're talking about how do
11 we get around this because a bunch of these standards don't
12 meet that. Why don't they meet that? We have not -- if the
13 standard is truly very, very important and has great value
14 and is a cost benefit, it should easily meet the
15 requirements that call for that, but it's not -- the
16 applicability, the importance of that standard to a small
17 utility or a large utility complying or to a different
18 voltage level in different parts of the country. Those are
19 all important factors that have to be looked at from
20 standard to standard or from group of standards to each
21 group to build up to get the biggest bang for the buck.

22 I have never seen here where people have said not
23 all the 102 standards should be eventually passed, yet we're
24 all sitting here saying that all 102 have to be passed.
25 We've got to find a way to have applicability for these

1 standards to pass. If it's that hard, should there be a
2 standard? Is 102 the right number? I don't know. I don't
3 know them all by heart, but I do know that if you want to
4 make something mandatory and have financial penalties with
5 it, it should clearly be defined measurable, applicable and
6 assigned. And if you can't do that, maybe it should be that
7 type of standard. Maybe it should be good utility practice
8 or maybe it should be a non-mandatory standard or whatever,
9 but not necessarily everything that comes up through NERC --
10 sorry guys -- should necessarily be adopted. We're talking
11 about in the process why are we going so much iterative
12 process. If it doesn't make it, if it doesn't pass muster,
13 sometimes you say, gee, maybe it's not the right rule.

14 COMMISSIONER KELLY: We do have criteria in the
15 statute that we're suppose to look at -- and I'm not
16 disagreeing with you -- that we should look at that
17 criteria. What I'm raising is the specific issue that you
18 addressed earlier and so did Allen about the cost benefit
19 analysis. What I'm proposing is, is that cost benefit
20 analysis is part of the development of the standard and that
21 that's where that should be taken into account so that by
22 the time the ERO gives us a standard and ask us to approve
23 it that should have all been worked out in the process
24 rather than there's some post hoc analysis that's done here.

25 MR. NIXON: I agree. It should have been done by

1 now. To the extent it hasn't been done, causes us more
2 concern in terms of seeing the stuff approved because we
3 don't know what it's going to cost us.

4 CHAIRMAN KELLIHER: It must have occurred, at
5 least on vegetation management, surely the vegetation
6 management standard reflects some industry notion of what
7 the costs would be for alternative standards.

8 MR. NIXON: I believe even your staff report
9 commented on the fact that the cost benefit analysis wasn't
10 completely evident.

11 CHAIRMAN KELLIHER: For vegetation management or
12 just in general?

13 MR. NIXON: In general.

14 COMMISSIONER KELLY: Allen?

15 MR. MOSHER: Each of the individuals note on
16 behalf of their companies in the registered ballot body for
17 a standard. They make an assessment. We've had at least
18 one proposal to have a formal requirement for benefit cost
19 analysis. I believe that standard authorization request was
20 not approved.

21 COMMISSIONER KELLY: By that you mean a measure
22 that would determine benefits?

23 MR. MOSHER: We're trying to a form of benefit
24 cost analysis for a standard, but I think it was judged by
25 many that it's just too hard to do that kind of

1 quantification. You know we need certain operations. The
2 question is how do you do it?

3 COMMISSIONER KELLY: How about the notion of a
4 qualitative cost benefit analysis. I agree that sometimes
5 it's very difficult to come up with a quantitative and once
6 you say you're going to have one there's a lot of games that
7 can be played.

8 MR. MOSHER: You can get hamstring by your own
9 requirements. What I was trying to get to is a broader
10 question. As Rick Sergel's office says, how do we get to
11 excellent? Where are the best places to put our resources
12 here? You've got to step back from the individual 860
13 requirements that we've got in the 102 standards to make
14 that kind of assessment. That's something I think the
15 Commission needs to think about and that NERC needs to think
16 about. You need a game plan to figure out where we're going
17 to go. Part of that is sort of being overridden by the
18 immediate need to get the existing standards all cleaned up
19 and get them in place as soon as possible. That's what we
20 have to do first.

21 The next step is to figure out where we go for
22 excellence. That would appear probably in the late
23 2007/2008 work plan for NERC. What's our excellence plan.
24 Right now we need to figure out how to get the ones that are
25 acceptable to the industry approved and in place for

1 enforcement some time in 2007. Then, by the end of 2007, I
2 guess we're hoping that we can get the others completed
3 unless there's major deficiencies that have to go through
4 entirely due process. I hope it's a very small set that
5 isn't completed by the end of next year, but this compliance
6 process is multi-year. You think about like training
7 requirements. The requirement is that an operator needs to
8 go through 120 or 160 hours of training, depending on what
9 functions he's performing over a three-year cycle.
10 Obviously, you can't demonstrate your full compliance until
11 you go through that cycle there because each entity that has
12 to comply can say, "Oh, our operators are going to get to
13 that next year. We've got too many other things to do."
14 You don't want to get to a point where you get to 2009 and
15 find out that you've got major overloads because there are
16 only so many trainers in the company.

17 The point is that this process is going to be
18 multi-year to go through the whole cycle of getting
19 standards of place and documenting compliance. It's an
20 ongoing process.

21 COMMISSIONER KELLY: I had a question for Kim
22 related to Ontario's adoption of the standards as mandatory
23 and enforceable. It seems to me that the general way the
24 rule of law works is that we come up with the best standard
25 we can for whatever behavior we want to regulate and we

1 attach a penalty to it. And then, to the extent that it
2 isn't quite right, the way we compensate for that is by
3 allowing defenses so that the one who's enforced against has
4 the opportunity to say why they shouldn't be penalized. I
5 was wondering if that's the way it works in Ontario. Or if
6 you have had experience in the enforcement arena -- if it's
7 been good, bad or indifferent?

8 MR. WARREN: Let's see, we've had probably 200
9 breaches of the market rules on the market side that have
10 been investigated and sanctioned. That will go back about 4
11 and 1/2 years now. Only two on the reliability side.
12 Probably I'm going to gather 40 to 50 investigations on the
13 reliability side. They look at criteria such as what's the
14 history, frequency, duration. Was it inadvertent? Was it
15 negligent? Was it deliberate? Did someone gain from it?
16 Things of that nature.

17 The reliability side they tend to be fairly cut
18 and dried, frankly. And from the reliability side you have
19 to remember that we're not only imposing the NERC standards,
20 but we have the NPCC criteria itself, also the Ontario
21 market rules and subsequently, the manual. So it adds a
22 little bit more granularity. It's sort of helpful in making
23 a determination.

24 As I tried to indicate earlier when I was
25 speaking maybe too quickly, there is significant push back

1 from an entity when they're notified of alleged breach of a
2 rule or standard -- significant. They do want to talk.
3 They do have reasons for their actions, whether you deem
4 them to be appropriate or not. So there is considerable
5 discussion that goes back and forth between the compliance
6 and investigation monitoring side and the entities
7 themselves and arguably third parties to gather other
8 information. They have access to taped conversations, all
9 kinds of information, data, submissions, whatever in these
10 determinations, but they will make a decision. So we have
11 some significant experience in this arena. We do have
12 dispute resolution mechanisms and the like that can
13 ultimately go to our regulator for a final determination if
14 necessary. But those have not had to have been utilized.
15 The entities that have been found in breach and have agreed
16 with the breaches finding, I guess you could say. They are
17 made public, but it's not usually the monetary sanction
18 that's an issue with these folks. If it's made public,
19 that's what certainly drives behavior.

20 We've also found certainly on the reliability --
21 sometimes on the market side, you can say there were some
22 extenuating circumstances. But on the reliability side,
23 we're surrounded by folks who are definitely always trying
24 to do the right thing. That is one of the reasons why we've
25 seen such good behavior around reliability and such few

1 instances and few sanctions. I hope that's helpful.

2 COMMISSIONER KELLY: Thanks, yes.

3 Allen, I had a question for you about the bulk
4 power system versus the bulk electric system. I think that
5 I heard you say that those facilities that would be covered
6 under a bulk power system, APPA believes eventually should
7 be covered, but that the standard should be considered in
8 its application to smaller facilities. Is that what you
9 said?

10 MR. MOSHER: I'm not certain exactly what I said,
11 but my intent was to say, coming out of the box, that the
12 Commission could construe bulk power systems to be
13 consistent with NERC's definition of the bulk electric
14 system, which allows for some regional variations that need
15 to be justified on those facilities that, again, are on a
16 part of the bulk electric systems. So in one region it
17 maybe only EHV facilities, 200 KV and up. On the other it
18 may actually go down to 69 KV. It depends on the
19 configuration of the systems and how facilities are
20 operated, whether they're operated in parallel or not and
21 whether you have a local network that's again running radial
22 from the EHP network.

23 COMMISSIONER KELLY: Who would make that
24 decision?

25 MR. MOSHER: All you have to do is say that we

1 construe the definition of the bulk power system for now to
2 be consistent with the NERC definition of bulk electric
3 system, but we will require justification of regional
4 variations. That's my quick answer. Now I'm sure there
5 will be many pages written in response to whatever you say,
6 but that is the gist of the matter.

7 COMMISSIONER KELLY: It seems to me that the
8 bottom line is, in the end, we all want the same result. We
9 want facilities that contributed to the integrity of the
10 grid to be covered by the reliability standards and the
11 standards that cover them should be appropriate and not more
12 burdensome than necessary. So I wonder whether it really
13 makes any difference whether you start with the bulk power
14 system definition or whether you start with a bulk electric
15 system definition. The point is to ensure that the
16 appropriate facilities are covered one way or another. That
17 we aren't going to end with whatever definition we start
18 with.

19 MR. MOSHER: I think I agree. We need to target
20 compliance. We need to make sure that the compliance
21 program is effective. My great concern is that by bringing
22 in many small entities that NERC and the regions will lose
23 focus. Not only will we have increased compliance costs
24 because many small entities are now forced to monitor what's
25 on the NERC website and adjust their operations. But NERC

1 will also have to spend an increasing amount of time
2 tracking compliance for small entities that have a much less
3 significant impact upon the operation of the grid.

4 COMMISSIONER KELLY: On the other hand, to the
5 extent that there is a significant impact on the operation
6 of the grid, it should meet the appropriate standards and be
7 tracked.

8 MR. MOSHER: I think the operative terms that
9 needs to be defined is what is a "material impact"?

10 COMMISSIONER KELLY: Thanks.

11 CHAIRMAN KELLIHER: Staff questions?

12 MR. McCLELLAND: I guess I'll start with Jim and
13 ask each of you to respond to this question. Should the
14 Commission staff review the standards for technical
15 adequacy?

16 Jim, when reliability standards are submitted to
17 the Commission, should part of that review by staff here at
18 the Commission, should that include a review of the
19 technical adequacy of the standard itself? I guess I say
20 that in context of the legislation. The legislation
21 specifically says that the Commission should give due weight
22 to the technical expertise of the ERO. What are the
23 speakers views about staff reviewing the standards for
24 technical accuracy?

25 MR. NIXON: I think staff certainly ought to be

1 reviewing the standards that they meet and have specific
2 components called for in 672 as it regards to specific
3 technical merit. I don't know the complete capability of
4 your staff, Joe, but obviously there are many experts in the
5 industry working on the standards and we've got to give them
6 clear -- I basically yield to their expertise, but at the
7 same time I think a third set of eyes on the technical
8 merits and the fact that you may see things that you want to
9 question are certainly appropriate. The whole goal here is
10 to come back with excellent standards that improve the
11 reliability and obviously meet the legal and regulatory
12 requirements.

13 So I think that, to the extent that your staff
14 recognizes or questions a technical merit issue, it will be
15 challenged. It's part of a healthy review.

16 MR. McCLELLAND: That's Jim.

17 David?

18 MR. WHITELEY: Staying within the four corners of
19 EEI as comments we would recommend that the staff
20 participate in the standards development process,
21 modification process, participate in the development as it
22 goes forward with all of the industry stakeholders. That
23 said, it would be my view if at the end of the day that the
24 staff differs from what the rest of the industry comes up
25 with in a standard. You've got to do what you've got to do,

1 which is to inform the Commission and then it's before them
2 to decide does it or does it not.

3 MR. McCLELLAND: Thanks, David.

4 Steve?

5 MR. COBB: I think the critical issues is that I
6 mentioned earlier that staff be involved in the standard
7 request process as well as the standard development process
8 because when it comes down to it, it's really a pay me
9 now/pay me later. We don't want to go through a two-year
10 process of getting a standard approved -- this may sound
11 familiar -- only to have it remanded by the Commission and
12 we've lost that two-year process. So one would assume
13 whether or not staff is a passive or active participant in
14 the standard development process, there are going to be
15 reports flowing back up to the Commission and there may be
16 decisions made on those comments. So if we get them out in
17 the open and we can deal with them as soon as possible,
18 address them and move forward, it's a good thing for the
19 industry and it's makes for a more efficient process.

20 MR. McCLELLAND: Allen?

21 MR. MOSHER: I assume that the Commission, when
22 it received a proposed standard, is going to put it out for
23 notice and comment. So the Commission is going to have an
24 opinion and has to make a judgment on what the commentators
25 say. I'm guessing that like the review of NAESB standards,

1 you're going to encourage the industry to be active in the
2 NERC process rather than wait. And I believe it's been
3 called "sandbagging," wait until the very end to comment at
4 the Commission.

5 This parallels what Steve and others have said
6 before. It would be helpful to have the Commission staff
7 involved in the standards development process all along.
8 You should not hold back at the end of that process if it
9 turns out that the standard in some way technical deficit.
10 Remand it and let us know why.

11 MR. McCLELLAND: Steve?

12 MR. RUEKERT: As you move down the panel, at this
13 end it gets harder and harder to come up with anything
14 original.

15 (Laughter.)

16 MR. RUEKERT: I would like to agree with what
17 David Whiteley and Steve Cobb said, though I think the
18 activities should be all during the development process. I
19 would hate to see the review wait until the end, especially
20 if the only option at that point is a remand. As I think
21 Steve said, that means you may throw two years of work away
22 and start over and I would hate to see that.

23 MR. McCLELLAND: Thanks, Steve.

24 Kim?

25 MR. WARREN: I'll try for the new piece. I agree

1 with the new piece, but as you are coming to these findings
2 I think you should be communicating it with the other
3 regulatory groups involved with international aspects with
4 these standards so we get a common voice that's going back
5 into the industry process and allowing the industry to work
6 through your issues.

7 MR. McCLELLAND: One more question. Again, I'd
8 just like to get it from all the panelists. I'll start with
9 you, Kim. Can you envision a scenario whereby the
10 Commission should remand a standard?

11 MR. WARREN: Not at this time.

12 (Laughter.)

13 MR. WARREN: I think remand is something that is
14 contemplated for an ERO and the ERO does not yet exist. I
15 think we need the coordination aspects that I spoke to
16 earlier. I think we need to get those mechanisms up and
17 running now. There may be a time in the future where it's
18 possible that a remand is appropriate, but I don't see that
19 for present-day standards.

20 MR. McCLELLAND: Thanks, Kim.

21 Steve? We're reversing the order so you'll have
22 something more original to say on the way back.

23 (Laughter.)

24 MR. RUEKERT: I can't imagine that if the process
25 is followed as is outlined and described in the procedural

1 manner and you've had input from the industry an open and
2 fair process, I can't think of a reason there would be need
3 to remand one.

4 MR. MOSHER: Having worked either for the
5 Commission or in front of the Commission for a number of
6 years, I expect there will be remands. We will produce a
7 standard at some time or another that will be deficient in
8 some way and that the staff assessment identifies a number
9 of ways in which existing standards are deficient. It's
10 likely that we will make a mistake in the future. We'll
11 have either a conflicting standard, one that doesn't make
12 sense. This goes to one of Steve's earlier points about
13 quality assurance and quality control.

14 These standards are complex. They're 860
15 requirements in here. It's very easy to go through a
16 process where you could end up with two drafting teams
17 working on separate parts where you don't cross check them
18 clearly and it gets up to the board of trustees, people have
19 voted on it and it just hasn't occurred to us that we've got
20 a conflict. So these might end up remanded. I hope it will
21 be a rare event, but my experience over the last few years
22 of the number of deficient filings with the Commission under
23 Sections 205 and 206 -- well, we're likely to see them under
24 Section 250.

25 MR. COBB: I would echo everything that Allen

1 said. Based on my experience, I would be surprised to see
2 the first remand as a result of compromising some commercial
3 situation.

4 MR. McCLELLAND: Thank you, Steve.
5 David?

6 MR. WHITELEY: I would say you could definitely
7 come up with a hypothetical that will mandate a remand.
8 With that said, since I've been branded as the eternal
9 optimist, I'll say that I would hope that that is extremely
10 rare. That the industry process does create a quality
11 product that doesn't require a remand and certainly not with
12 this first batch of 102.

13 MR. NIXON: I think we have a very good process
14 of development and a very good process of review of the
15 standards, which should result in few remands. But I,
16 again, believe that there should be remands at times because
17 not all standards put forth may ultimately pass the test of
18 being written well to the point that they are mandatory and
19 carry financial penalties. That doesn't mean they should be
20 good utility practices and good guidelines, but should they
21 be mandatory standards with financial penalties? I suspect
22 some of them may not pass muster in the long run.

23 COMMISSIONER BROWNELL: Everybody talks a lot
24 about the process and if the process is followed, then the
25 outcome is in and of itself good. What I've heard is the

1 process involves so many people with so many diverging
2 opinions and business agendas that it has the effect of
3 basically driving toward mediocrity. Should there be an
4 opportunity for minority opinions, for example, as something
5 moves through the process, should there be a supreme court
6 of engineers within NERC that is kind of a tiebreaker or
7 does an internal review. I mean the industry loves process
8 and I'm always a little bit suspicious of that, to be honest
9 with you because it also doesn't like change. I just keep
10 hearing the process isn't having the outcome it was intended
11 to have, which is the excellence that Rick is looking for.
12 I know it's a sacred cow. I just have to ask the question.
13 I've got two more weeks.

14 (Laughter.)

15 MR. NIXON: I think the ERO ought to have a final
16 sign off from a review committee at whatever level I don't
17 know, but certainly development by committee is hard and
18 this is one large set of committees that are going on in
19 parallel, which means there's opportunities for standards to
20 fight one another even. So I do believe that the ERO should
21 be set up to sort of police that to some extent and have the
22 final review -- senior engineers or whatever to see that it
23 meets the qualifications of what a standard should be before
24 it is submitted to FERC.

25 COMMISSIONER BROWNELL: We're going to have to

1 get you a bodyguard.

2 MR. WHITELEY: If you want my resume for the
3 court, I'll forward it to you.

4 (Laughter.)

5 MR. WHITELEY: Your points are well taken. It's
6 a great question. The process does take time. Therein lies
7 its strength that you do get those diverging views. You do
8 get the opportunity to debate through, although sometimes it
9 seems like endless rounds of debate -- all of the issues --
10 so that the work product really is a good work product.
11 That, after all, is really the goal. There are strengths in
12 it, but your points are well taken.

13 CHAIRMAN KELLIHER: Any other staff questions?

14 MR. MOOT: I've got a couple for Steve. On your
15 field testing questions, is it the same as what NERC has
16 proposed for a six-month trial period for the standards?
17 No. 2, is the field testing everything is live except the
18 penalties or could you issue a remedial order saying you've
19 got to change what you're doing because you're not in
20 compliance? And the last was why do you think more than six
21 months is necessary -- like a year?

22 MR. RUEKERT: Maybe the first two questions are
23 almost answered the same. In our field testing of the RMS,
24 everything was live except the penalties. You were expected
25 to comply with it. If you didn't comply, you got a letter

1 of notification. It outlined exactly what your penalty
2 would have been under the mandatory compliance portion of
3 it. As I believe Steve said, you know, you maybe heard the
4 comment before that they'd much rather pay the simulated
5 sanction than see that letter go all the way to the CEO.
6 There's one step further and that is if you make it public.
7 Sometimes I think the organization would rather quietly pay
8 a penalty than have this put out in the public that there
9 was a violation of a mandatory standard.

10 But getting back to the question, everything was
11 the same. Notifications were made, penalties were
12 calculated and reported to the organization, just not
13 assessed.

14 MR. MOOT: But did you have the authority to
15 order a change? For example, if we agreed with WECC that
16 there ought to be a year of field testing and we're one
17 month in and somebody's in gross violation, would your
18 opinion be that the ERO could say you've got to fix your
19 operation now or do they have to wait another 11 months?

20 MR. RUEKERT: I don't think we did that. We
21 didn't have the authority to do anything anyway under the
22 law. All ours did was escalate the simulated penalty.
23 Maybe under this new world, yes, they should step in and say
24 you need to do something. We didn't have that authority.
25 We didn't do it.

1 To answer your third question about the six
2 months versus a year, for some of them -- let me just take
3 vegetation management -- if you incur the first vegetation
4 outage, outage by vegetation contact and it's a certain
5 category, potentially you're already Level 4 because certain
6 categories, certain outages are at Level 4. Say you get one
7 in the first one or two months, you can't issue a penalty.
8 You can't tell them what level they were because it's a
9 yearly cycle event. So they could get their second outage
10 towards the very end of that year, so then what do you do?
11 Do you go and say, well, we have previously assessed you as
12 Level 3, but now we're redacting that Level 3 assessment and
13 assessing you Level 4, which carries a larger penalty? Do
14 you then say, well, you were Level 3 and we've already
15 penalized you for that? Now we're going to penalize you for
16 Level 4. So that things could take a full year to determine
17 what level of non-compliance there is. You can't, after six
18 months, tell somebody where they're at if they had a full
19 year to complete documentation. It's a new document
20 requirement and they have a year to complete it, you can't
21 go in, in six months and say, well, from what I see here
22 you're going to get done by the end of the year, so we're
23 going to penalize you now.

24 MR. COBB: These field tests don't result in
25 behavior that's essentially flat until the monetary

1 penalties start and all of a sudden the behavior becomes
2 good. At the very beginning, you're going to have a number
3 of folks that are complying with the standard until they get
4 the necessary processes in place. That includes training
5 people, developing the necessary software, all the data
6 collection mechanism. But from that very start the
7 performance, the compliance picks up and it's a negative
8 slope from there on out.

9 Of course, obviously there a lot more attention
10 is paid as soon as the dollars start getting assessed. But
11 everybody we've had experience with wants to do the right
12 thing.

13 MR. RUEKERT: If I could add just one thing. I
14 haven't said it yet, but I really believe that people want
15 to be compliant. I don't think they want to be non-
16 compliant as long as they can and then be compliant. The
17 field testing, as I pointed out earlier, some people simply
18 just don't know what they have to do and they say, "I didn't
19 even know I wasn't compliant." By the end of the field
20 test, they are compliant but they do want to comply.

21 MR. CANNON: Just a couple of final questions
22 from my end, David you mentioned stratification of the 57
23 standards that still need some work. In that stratification
24 process, did you all look at the interrelationships between
25 certain standards? That is, if you changed standard exits,

1 got some implications with regard to standards Y and Z?

2 MR. WHITELEY: I would say we didn't quite get
3 down to that level of detail. This was more a look at the
4 standards, view what it's about, get some consensus around
5 the table as to where it ranks. That next level of detail -
6 - this was like a first level cut at prioritization, so that
7 level of detail that you're describing we didn't get to.

8 MR. CANNON: I would suggest it would be helpful.

9 MR. WHITELEY: Certainly, it would be something
10 to consider.

11 MR. CANNON: Then the other question -- I come
12 back sort of full circle to the question that the Chairman
13 started with for this afternoon's session. I heard Steve, I
14 guess, talk about a two-year timeline and holding industry's
15 feet to the fire. I guess in the spirit of trying to
16 bolster David's optimism about how quickly industry can
17 rally around doing these things, when the Chairman asked
18 what about if we were to specify certain compliance
19 elements, I got sort of a universal reservation about the
20 regulator venturing into defining what the compliance
21 elements should be. But if we were to do that as a
22 backstop, it's a way of holding people's feet to the fire.
23 Do I get any different reaction?

24 MR. WHITELEY: I'll say that we still have the
25 reservation that, in effect, by changing or putting in place

1 compliance elements, compliance requirements you effectively
2 change the standard because they are part and parcel of the
3 standard. That said, as a backstop for greater definition,
4 speaking as an individual here, from my system I would
5 rather know more and have more detail and know what the
6 rules are that I have to comply against versus something
7 that's vague, that's simply been thrown over the transom
8 into compliance and then I don't know what the compliance
9 office is going to do with it. So I'd prefer to have those
10 if they're going to come. But, again, our position would be
11 that they ought to come by development through the process
12 as opposed to simply add it in later.

13 MR. CANNON: Others?

14 (No response.)

15 CHAIRMAN KELLIHER: I think Commissioner Kelly
16 had a question. Are you done, Shelton?

17 COMMISSIONER KELLY: I had a process question.
18 FERC has tried very hard with this proceeding to fashion it
19 as a rulemaking rather than have the ERO present us with
20 something that we then adjudicate. We did that because the
21 rules around the rulemaking, the procedural rules are so
22 much different than the rules around an adjudication. We
23 thought it would be important that we be able to talk about
24 this in public session rather than isolating the
25 decisionmaker. What is your opinion on future ER rules and

1 future standards proposed by the ERO? Should we approach it
2 the same way? Should we try and conceive a process so that
3 we can have a rulemaking surrounding those? Or should
4 future FERC decisions regarding approval or disapproval of
5 future ERO-produced standards be an adjudication? Do you
6 have an opinion?

7 MR. MOSHER: Strongly prefer the rulemaking
8 approach. I think that's crystal clear. We need to have the
9 dialogue. There's just too many ways for this to go wrong
10 not to have the informal dialogue. We're suppose to bring
11 an industry consensus to you. There will be dissenting
12 views. We need to have a dialogue and they need to be
13 heard, but the proceedings shouldn't resemble a contested
14 rate and tariff proceeding where the ex parte rules are to
15 apply. I just see the two categories as different.

16 CHAIRMAN KELLIHER: Any other questions?

17 (No response.)

18 CHAIRMAN KELLIHER: We're just about on the money
19 in terms of time. I have very brief comments. I think, to
20 me at least, this was a very helpful technical conference.
21 I thought it was very interesting. I want to thank all the
22 panelists, both this panel and the prior panel. I thought
23 it was interesting that there seems to be consensus that the
24 Commission really does not have the discretion and option
25 that is not available to the Commission is approving all 102

1 standards unconditionally backed by enforcement powers and
2 civil penalties. I think there was a consensus that's not
3 available to us. So the question really is what is the
4 number? What number of the 102 can we approve
5 unconditionally backed by civil penalties and what do we do
6 with respect to the remaining standards?

7 NERC is reasonably concerned about a gap. They
8 don't want a gap arising. I think there's different ways to
9 address that. I share that concern. We're moving towards a
10 rulemaking and our hope is to issue a NOPR in September that
11 would define what boxes the proposed standards would fall
12 in. As I said this morning, we're not just faced with two
13 choices of improving unconditionally or remanding. We have
14 actually some interesting options and that's what we have to
15 work on the next two months is to figure out what boxes do
16 these 102 proposed standards fall. It doesn't look like we
17 can put all 102 in the first box, so how many fall in the
18 first box? How many fall in the others?

19 As Commissioner Kelly just suggested, I think the
20 rulemaking approach is absolutely the correct approach to
21 deal with reliability standards. Otherwise, ex parte rules
22 would apply. We'd be really hampered in our dealings with
23 our Canadian and Mexican colleagues. So this is a more
24 difficult exercise because we're dealing with 102 standards.
25 I don't think we'll be getting 102 submitted to us in one

1 whole batch in the future. In effect, NERC is trying to
2 give birth to a 102-pound baby.

3 (Laughter.)

4 CHAIRMAN KELLIHER: Maybe next time it'll be a
5 one-pounder or a five-pounder. So it's harder this time.
6 So I want to thank everyone. It's been a long day.

7 (Laughter.)

8 CHAIRMAN KELLIHER: That's a metaphor that's been
9 in my head all day since the very first panelist spoke, so I
10 had to get it out. But I want to thank everyone for helping
11 us today and we can still talk. We don't want more written
12 comments. I think we can say our record is closed now, Mr.
13 Moot. Our formal record is closed, but it is a rulemaking,
14 so we can still talk and we have two months before we have
15 to issue a proposed rule and at some point we will have new
16 commissioners here to help us craft the proposed rule.

17 Thanks everyone for helping us today. This
18 meeting is adjourned.

19 (Whereupon, at 3:05 p.m., the above-entitled
20 matter was concluded.)

21

22

23

24

25